

TRAINING CATALOGUE 2020

PECB

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PECB's efforts to always provide the best training course materials in the market, as well as certifications that are always relevant and current is reflected in the continuous publication of updated and new courses. Along with the sophistication of the challenges that our global network of professionals faces, we make sure to continuously sophisticate our solutions by offering a knowledge base which serves as a platform to help answer contemporary questions.

# **ERIC LACHAPELLE**

Chief Executive Officer at PECB



The concept of services has changed and keeps changing significantly in this dynamic market. At PECB, we have placed a customer-centric approach at the center of everything we do. We strive to offer unmatchable support to our network and always follow the pace in helping our clients achieve professional excellence. Our team does not make any compromises when it comes to its dedication to the PECB mission and values and is entirely devoted to providing quality training materials and internationally esteemed certifications to individuals and organizations.

# **FATON ALIU**

Co-Founder, Chairman of BoD at PECB

# THE STATURE OF THE PECB TRAINING COURSES

Dedication is a virtue that characterizes every professional, and excellence is the aspiration of every practitioner.

It is with this in mind that our team of global experts gather and work hard to continuously create value through the PECB Training Courses. At PECB, we channel a great amount of our resources and energies in keeping the training materials up to date, and thus we ensure that the Training Courses not only reflect the latest changes of the international standards, but also of the technological trends, methodological innovations and process enhancements. PECB Training Courses and Certifications offer unparalleled opportunities to individuals and organizations, making the cost and time of gaining Certified Credentials a worthwhile operation.

# **CHOOSING THE BEST COURSE FOR YOU**

No matter your field of expertise, PECB has the right course for you. From Information Security Management, to Business Continuity Management, Quality Management, Environmental Management and everything in between, PECB offers the best of it all.

Since choosing the right training course is very important, we simplify your choice by providing a multitude of training courses.



"

*In times when access* to knowledge is of unprecedented ease and information is abundant, it is vital to be hyperselective when choosing training providers. PECB training courses are at the forefront of the market from a content, design, and pedagogical approach perspectives. The process of developing these courses is a constant endeavor to reflect the latest developments, trends, and best practices, and to provide the most innovative methodologies where theory and practice go hand in hand.

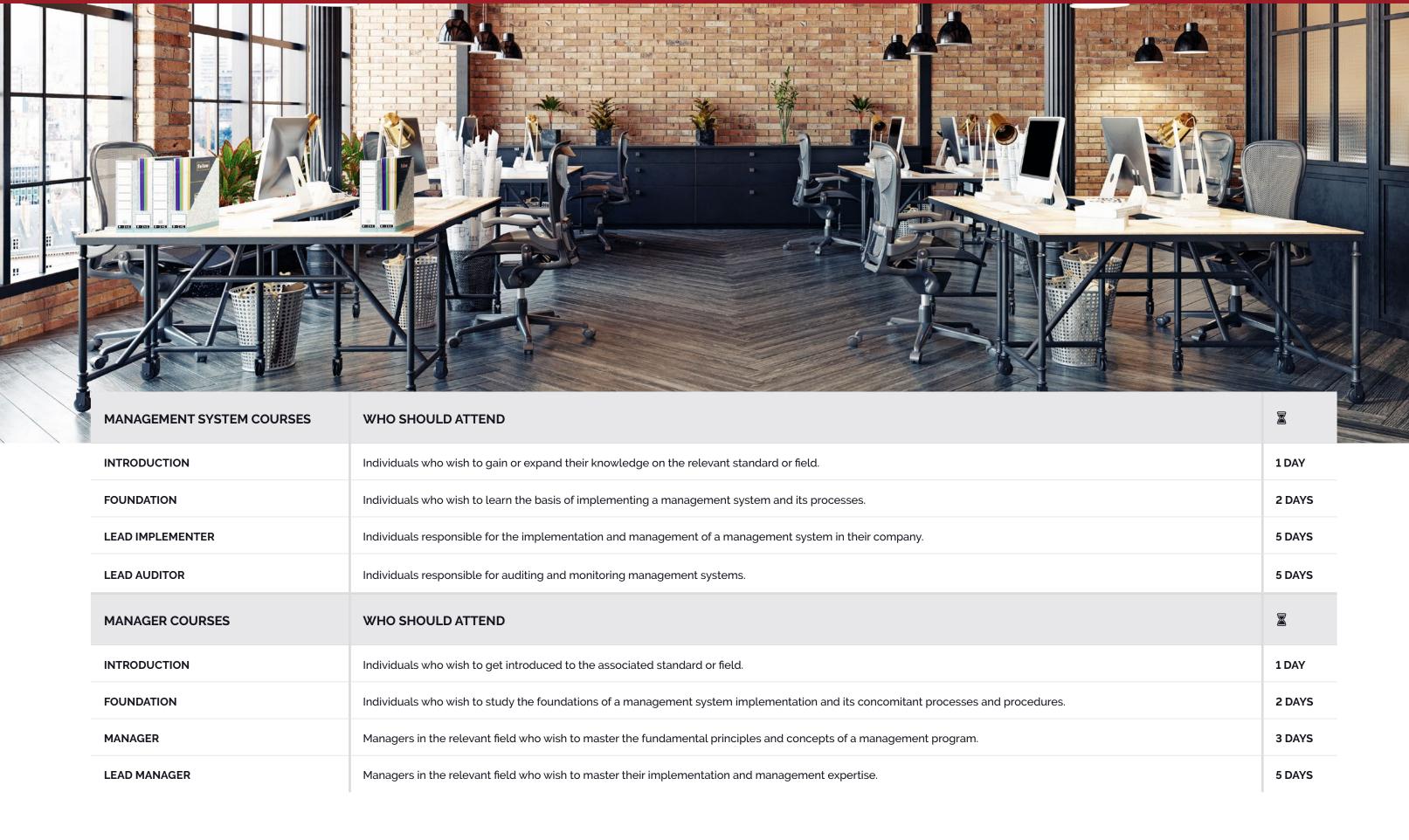
BERNARD BOILY
Vice President of Training
Development at PECB

