



Disclaimer:

"Certified" refers to ISO/IEC 17024 certifications' requirements, and "Certificate holder" refers to ASTM E2659 certificate programs' requirements

Introduction

How can I become a PECB Invigilator

Maintaining the role as a PECB Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of interest

Ensure the security of exam materials

Validate the exam site, date and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam materials

Purpose

The purpose of this manual is to describe the process of invigilating an exam session. The responsibilities of the invigilator are critical to the success, credibility, and integrity of PECB Group. This Invigilator Guide serves as a guide for new invigilators and invigilators that need further information on their roles and responsibilities.

Introduction

Invigilating an exam session requires preparation and paying attention to details. In order for the exam session to be successful, it is important that invigilators understand that ensuring the confidentiality of the exam and following established procedures are mandatory. Invigilators have access to confidential information, which is the content of the exam; as such, due to the sensitive nature of the exams, standardized procedures must be followed to ensure that exam supervision and security standards are followed so that all candidates have equal opportunities to demonstrate their knowledge and competencies.

Procedures are necessary to prevent some candidates from gaining unfair advantage over others and to assist invigilators in dealing with unusual situations that may arise during the exam session. The primary responsibility of the invigilator is to ensure that all candidates receive equal opportunities during the exam process. By following these procedures, invigilators ensure the validity of the exam results and greatly reduce the possibility of any error to occur before, during, and after the exam session.

Introduction

How can I become a PECB Invigilator

Maintaining the role as a PECB Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of interest

Ensure the security of exam materials

Validate the exam site, date and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam materials

How can I become a PECB Invigilator

Who can be an invigilator?

Any person can be an invigilator if the following requirements are met.

Invigilator requirements:

- Be literate.
- Be at least 18 years old.
- Not have a physical or mental condition, such as visual, hearing, or speech impairments that could affect the supervision task.
- Be fluent in the language that the exam is conducted in or the language spoken by the exam candidates.
- Never have been convicted of a crime or sanctioned by any professional organization
- Not have attended any PECB training nor sat for a PECB exam in the last six months before approval. In addition, invigilators cannot attend any PECB training nor sit for a PECB exam within a 6-month period after invigilating an exam.
- Not being owner of the PECB Partner Company.
- Not being a PECB Certified Trainer.
- Not have an affiliation/relationship with a PECB Certified Trainer and/or Partner.

A self-declaration regrouping all these characteristics is included in the Invigilator Registration Form. As the invigilator's role is to oversee the exam session and ensure it is done in a fair and consistent manner and according to the rules provided in this document, it is not necessary to have a specific professional background or to possess a PECB certificate (or any other certificate) to be an invigilator. Invigilators cannot be related to any of the candidates, nor a friend or a direct colleague (supervisor of a candidate or supervised by a candidate).

How to register?

The registration can be done by invitation only. The link to complete the registration form will be sent to the selected candidates via email by the PECB Partner or Distributor.

The review of the application is done from Monday through Thursday.

Type of invigilators:

- Permanent: a validity of three (3) years
- Temporary: a validity as needed by the respective PECB Partner

Agreement rules:

Invigilators are expected to follow the rules, as well as the responsibilities and procedures outlined in this document. Invigilator responsibilities cannot be transferred to another person, unless it is an approved invigilator, and PECB Examination is informed prior to the changes. If more than one invigilator is present during the exam session, both shall be approved and registered before the exam session begins.