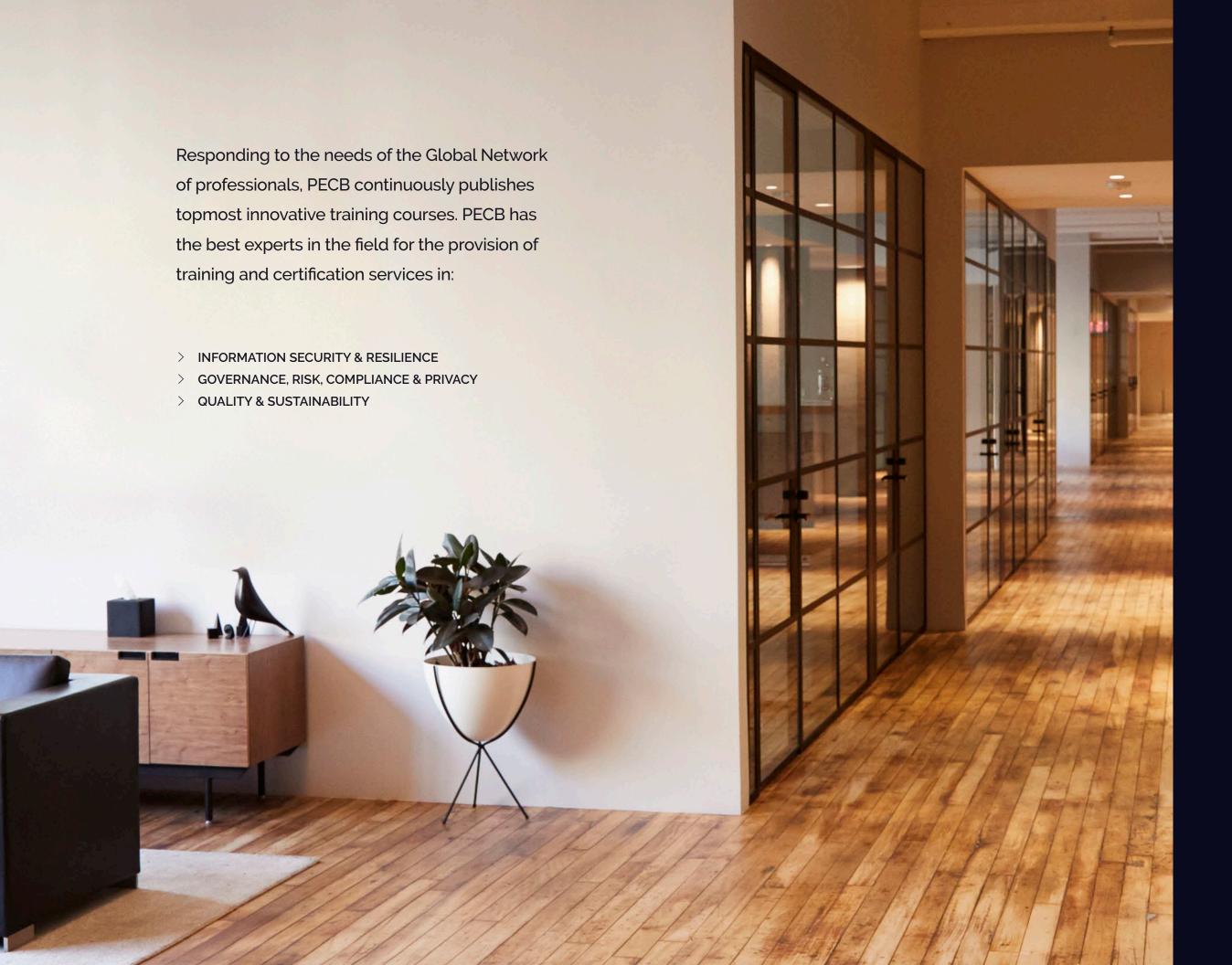
# CONTINUAL IMPROVEMENT CULTURE

Continual improvement is at the forefront of PECB's corporate culture.

Nowhere is this reflected better than in our courses. They represent the latest standards, newest technologies, freshest approaches, most innovative methods and the most practical examples.









In the light-speedevolving global context, organizations' and individuals' competitive advantages are strongly shaped and enhanced by acquiring precious knowledge and know-how for the emerging domains - and PECB plays a key role. Within that context, ACTAGIS is positioned as a rare actor able to deliver combined consulting and training services based on deep managerial and technical expertise. We are proud to work with PECB and to bring added value to the organizations and experts in the fields of Governance, Cybersecurity, Data Privacy, Risk Management, and Business Continuity.

# JEFF PRIMUS

CEO, Senior Consultant & Trainer ACTAGIS

# **INFORMATION SECURITY** & RESILIENCE

# **INFORMATION SECURITY**

- > Information Security Management Systems based on ISO/IEC 27001
- > Cybersecurity based on ISO/IEC 27032
- > Ethical Hacking
- > Information Security Controls Best practices based on ISO/IEC 27002
- > Information Security Risk Management based on ISO/IEC 27005
- > Information Security Risk Management based on EBIOS
- > Information Security Incident Management based on ISO/IEC 27035
- > SCADA Security
- > Computer Forensics
- > Network Security based on ISO/IEC 27033

# CONTINUITY, RESILIENCE ND RECOVERY

- > Business Continuity Management Systems based on ISO 22301
- > Disaster Recovery
- > Organizational Resilience based on ISO 22316

# INFORMATION SECURITY MANAGEMENT SYSTEMS BASED ON ISO/IEC 27001

#### **GETTING YOUR ISO/IEC 27001 CERTIFICATION**

The ISO/IEC 27001 certification proves that you have the expertise to support an organization to successfully implement an Information Security Management System (ISMS) and avoid threats, vulnerabilities and possible negative impacts. This enables you to establish a systematic analysis of an organization's information security risks and ensure the protection of the sensitive data. One of the major benefits for individuals who seek to pursue this certification is that the standard is recognized internationally as the best practice, allowing you to offer a continual improvement to your organization and ensure its compliance with regulations and requirements.

According to Cisco, 50% of large enterprises (with over 10,000 employees) are spending \$1 million or more annually on security, with 43% spending \$250,000 to \$999,999, and just 7% spending under \$250,000.

# WHAT YOUR ORGANIZATION GAINS

Information Security Management enables your organization to protect its data and privacy in the most efficient way. Considering the evolving Cyber-attacks and their sophistication, the volume of valuable information handled by organizations, and the complexity of supply chains, organizations need to have a sufficient security system, an ISMS, that protects their data. Also, this management system demonstrates a commitment to information security at all levels of the organization and shows to your potential and existing customers your organization's credibility and trustworthiness.

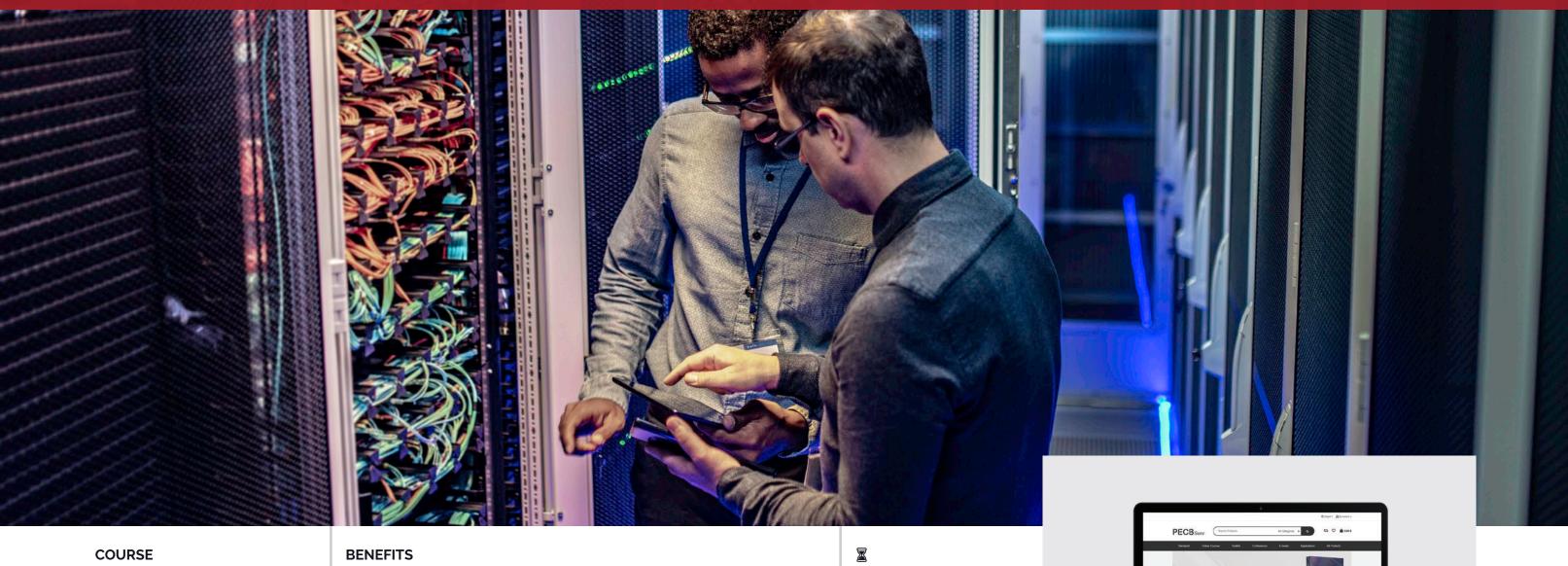


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Every single PECB certification verifies your experience, which is a very important added value and recognition on top of the PECB exams. PECB puts a lot of effort to stay up to date and to stay relevant with their course material. Being certified as Sr. Lead Cybersecurity, ISO 27001 Master (LI+LA) and Lead Implementer in ISO 27002, Risk Management, Incident Management, Disaster Recovery, Privacy Management, certified DPO (GDPR) and Quality Management (ISO 9001 LI+LA) is a nice combination that helps me to do a good job in my professional life. And more to come... keep learning!

#### PETER GEELEN

Managing Director at CyberMinute, PECB Trainer and certified specialist in Information Security, Cyber, Privacy & Data protection



COURSE	BENEFITS	
ISO/IEC 27001 INTRODUCTION	Understand the key components of an ISMS based on ISO/IEC 27001.	1 DAY
ISO/IEC 27001 FOUNDATION	Understand the fundamental elements needed to implement and manage an Information Security Management System (ISMS) according to ISO/IEC 27001.	2 DAYS
ISO/IEC 27001 LEAD IMPLEMENTER	Develop the expertise to support an organization in implementing and maintaining an Information Security Management System (ISMS) according to ISO/IEC 27001.	5 DAYS
ISO/IEC 27001 LEAD AUDITOR	Develop the knowledge and expertise to perform an Information Security Management System (ISMS) audit based on audit best practices.	5 DAYS











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# CYBERSECURITY BASED ON ISO/IEC 27032

# **GETTING YOUR ISO/IEC 27032 CERTIFICATION**

This certification proves that you have developed the required knowledge and skills to manage Cybersecurity Frameworks and successfully protect an organization's data from any actions that can cause incidents, attacks, and other disruptions.

You will demonstrate that you have acquired the necessary expertise to develop and maintain an effective Cybersecurity Program, and draw together all the domains for your organization's maximum benefit.

"According to a Titan report, 64% of customers say they're unlikely to do business with a company that has experienced a sensitive data breach in the past."

#### WHAT YOUR ORGANIZATION GAINS

Your organization will be equipped with the knowledge to proficiently manage and address cybersecurity issues in order to protect its assets from potential harms. Such benefits come along with ISO/IEC 27032 guidelines which help to establish a consistent and iterative approach to manage cybersecurity issues and protect networks, computers, and data from unauthorized access.





COURSE	BENEFITS	
ISO/IEC 27032 CYBERSECURITY INTRODUCTION	Introduction to key components of a Cybersecurity program based on ISO/IEC 27032.	1 DAY
ISO/IEC 27032 CYBERSECURITY FOUNDATION	Understand the best practices, concepts, approaches, and techniques for the implementation of a Cybersecurity program.	2 DAYS
ISO/IEC 27032 LEAD CYBERSECURITY MANAGER	Learn how to develop the competence needed to address the common Cybersecurity issues, and to master skills to manage the implementation of a framework as specified in ISO/IEC 27032 and NIST Cybersecurity Framework.	5 DAYS

Note: The ISO/IEC 27032 Introduction training course is currently being developed and may be available upon request.





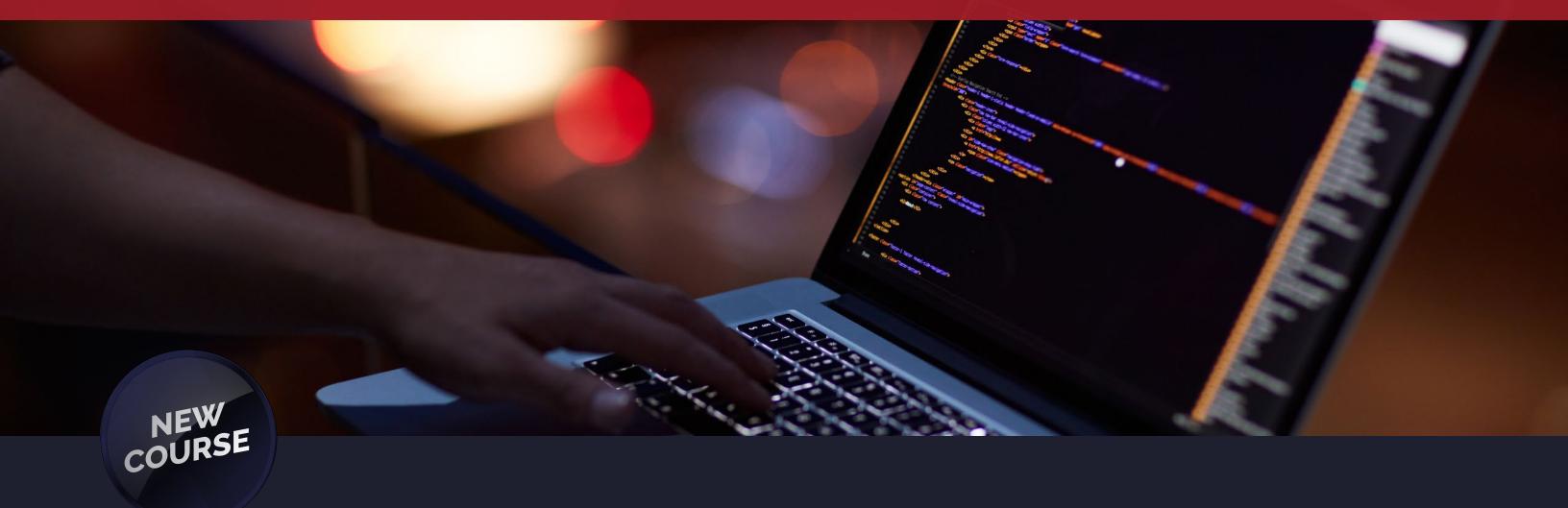
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# LEAD ETHICAL HACKER

# **GETTING YOUR LEAD ETHICAL HACKER CERTIFICATION**

Ethical Hacking is a process performed by an individual or an organization to identify potential threats on a computer or network. Considering the recent technological developments, the demand for ethical hackers has increased exponentially. Nowadays, organizations look for individuals who possess the ability to implement the most robust security practices out there.

This training course will help you develop these skills, and take you one step closer to become a cyber-security expert. This course is designed to provide you with the necessary expertise to identify potential weak points that could be exploited by malicious hackers, to perform penetration testing and to develop technical problem-solving techniques.

# WHAT YOUR ORGANIZATION GAINS

Cybersecurity and Information Security have become essential for many organizations, due to the sensitive nature of data and information that these organizations hold. Cyber-attacks can harm your information systems and lead to the disclosure of confidential data. Therefore, it is highly important for any organization to have individuals who know how to preemptively implement the right countermeasures in case black hat hackers get into the organization's system. This training course will provide your personnel with the knowledge needed to tackle these issues by providing information on the advanced procedures and techniques of penetration testing as well as the latest hacking tools and methods.



Note: The Certified Lead Ethical Hacker training course is currently under development and may be available upon request.











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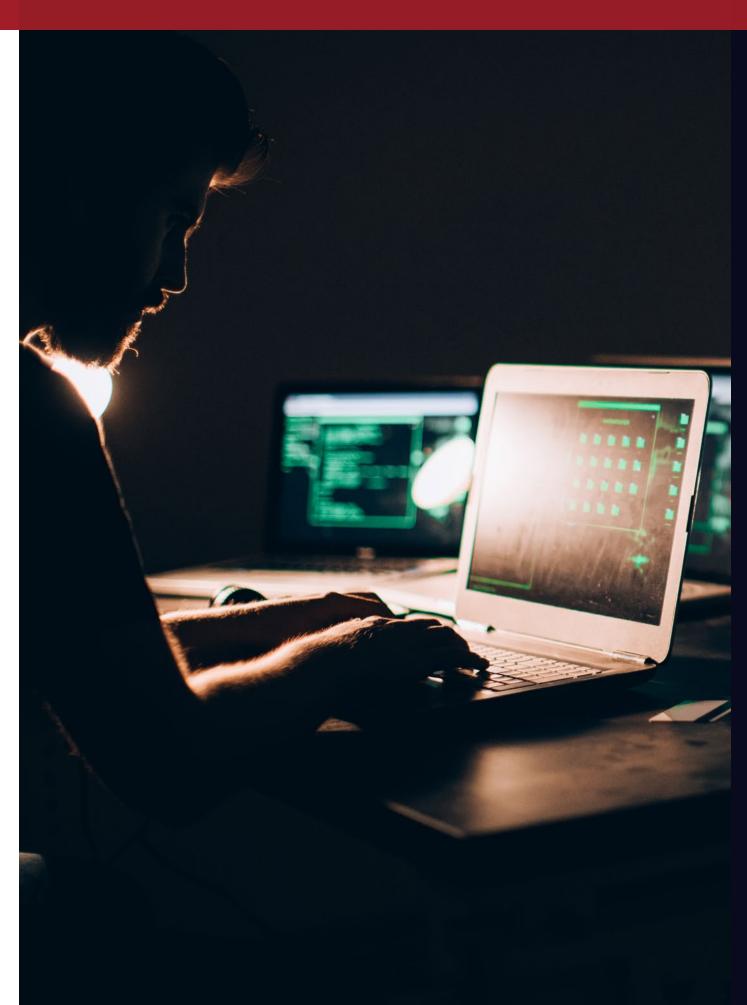
# INFORMATION SECURITY CONTROLS – BEST PRACTICES BASED ON ISO/IEC 27002

#### **GETTING YOUR ISO/IEC 27002 CERTIFICATION**

This certification proves that you have acquired the necessary expertise to implement Information Security controls and enables you to apply the best practices of Information Security Management in an organization. It also helps you to create a comprehensive framework and improve Information Security Management within an organization by using potential controls that can identify risks and effectively manage them.