Introduction

How can I become a PECB Invigilator

Maintaining the role as a PECB Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of interest

Ensure the security of exam materials

Validate the exam site, date and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam materials

Maintaining the role as a PECB invigilator

Continuous evaluation

The invigilator evaluation is done through the continuous interaction that the invigilator has with PECB. Based on the impact of nonconformity, the following measures will be taken:

Major nonconformities

In case a major nonconformity is detected during or after the exam session, the assigned invigilator will be revoked and/or the exam session may be canceled. Major nonconformities include, but are not limited to, the following:

- Delaying the scanned copies of exams more than three days after the two-day time frame
- Delaying the hard copies of exams, without sufficient justification, more than five days after the ten-day time frame
- Asking an unauthorized person to return the exam materials to PECB (sharing of exam material with unauthorized people)
- Invigilating an exam session in less than the six-month period from taking a PECB Exam
- Taking a PECB Exam in less than the six-month period after invigilating an exam session
- Candidate cheating during the exam session
- Allowing the trainer to be present during the exam session
- Allowing the trainer to invigilate the exam session
- Invigilating and taking the exam during the same session
- Not reporting an affiliation with partner, trainer, or a candidate

NOTE: You are not allowed to reapply for PECB Invigilator in case of breach of PECB Rules and Policies.

Introduction

How can I become a PECB Invigilator

Maintaining the role as a PECB Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of interest

Ensure the security of exam materials

Validate the exam site, date and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam materials

Minor nonconformities

In case a minor nonconformity is detected during or after the exam session, the assigned invigilator will neither be revoked nor will the exam session be canceled. Nonetheless, a written warning will be issued to the invigilator. In case another minor nonconformity is detected within a year with the same invigilator, the invigilator will get revoked. Minor nonconformities include:

- Delaying the scanned copies of exams for three days or less after the two-day time frame
- Delaying the hard copies of exams, without sufficient justification, five days or less after the ten-day time frame
- Returning the scanned exam materials from a different email address to which the exam materials were initially sent by PECB
- Not completing properly the annexes provided with the exam for more than two exam sessions in a row

Renewal of invigilators

The renewal of permanent invigilators is done every three years and they are evaluated based on the criteria below:

- Invigilators have invigilated at least one exam session during the last three years.
- The scanned exam materials are returned within two business days and hard copies are sent within ten business days of the exam session.
- Invigilators did not take a PECB Training and/or Exam within six months before the renewal date.
- Invigilators did not become a PECB Trainer.

If all the above-mentioned criteria are met, the invigilator will be renewed. In contrast, if one of the above criteria is not met, the invigilator will be revoked.

Introduction

How can I become a PECB Invigilator

Maintaining the role as a PECB Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of interest

Ensure the security of exam materials

Validate the exam site, date and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam materials

Responsibilities

The responsibilities of invigilators

Invigilators are responsible for the supervision of the exam session. This responsibility includes the security of the exam materials in their possession during the exam session and the prompt return of all materials to PECB after the exam session. Invigilators are expressly prohibited from coaching the candidates during the exam and altering or interfering with a candidate's responses in any way. The responsibilities and roles of the invigilators are:

- Familiarizing oneself and complying with the requirements outlined in this document
- Confirming the accurate identity of candidates
- Informing the candidates of the procedures for the exam session
- Distributing, collecting, and ensuring the overall security of all exam materials
- Monitoring the exam session by moving unobtrusively around the room
- Being present at all times during invigilating so that the exam is conducted in a quiet and efficient manner
- Protecting the candidates from disturbances and distractions
- Ensuring that candidates follow the exam procedures
- Enforcing proper procedure in the event of noncompliance
- Completing the Invigilator Report
- Returning all exam materials to PECB within the required deadline
- Reporting any breach of security, no matter how small or insignificant, to PECB

The responsibilities of trainers

If the exam session is held after a training session, the trainer is not allowed to be present during the exam session. In addition, trainers will not have access to the exam materials before or after the exam session. The responsibility of a trainer is to prepare the candidate, not monitor the exam session.

The responsibilities of candidates

The exam procedures must be followed by all candidates and monitored and enforced by invigilators. If there is a violation of a procedure, the candidate must stop the exam and all of the candidate's exam materials will be collected by the invigilator. The time and nature of the incident must be recorded on the Invigilator Report which will be sent to PECB.

The responsibilities of partners

The partner is not allowed to be present during the exam session. In addition, the partner will not have access to the exam materials before or after the exam session. The responsibility of a partner is to provide and organize courses, not monitor the exam session or have access to the exam materials.

Introduction

How can I become a PECB Invigilator

Maintaining the role as a PECB Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of interest

Ensure the security of exam materials

Validate the exam site, date and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam materials

Preparation of an exam administration

Invigilators are provided with the exam materials via Invigilator Dashboard (myPECB). Invigilators should check the received materials prior to the exam session in order to make sure that all the required materials are in their possession.

Verify possible conflicts of interest

All possible conflicts of interest shall be reported to PECB in the Invigilator Report. The general rules are:

- A trainer cannot supervise nor be present during any exam session.
- An invigilator cannot supervise their own exam; an invigilator may take the exam under the guidance of another approved invigilator, after a period of six months following the last invigilation.
- An invigilator cannot supervise the exam of a close family member or a friend, but not limited to.
- An invigilator cannot supervise the exam of their direct supervisor or an employee directly under their supervision.

Ensure the security of exam materials

Ensuring the security of the exam materials is critical for the exam process. Invigilators are responsible for the on-site security of the exam materials before, during, and after the exam session. The entire exam materials must not be copied, transmitted, nor reproduced in any manner or form under any circumstances, unless prior written authorization is granted by a PECB representative. The exam materials must not be shared with trainers at any time, even if the exam is done within a training session. In addition, candidates must not have access to the exam materials, even for individual questions, until they enter the exam session.

Validate the exam site, date and time

The organizer of the session will provide invigilators with the date, time, and location of the exam session. Invigilators should verify that they have the exact address. If invigilators have to select the site, they should pay close attention to the room that will be used for the exam. The room should have a comfortable temperature, be in a quiet and bright place, and have a ventilation system. There should also be available access to bathroom facilities. The same information shall be recorded in the Invigilator Report form on the exam day. If invigilators cannot supervise the exam on the specified date and time for major reasons, they should inform PECB at least two days in advance.

Introduction

How can I become a PECB
Invigilator

Maintaining the role as a PECB
Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of
interest

Ensure the security of exam
materials

Validate the exam site, date
and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam
materials

Exam administration

Invigilators should dress appropriately and arrive, at least, 40 minutes prior to the exam session to prepare the room and welcome the candidates, who are expected to show up 30 minutes prior to exam.

Arrival on site

The candidates are expected to show up 30 minutes prior to exam. If multiple candidates are entering the exam, they should be separated leaving as much space as possible between them. This will encourage candidates to focus on the exam and avoid cheating or talking. It is important that invigilators possess a watch or clock in the room. In addition, they should also possess a supply of pens in case a candidate may need them.

Invigilators must close the door of the exam room at the designated time for the exam session. If any candidate arrives after the room is closed, they may be admitted at the invigilator's discretion, provided that the exam has not started.

In order to ensure the exam's anonymity, a sequential number is generated by the system when downloading exam material for each candidate (form A, Exam File and form C) and the forms should be provided to the candidates as per their name and sequential number.

If a candidate that had exclusively registered for an exam (without participating in the training course) does not show up on the day of the exam, invigilators will have to report this incident in the Invigilator Report. The candidate will have to register for a new exam (for more detailed information check the [Examination Rules and Policies](#))

Exam instructions

It is important that invigilators read the exam instructions clearly and at a pace that allows all candidates to understand. Invigilators should ask candidates to complete the required identification information items before starting the exam.

Invigilators should read the following script to inform candidates about the examination procedures and instructions. Invigilators may repeat the procedures and instructions as many times as it is needed. The text in *italics* is information applicable for invigilators or that they need to complete before reading aloud to candidates.

Introduction

How can I become a PECB
Invigilator

Maintaining the role as a PECB
Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of
interest

Ensure the security of exam
materials

Validate the exam site, date
and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam
materials

Phase \ Script to Read

Greetings

Good morning/afternoon. My name is _____ and I will be the invigilator for today's exam session. On behalf of PECB, I want to welcome you for entering this exam session and wish you success in your efforts.

If you have any questions while listening to these instructions, please raise your hand. Before we begin, I will explain the process and general rules for today's exam session.