# WHAT YOUR ORGANIZATION GAINS

Instead of focusing purely on technological solutions, the management of Information Security according to ISO/IEC 27002 provides a broader view of the security problems related to both your business information and any individual in your organization – which are the most valuable assets. ISO/IEC 27002 assists organizations in developing, maintaining and optimizing the Information Security Management system based on an effective control structure. Establishing an Information Security Management System (ISMS) based on the guidelines of ISO/IEC 27002, guarantees the continuity and maintenance of security processes, aligned with the strategic objectives of the organization.

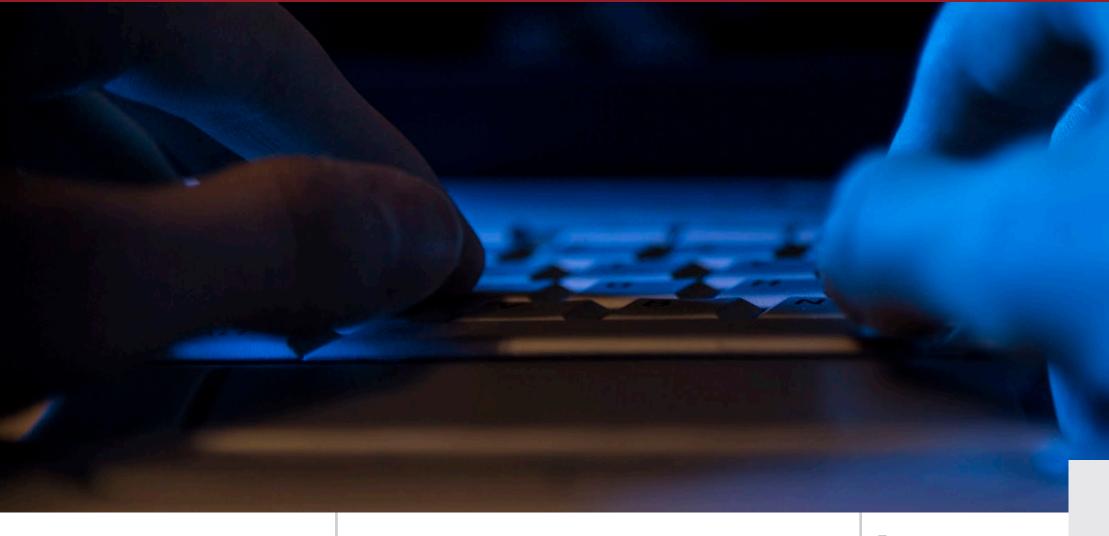


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One of the biggest challenges I had for 6 years in the training field is to develop materials for different clients that suit every level, but with the PECB courses this problem is solved and all my clients are happy to have access to updated course materials, which truly help them in the future."

#### **KEFAH EL-GHOBBAS**

Corporate Compliance and Governance Specialist Primary Health Care Corporation



COURSE	BENEFITS	
ISO/IEC 27002 INTRODUCTION	Understand the key components and controls to manage Information Security risks as specified in ISO/IEC 27002.	1 DAY
ISO/IEC 27002 FOUNDATION	Get familiarized with the best practices of the implementation of Information Security controls based on ISO/IEC 27002.	2 DAYS
ISO/IEC 27002 MANAGER	Develop the expertise on how to implement, operate, communicate and manage the Information Security controls in compliance with ISO/IEC 27002.	3 DAYS
ISO/IEC 27002 LEAD MANAGER	Master the concepts, skills, knowledge and techniques to implement and effectively manage Information Security controls based on ISO/IEC 27002.	5 DAYS











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# INFORMATION SECURITY RISK MANAGEMENT BASED ON ISO/IEC 27005

# **GETTING YOUR ISO/IEC 27005 CERTIFICATION**

This certification will prove that you have the necessary knowledge, skills, and capabilities to support an effective Information Security Risk Management process in an organization. In addition, you will also obtain a comprehensive understanding of Risk Assessment Methods such as OCTAVE, EBIOS, MEHARI and harmonized TRA. Therefore, this certification will prove that you are able to identify, assess, analyze, evaluate and treat various information security risks faced by organizations.

# WHAT YOUR ORGANIZATION GAINS

Information Security Risk Management enables your organization to integrate and manage Information Security based on a risk management approach, by providing the best practical guidance on risk assessment, with a focus on threats, vulnerabilities, likelihoods, and impacts. In addition, the ISO/IEC 27005 will help an organization to conduct an effective risk analysis in order to decide whether risks need to be treated, and choose the most appropriate risk treatment strategies and methods.





COURSE	BENEFITS	
ISO/IEC 27005 INTRODUCTION	Understand the basic concepts, definitions, approaches, and methods used to manage risks related to Information Security.	1 DAY
ISO/IEC 27005 FOUNDATION	Learn how to interpret the guidance of ISO/IEC 27005 in order to identify, assess and manage risks.	2 DAYS
ISO/IEC 27005 RISK MANAGER	Develop the competence for the risk management process related to Information Security assets in accordance with ISO/IEC 27005.	3 DAYS
ISO/IEC 27005 LEAD RISK MANAGER	Acquire the necessary expertise to support an organization in the Information Security Risk Management process using the ISO/IEC 27005 standard as a reference framework.	5 DAYS











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# INFORMATION SECURITY RISK MANAGEMENT BASED ON EBIOS

# **GETTING YOUR EBIOS CERTIFICATION**

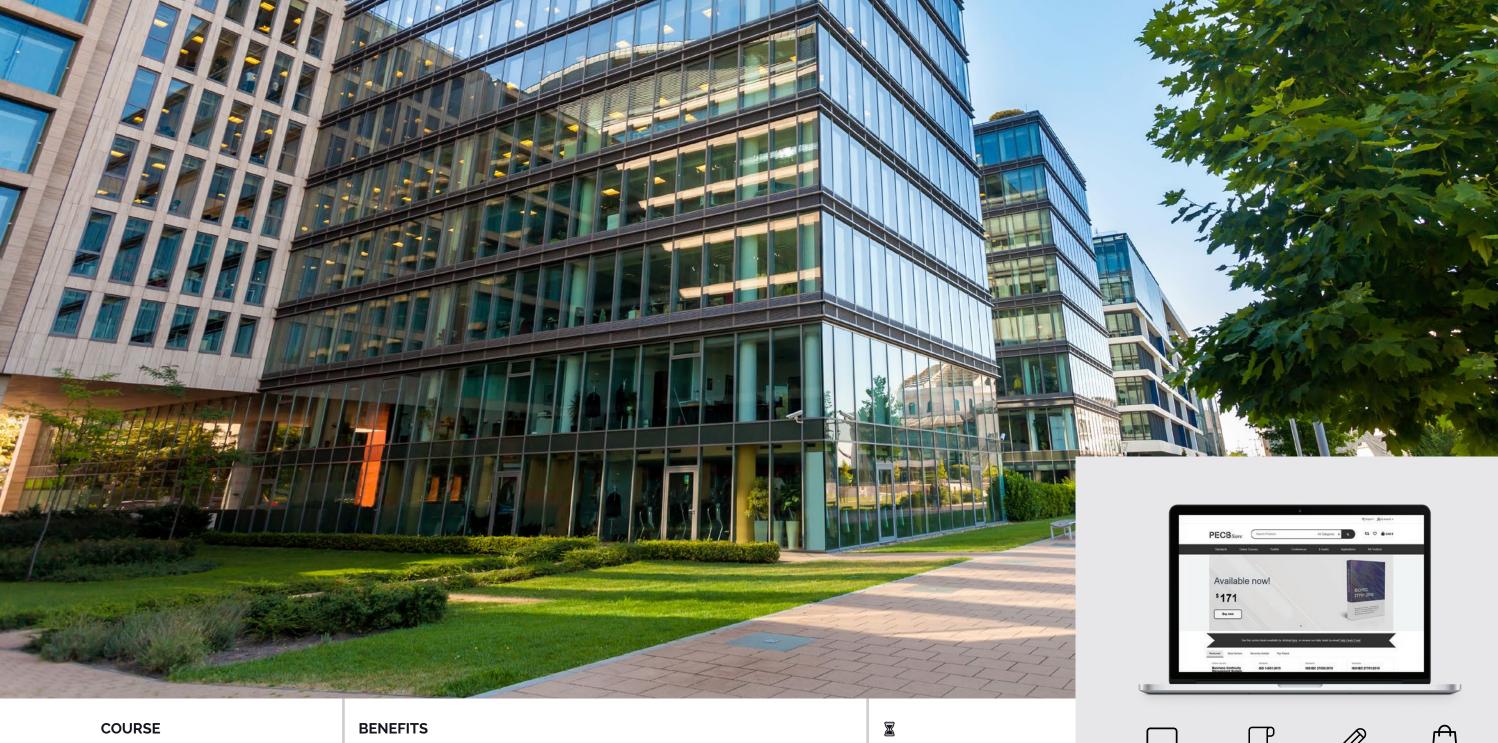
Understanding how to effectively assess risk may be a challenge for many industries. EBIOS, as a risk assessment method will provide you with the sufficient knowledge on how to successfully identify and assess risk in your organization. EBIOS (Expression des Besoins et Identification des Objectifs de Sécurité) was developed by the French Central Information Systems Security Division. The goal of this risk assessment tool is to assess and treat risks with an IS, which would result in assisting the management decision-making, and guide stakeholders to find a mutual set of discussions.