Authorized materials rules

At this point, please turn off all cell phones and other electronic devices until you leave the exam session area.

This exam is (indicate if open/closed book for a multiple-choice exam or open book for an essay type exam.)

(Read the text below that applies to the exam type):

- A. "Closed book" where you are not authorized to use anything except the exam paper and a pen
- B. "Open book" where you are only authorized to use the following reference materials:
 - A hard copy of the standard
 - Training course notes from the Participant Handout
 - Any personal notes made by the candidate during the training course
 - A hard copy dictionary

You are responsible for your own reference materials. You will not be allowed to share reference materials of any kind during the exam session. If you have a question about any reference materials, please raise your hand. Please place all non-allowed materials, including cell phones here (designate a place: the empty desk beside you, under their chair, on your desk, etc.) now.

(Pause)

Introduction

How can I become a PECB
Invigilator

Maintaining the role as a PECB
Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of
interest

Ensure the security of exam
materials

Validate the exam site, date
and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam
materials

General rules

The following rules will be observed at all times during the exam session: smoking, eating, or talking will not be allowed. However, candidates are allowed to consume non-alcoholic drinks during the exam session. Drinks should be contained in such a way as to avoid spilling accidents. In case of a spilling accident, the candidate alone will be held responsible, and their exam will not be replaced nor will they be granted extra time to finish the exam. If the exam proves to be illegible because of the spilling accident, the candidate will automatically receive a failing grade. Candidates will also find specific exam rules in the candidate identification sheet.

Candidates are only allowed to write down their answers/notes/comments on the exam material that will be distributed to them, not in any other document, such as their personal notes, even if these are part of the authorized reference material.

I cannot answer questions about the content of the exam, but if during the exam you have a question about the exam rules, raise your hand and wait for me to come to you.

If during this exam session you need to use the restroom, please raise your hand. Only one person at a time will be permitted to leave the room. While outside the exam room, you are not permitted to talk to anyone. Restrooms are located (give directions to the restrooms).

If you finish early, stay in your seat and raise your hand. I will come to your desk to collect your exam material. After this, you can leave the room quietly.

You will have up to (*indicate the maximum time allowed*) hours to complete this exam.

Rules about the use of pens

You can complete the candidate identification sheet and the exam sheet only with a pen. The sheets must be filled out completely and correctly to ensure timely and accurate processing of results.

If you do not have a pen, please raise your hand.

(*Pause*)

Distribution of the exam material

I am going to give each of you an exam sheet, a candidate identification sheet, and an exam comment sheet. When you get the material, do not open it nor write on it until I ask you to do so.

(*Open the sealed envelope containing the exam sheets and pass the exam sheet, candidate identification sheet and exam comment sheet*).

Introduction

How can I become a PECB
Invigilator

Maintaining the role as a PECB
Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of
interest

Ensure the security of exam
materials

Validate the exam site, date
and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam
materials

Required identification information

Before we begin the exam, please check the information on the candidate identification sheet, read the exam rules, and add your signature (sign the form) . Please do not write in the second table, as it is designated for exam graders only. Verify whether the assigned sequential number on the candidate's identification sheet is the same as the assigned sequential number on the exam's first page. If this is not the case, please raise your hand. When you finish, put your pen down. Do not open the exam material yet.

In addition, put an ID card with a picture on the table. During the exam, I will come to verify your identity.

If you have any questions, please raise your hand.

(Monitor candidates to ensure that they are checking information and signing the form correctly)

(When candidates are ready, continue. You will validate the information of each candidate during the exam session and at the end when collecting the copies.)

Beginning of the exam

If there are no more questions, you may then begin. It is now: (give the time). The exam will finish at (give the time).

Good luck! You may now begin your exam.