# WHAT YOUR ORGANIZATION GAINS

Having individuals who are EBIOS certified will benefit your organization by allowing it to identify, assess and control hazards in the workplace in order to protect the business and its valuable assets.

Applying this methodology will, therefore, protect your organization from financial and reputational damages.





Develop the competence to master the risk assessment elements and concepts related to Information Security by using the EBIOS method. 3 DAYS **EBIOS RISK MANAGER** 









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# INFORMATION SECURITY INCIDENT MANAGEMENT BASED ON ISO/IEC 27035

# **GETTING YOUR ISO/IEC 27035 CERTIFICATION**

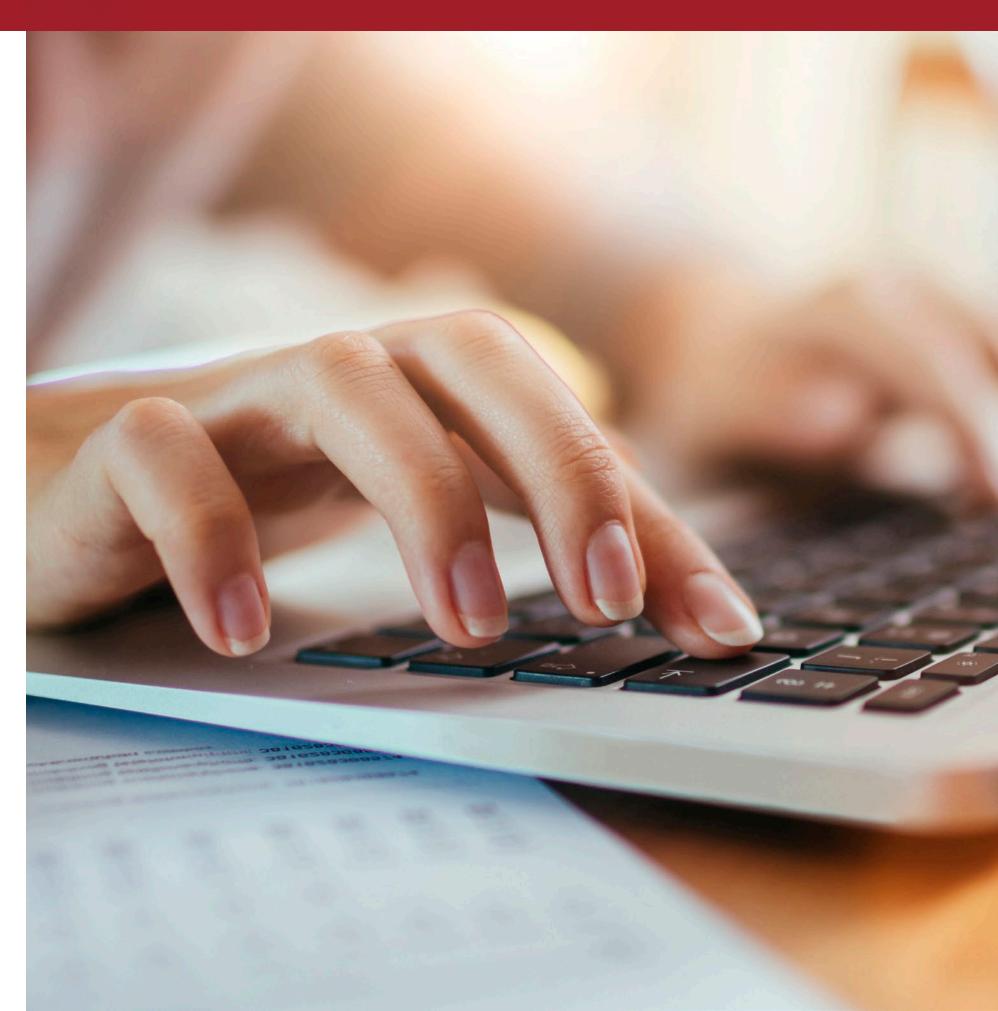
This certification validates that you have the knowledge and skills to identify, manage and prevent Information Security incidents in your organization.

It also ensures that you have the expertise to continuously improve an Information Security Incident Management process and implement a detailed approach that will allow you to be prepared and know how to respond to such incidents and minimize risks. In addition, it demonstrates that you can help an organization to detect, report, and assess Information Security incidents in addition to responding and managing the potential vulnerabilities.

# WHAT YOUR ORGANIZATION GAINS

The ISO/IEC 27035 guidelines will help your organization to improve the process of implementing, maintaining and managing an ongoing Information Security Incident Management Program based on the best international practices.

Your organization will acquire the competence to evaluate costbenefits and resource-allocation based on incident- response and management capabilities, by which it will effectively respond to Information Security incidents.





COURSE	BENEFITS	
ISO/IEC 27035 INTRODUCTION	Introduction to Information Security Incident Management process based on ISO/IEC 27035.	1 DAY
ISO/IEC 27035 FOUNDATION	Become acquainted with the best practices for implementing and managing an Incident Management process based on ISO/IEC 27035.	2 DAYS
ISO/IEC 27035 LEAD INCIDENT MANAGER	Learn and master how to design and develop an organizational Incident Management process in accordance with ISO/IEC 27035.	5 DAYS











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# **SCADA SECURITY**

# **GETTING YOUR SCADA SECURITY CERTIFICATION**

This certification demonstrates that you have the expertise to support the SCADA Security Program, including policies and vulnerability management.

It proves that you have the necessary expertise to plan, develop and implement an effective program to protect SCADA systems from common ICS threats, vulnerabilities, and associated risks.