Introduction

How can I become a PECB Invigilator

Maintaining the role as a PECB Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of interest

Ensure the security of exam materials

Validate the exam site, date and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam materials

During the exam session

General guidelines

- You are required to be present at all times during the exam session.
- The use of electronic devices, such as laptops, cell phones, etc., is only allowed to invigilators, providing that these devices are on silent mode, and as long as they do not affect the supervision duty. Listening to music on headsets is not allowed.
- No visitors are permitted in the room.
- You should be aware of the time elapsed for the exam. You should write on a board the time left every hour and every 15 minutes in the last hour. If no board is available, you should inform the candidates orally.
- You should move around the room and observe the work station of the participants during the exam session to ensure that candidates maintain appropriate behavior (see guidelines below on inappropriate behavior).
- If an exam is found to be defective (e.g., missing pages) after a participant has started, you should replace it with another one of the same version. You should report this change in the Invigilator Report.
- All unusual situations which may affect candidate scores should be documented in the Invigilator Report.

Answering questions

Invigilators may answer questions only about the exam procedures or instructions. Invigilators are not allowed to answer questions related to the content of the exam itself. If a candidate asks a question that you are not allowed to answer, you may respond, for example, "I cannot answer that for you; just do the best you can." Invigilators are not allowed to:

- Translate exam questions into another language
- Rephrase or add information to questions
- Discuss exam questions with anyone before, during, or after the exam session
- Grade exam items or discuss with candidates how they performed in the exam

Leaving the exam room

No breaks are allowed during the exam session; however, a candidate may need to leave the exam room briefly to go to the restroom. One person at a time can leave the room and no exam material nor electronic device should be taken from the room.

ID verification

During the exam session, the invigilator must proceed to verify the candidate's ID and validate that it corresponds to the identification's sheet information. Candidates must have a valid ID card with a picture (driver's license, government ID, or passport).

Introduction

How can I become a PECB
Invigilator

Maintaining the role as a PECB
Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of
interest

Ensure the security of exam
materials

Validate the exam site, date
and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam
materials

Inappropriate behavior of the candidate

Candidates are prohibited to exhibit the following behaviors during the exam session:

- Looking at another candidate's material or answer sheet
- Giving or receiving any assistance from the invigilator, candidate, or anyone else
- Using unauthorized reference guides, manuals, tools, etc.
- Copying, transmitting, or reproducing any portion of the exam in any manner or form
- Attempting to take the exam materials outside from the exam site
- Causing disturbance or allowing a cell phone, pager, or alarm to make sounds in the exam room
- Failing to follow the exam procedures and instructions as told by the invigilator
- Presenting or using inaccurate identification documents

If candidates' inappropriate behavior is observed, candidates should be politely dismissed from the exam room. Evidence should be confiscated prior to dismissing anyone, but showing evidence to the other present candidates should be avoided. In case a candidate protests the dismissal, invigilators should inform them that PECB will give them the opportunity to express their point of view on this matter.

These incidents should be documented in the Invigilator Report. The same procedure applies to the case when the invigilator recognizes (has an affiliation) any of the candidates. They need to be reported to the Partner (organizer of the exam event) to find another invigilator, or reschedule the exam for the candidate in question.

Closing the exam session

At the end of the allowed time for the exam session, inform the participants to stop and put their pens down, close their exam, and wait until you collect the exam material. If a candidate finishes earlier, they are allowed to leave the exam room.

When collecting the copies, it is important that the invigilator verifies that the sequential number of the candidate identification sheet is identical to the sequential number of the exam file. Candidates are allowed to stay in the room only if they have not completed the exam comment sheet and have informed that they want to do so. Invigilators should have in mind that filling out an exam comment sheet is not mandatory.

Introduction

How can I become a PECB Invigilator

Maintaining the role as a PECB Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of interest

Ensure the security of exam materials

Validate the exam site, date and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam materials

After the Examination

After the exam session, the invigilator must fill out the Invigilator Examination Report through the Invigilator Dashboard. Any breach of security should be reported, regardless of how small or insignificant. The number of the completed exams should be recorded in the Invigilator Report. To ensure independence, impartiality, and absence of conflicts of interest, invigilators and trainers do not participate in the review process of exams or in the certification process of candidates. Invigilators or trainers are not allowed under any circumstance to grade an exam or send exam results to candidates on PECB's behalf. Graded exams or with evidence of revision by invigilators or trainers (comments or notes) will not be accepted and the exam will have to be retaken by candidates.