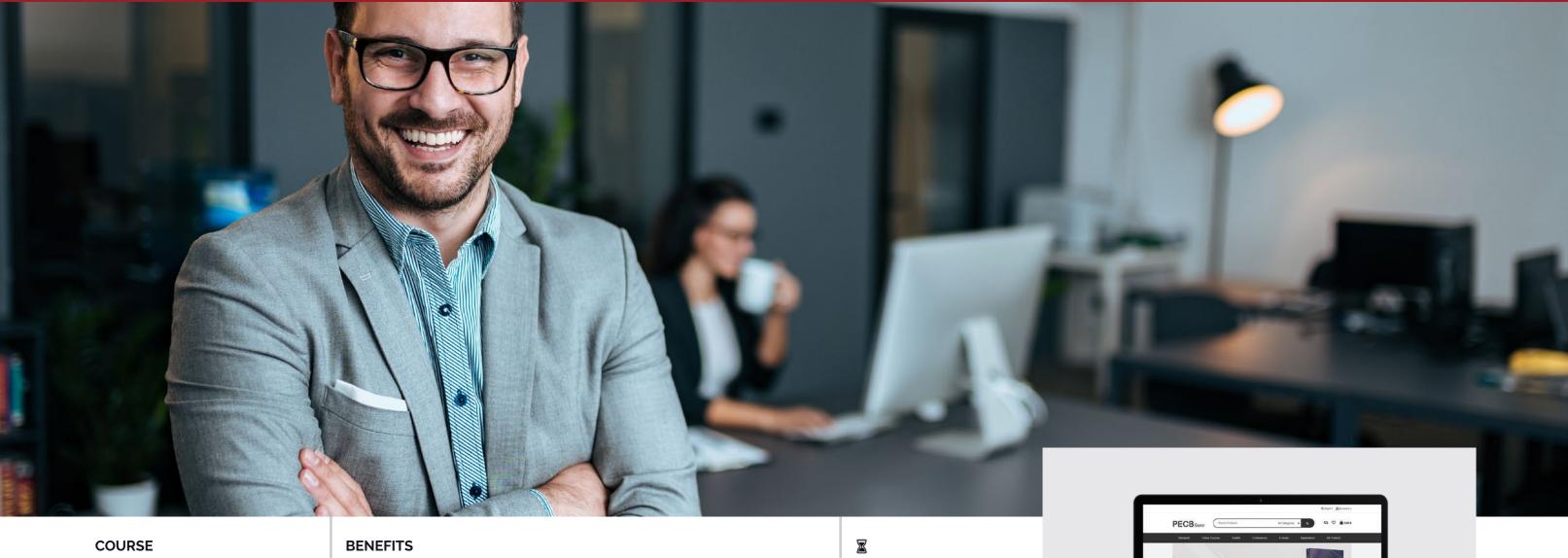
In addition, this certification will differentiate you as a reliable employee with high professional standards in the highly competitive Information Security job market.

# WHAT YOUR ORGANIZATION GAINS

Implementing the SCADA Security Program effectively will help your organization to have a better understanding of threats, vulnerabilities and risks related to ICS systems and how to prevent or overcome them.

Further, the SCADA security programs with its ICS network security controls helps the organization to become resilient and recover SCADA systems in the safest way possible.





COURSE	BENEFITS	
SCADA SECURITY INTRODUCTION	Get an introduction to the main principles and concepts of a SCADA Security Management Program.	1 DAY
SCADA SECURITY FOUNDATION	Learn the fundamentals of planning, designing, and implementing an effective program to protect SCADA systems.	2 DAYS
LEAD SCADA SECURITY MANAGER	Develop the expertise to implement an effective SCADA Security Program that protects the systems from different threats, vulnerabilities, and risks.	5 DAYS

Note: SCADA Security Introduction and Foundation training courses are under development and may be available upon request.











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# **COMPUTER FORENSICS**

# **GETTING YOUR COMPUTER FORENSICS CERTIFICATION**

A Computer Forensics certification proves that you have the ability to analyze the information on a potential cyber-crime scene in order to find digital evidence which leads to the cause of the incident and can be useful during legal proceedings. Furthermore, this certification demonstrates that you are also able to exploit backdoors that must be patched in such environments. Such theoretical and practical abilities are developed by the usage of the latest comprehensive security methodologies of network systems, encryption technology, and file operating systems.

Moreover, this certification demonstrates your ability to accurately search and analyze a large amount of information quickly and efficiently, and it develops your skills to establish an organization's security, forensics, and incident response capabilities.

# WHAT YOUR ORGANIZATION GAINS

Computer Forensics provides the organization with a well- structured investigation and follow-up process which can be used to solve the potential incidents and overcome the potential malfunctions. Before the organization is significantly affected, it needs to first identify the tools to be used, analyze data in a cost-effective way and identify crimes. Ultimately, it helps your organization minimize the chances for malicious insiders to cover their tracks, which shows that your organization has good governance and is compliant with regulations.

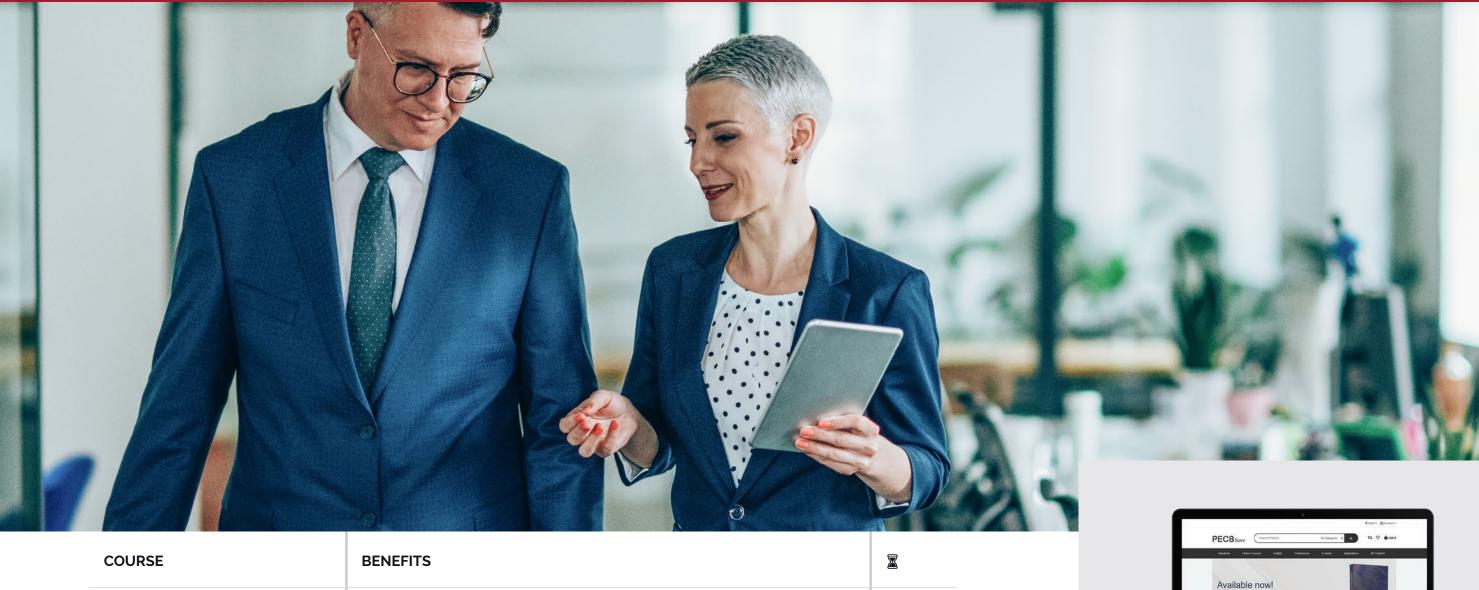


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The PECB courses covered a lot of information, delivered in concise blocks that were easy to absorb. The structure was clear, logical and effective. PECB has obviously put a lot of thought and expertize into designing it. But it wasn't just about the new knowledge. The main benefits came from receiving individual feedback and interacting with participants on various PECB training courses I have delivered as a Partner, Trainer, Consultant, Auditor and Implementer. Having the support of an organization like PECB enables me to really follow my passion and deliver ISO and other best practice services considerably better. The format of PECB courses gave me the confidence to implement new techniques on my work in the field with many of our clients. *Not just "how" to do ISO standards* implementation but "what" and "why" also became much clearer. I have met amazing students all over European Western Balkans countries, exchanged experiences and improved my methodology, and I have always found that these courses are invaluable in terms of career development, practical knowledge and networking with other professionals.