Return of completed exam materials

For PECB to be able to announce the exam results within the deadline (see Annex A/Exam Rules), it is required to return the exam material as soon as possible:

- Scanned copies of the completed exams must be uploaded through the Invigilator Dashboard within 48 hours of the exam date.
- Hard copies of the completed exams must be returned to PECB within 10 business days.

Exam materials must be sent to PECB, using the methods below:

a. Upload exam material through Invigilator Dashboard (electronically)

Invigilators are requested to return the electronic copies to PECB Examination Department within two business days following the exam session. They need to carefully scan the exam materials (all the pages appear and can be read), convert them into pdf files, and arrange them as follows:

- Form A as one PDF file for each candidate
- Exam File as one PDF file for each candidate
- Form C as one PDF file for each candidate

The exam material should be uploaded through the Invigilator Dashboard and the PECB Examination Department will send confirmation for receiving uploaded documents including the PECB address where the original documents must be shipped within 10 business days of the exam date.

Introduction

How can I become a PECB Invigilator

Maintaining the role as a PECB Invigilator

Responsibilities

Preparation for an exam administration

Verify possible conflicts of interest

Ensure the security of exam materials

Validate the exam site, date and time

Exam administration

Arrival on site

Exam instructions

After the Examination

Return of completed exam materials

b. By mail (courier)

After the PECB Examination Department confirms the receipt of the uploaded exam materials, the invigilator needs to carefully arrange the exam materials as follows:

- Collect all documents (form A, B, C,) and put them in an envelope (big one), seal it, sign it (mandatory) and write the delivery address.

The big envelope must be signed by the invigilator only (mandatory). The invigilator should fill out the document checklist in the Invigilator Report to ensure this was done properly. After this, the exam materials should be stored in a locked location until shipment to the address provided by the Examination Department (refer to a. **By email**).

To avoid lost or delayed return shipments, it is mandatory to use a delivery service with a package tracking system, certified or recommended (examples of courier services: UPS, FedEx, DHL, etc.). Shipments by regular mail are also allowed, as long as they have a tracking system or signature requirement (certified or recommended mail which in case of undelivered can return to the sender's address). When sending the package, do not forget to pay the total amount (including any customs clearance fees required).

Important note: Please do not put a value of more than \$1,00 (or the value of \$1,00 in the local currency) to the package when sending it back to PECB. This way we will avoid paying additional fees and taxes at the customs, which in fact are not necessary, considering that there is no actual value to the documents — those are necessary only for internal processing purposes.

Please pack the exam materials carefully. Exam materials returned in poor condition may be unable to be graded. Once the exam materials have been sent, please track the package regularly and when the delivery company confirms the shipment has reached its destination, please validate with the examination manager (examination@pecb.com). All possible measures and best practices are put in practice in order to minimize the risk of exam materials being lost. In case this happens, a Nonconformity, Corrective & Preventive Action report shall be issued by the invigilator or the examination manager and candidates will have to retake the exam.

All expenses related to the exam session (printing, copying, shipping, etc.) will be covered by the PECB Partner who is also the organizer (or covered by the invigilator if agreed previously with the PECB Partner).

The invigilators are requested to use both methods described above (email and mail) for returning the exam material to PECB, unless another agreement, between PECB and the Partner who organized the exam session, is in place.

Note: Invigilator's suggestions are important and necessary to improve the quality of the exam administration in order to make the process more efficient and effective. All comments are reviewed, and specific questions will be addressed. If you have any suggestions, please write them on your Invigilator Report or contact the invigilator manager (invigilator@pecb.com)

PECB

If you need further assistance, please contact the PECB Customer Service department at support@pecb.com or drop a service Ticket at our Help Center.