#### **BOJAN PEROVIĆ**

CEO, Senior Consultant & Trainer Institute for Standards and Technology Ltd. Belgrade



COURSE	BENEFITS	
COMPUTER FORENSICS INTRODUCTION	An introduction to preliminary concepts, approaches, and methods used to implement a Computer Forensics process.	1 DAY
COMPUTER FORENSICS FOUNDATION	Understand the fundamentals of Computer Forensics.	2 DAYS
CERTIFIED LEAD COMPUTER FORENSICS EXAMINER	Master the Computer Forensics process based on the best practices and get acquainted with different forensic tools and methodologies.	5 DAYS

Note: The Computer Forensics Introduction training course is currently being developed and may be available upon request.









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# **NETWORK SECURITY BASED ON ISO/IEC 27033**

# **GETTING YOUR ISO/IEC 27033 CERTIFICATION**

The ISO/IEC 27033 certification proves that you have the capability to support an organization in effectively identifying and analyzing network security risks, and selecting, implementing, operating, and continually monitoring the network security controls that support the organization's security architecture. Taking into account the increased number of end-users who own, operate or use a network during the recent years, the ISO/IEC 27033 certified individuals are competent to help organizations plan, design, implement and maintain an adequate network security, which has become critical to the success of any organization's business operations.

# WHAT YOUR ORGANIZATION GAINS

Nowadays, almost all types of organizations have their information systems connected by networks whether within the organization or between the organization and the general public. Furthermore, the rapid growth of publicly available network technology has led to an increase in the number of organizations that provide online public services on a global scale. Apart from the benefits that this technology offers, which include a lower cost of operation and the opportunity to work remotely, it also encompasses new security challenges and risks to be concerned with. Hence, the protection of networks has become a serious concern that requires commitment from the organizations as to prevent potential incidents and malicious attacks. The ISO/IEC 27033 helps organizations meet the business requirements for confidentiality, integrity and availability of information and services by choosing the appropriate security measures to protect their network.





COURSE	BENEFITS	
ISO/IEC 27033 FOUNDATION	Understand the fundamental concepts, principles, methods, and techniques used for the design and implementation of network security.	2 DAYS
ISO/IEC 27033 LEAD MANAGER	Acquire the capability to support an organization in planning, implementing, managing, and maintaining network security based on ISO/IEC 27033.	5 DAYS











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# BUSINESS CONTINUITY MANAGEMENT SYSTEMS BASED ON ISO 22301

# **GETTING YOUR ISO 22301 CERTIFICATION**

Obtaining an ISO 22301 certification will demonstrate that you have the necessary expertise to establish a framework for identifying, preventing and reducing threats for the organization you work for, and quickly recover in case of incidents and disasters. By providing a cost-saving strategy, the organization's financial performance is improved, and it allows the organization to continue operating efficiently during critical predicaments. In addition, it strengthens your management skills by providing you with a clear understanding of how a business continuity strategy is built. This allows you to be flexible during localized disruptions or international disasters, and maintain an efficient delivery of your services even when the business is facing a crisis.

"According to the Business Continuity Institute, 80% of businesses that do not have a Business Continuity Plan, do not survive, and go out of business within 13 months of a major incident."

#### WHAT YOUR ORGANIZATION GAINS

Business Continuity Management helps your organization be resilient and minimize major losses and the recovery time of critical functions. Implementing a Business Continuity Plan within your organization means that you are prepared for the unexpected. In addition, a Business Continuity Plan helps your organization to ensure that the critical operations continue to be available without interruptions.



"

The PECB ISO 22301 Lead Auditor course is an excellent source of information on the specifics of a Business Continuity **Management System and** the auditing process itself. Therefore, it is suitable not only for the experienced auditors but also for the newcomers in the field. The training not only references ISO 22301, but also covers the ISO 19011 standard and provides guidance on auditing management systems. This course is excellent for any auditing team, especially in the organizations intending to implement an BCMS or preparing to conduct audits of the recovery capabilities of their suppliers and subcontractors.

RENATA DAVIDSON

CEO
Davidson Consulting &
Partners Ltd.



COURSE	BENEFITS	
ISO 22301 INTRODUCTION	Understand how to introduce Business Continuity Management in your organization.	1 DAY
ISO 22301 FOUNDATION	Learn the basic elements and techniques needed to implement Business Continuity based on ISO 22301.	2 DAYS
ISO 22301 LEAD IMPLEMENTER	Acquire the knowledge and techniques to lead a team in the implementation of a BCMS based on best practices provided by ISO 22301.	5 DAYS
ISO 22301 LEAD AUDITOR	Be able to plan and lead an audit to ensure that the organization's management systems are operating in accordance with requirements of ISO 22301.	5 DAYS
ISO 22301:2019 TRANSITION	Understand the differences between ISO 22301:2012 and ISO 22301:2019 and help an organization transition to the new standard.	2 DAYS











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# **DISASTER RECOVERY**

# **GETTING YOUR DISASTER RECOVERY CERTIFICATION**

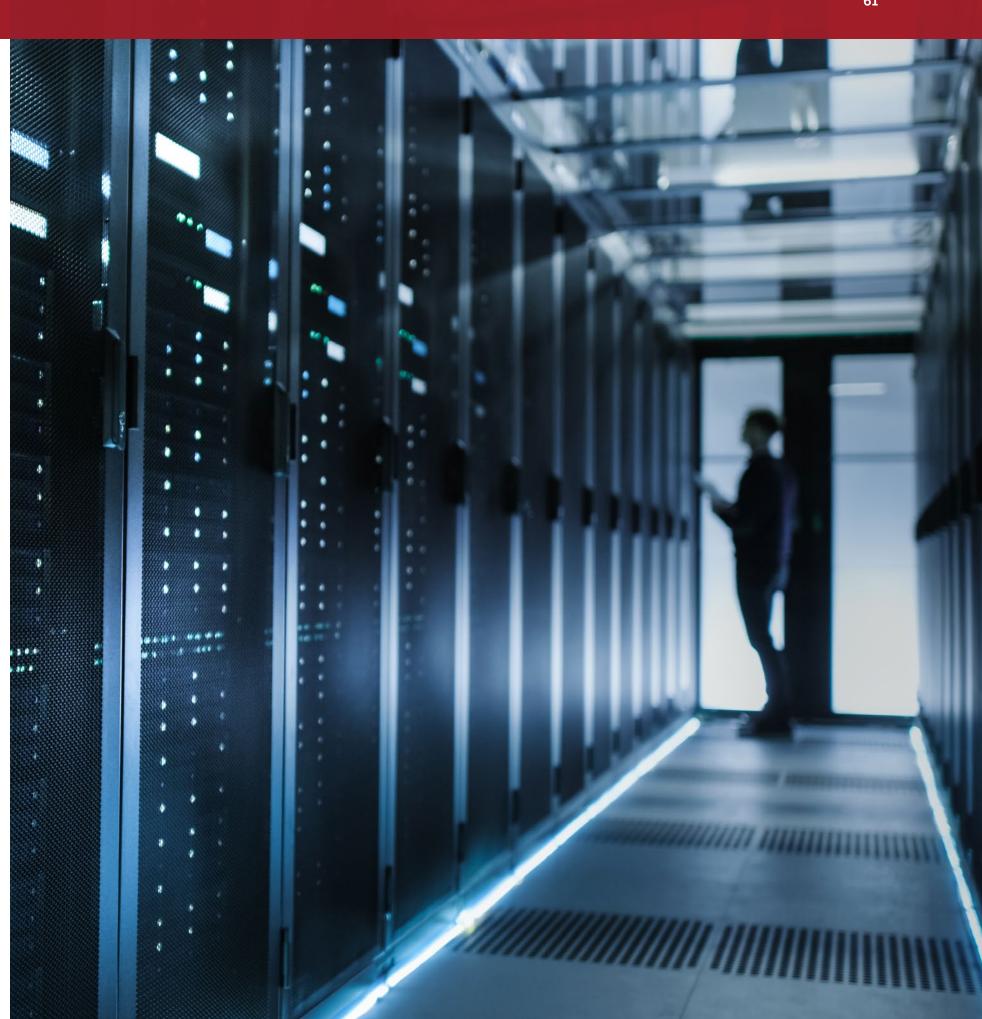
This certification validates that you have the expertise to support an organization in implementing, maintaining, and managing an ongoing Disaster Recovery Plan as part of a reliable backup and recovery plan. As a result, you will enhance your level of preparedness in order to keep the business running, in case of human or naturally triggered disruptions in the IT infrastructure.

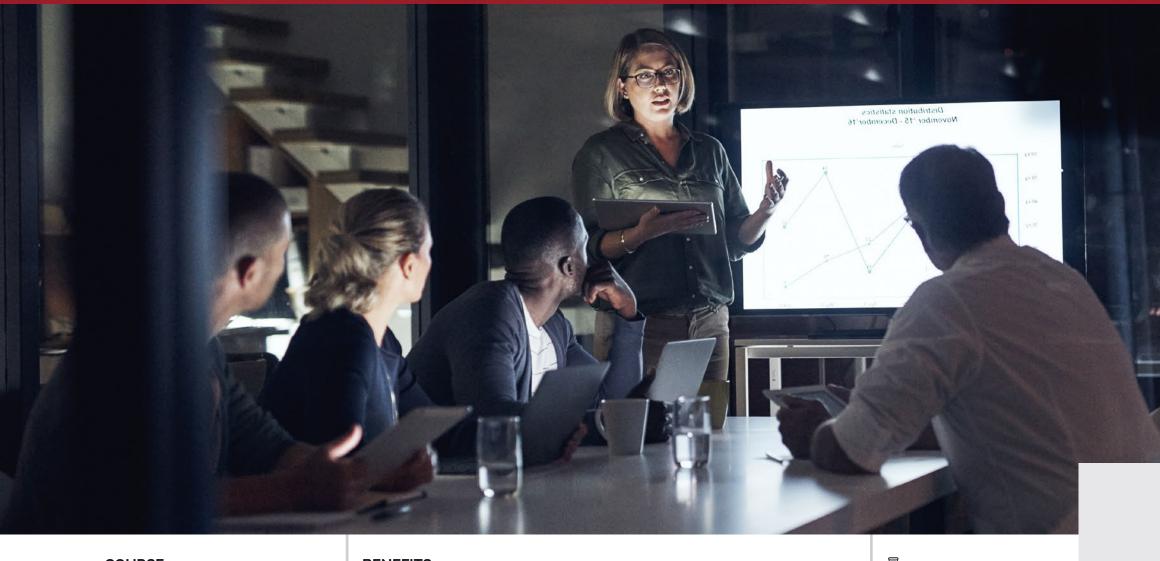
Further, it requires you to run through what would happen in various scenarios, and design a Disaster Recovery Plan, providing a sense of security for the organization by minimizing the risk of delays and assuring the reliability of standby systems. Being certified against Disaster Recovery demonstrates your determination to achieve a certain level of professional competence in the industry.

"According to US Cloud website, 96% of companies with a trusted backup and disaster recovery plan were able to survive ransomware attacks"

#### WHAT YOUR ORGANIZATION GAINS

Disaster Recovery ensures that your organization has an effective system in place for the backup and recovery of key activities in order for the organization to quickly get back on track, and preserve its reputation with customers and partners in case of a disaster. It increases the likelihood of business survival and it makes sure that your organization is operating in compliance with industry regulations.





COURSE	BENEFITS	
DISASTER RECOVERY INTRODUCTION	Introduction to the framework used to implement a Disaster Recovery Plan.	1 DAY
DISASTER RECOVERY FOUNDATION	Become familiarized with the implementation phases of a Disaster Recovery Plan based on best practices.	2 DAYS
DISASTER RECOVERY MANAGER	Acquire the necessary knowledge and skills to establish a Disaster Recovery Plan.	3 DAYS
LEAD DISASTER RECOVERY MANAGER	Master the skills and enable yourself to implement, maintain and manage an ongoing Disaster Recovery Plan.	5 DAYS











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# ORGANIZATIONAL RESILIENCE BASED ON ISO 22316

# **GETTING YOUR ISO 22316 CERTIFICATION**

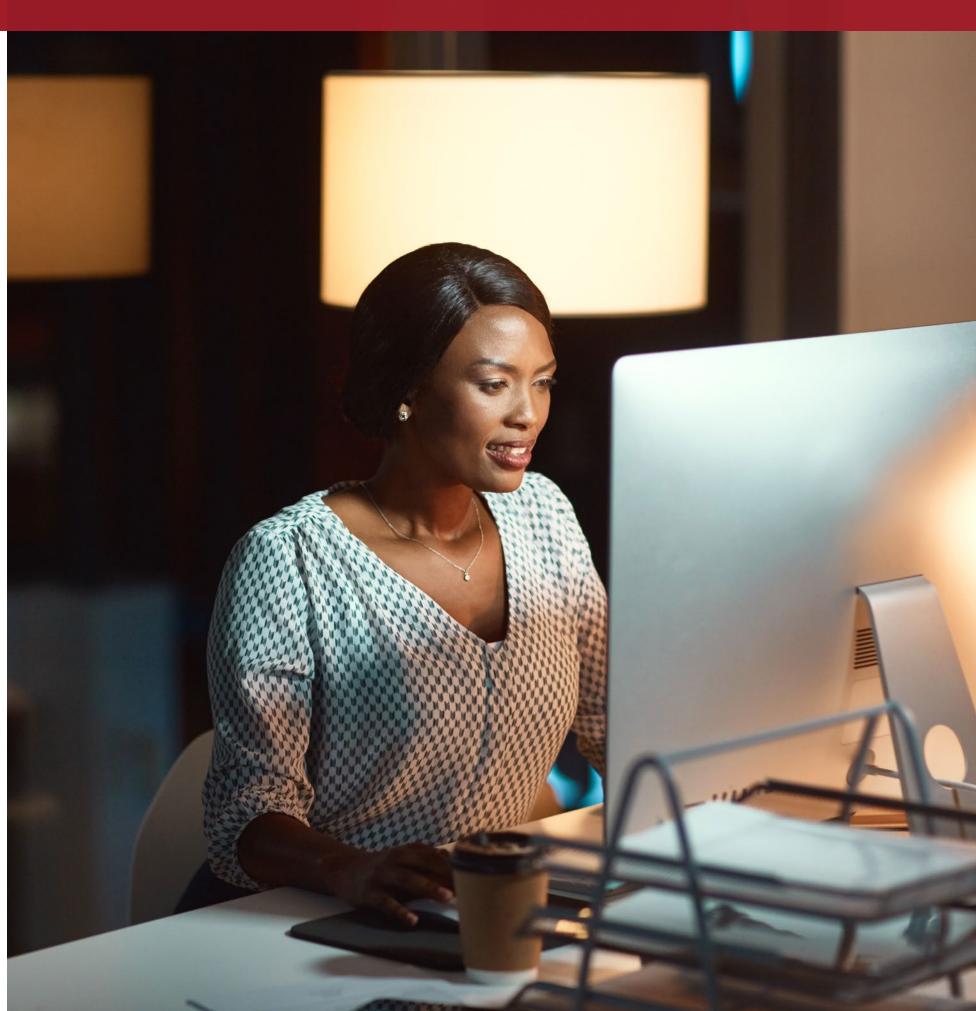
This certification proves that you have gained a comprehensive understanding of the concepts, methods, standards, approaches, and techniques required for the effective implementation and management of a Resilience Strategy.

This certification demonstrates that you have mastered the concepts of resilience, which are the basis for an organization's Resilience Strategy, and thus help in coping with today's dynamic and constantly changing business environment.

# WHAT YOUR ORGANIZATION GAINS

Resilience enables your organization to anticipate and respond to threats and opportunities, arising from sudden or gradual changes in their internal and external context.

Enhancing resilience should be a strategic organizational goal. Implementing ISO 22316 guidelines helps an organization to establish a consistent and iterative approach towards organizational resilience, and helps to establish guidelines that can help an organization to manage its business activities during times of crisis.





COURSE	BENEFITS	
ISO 22316 INTRODUCTION	Get introduced to the Organizational Resilience principles and guidelines.	1 DAY
ISO 22316 FOUNDATION	Understand the main concepts, methods, framework, and management approach required for the implementation of an Organizational Resilience Strategy as specified in ISO 22316.	2 DAYS
ISO 22316 LEAD RESILIENCE MANAGER	Master the competencies to develop a resilience strategy in accordance with the ISO 22316 guidelines.	5 DAYS

Note: The ISO 22316 Introduction and Lead Resilience Manager training courses are currently being developed and may be available upon request.











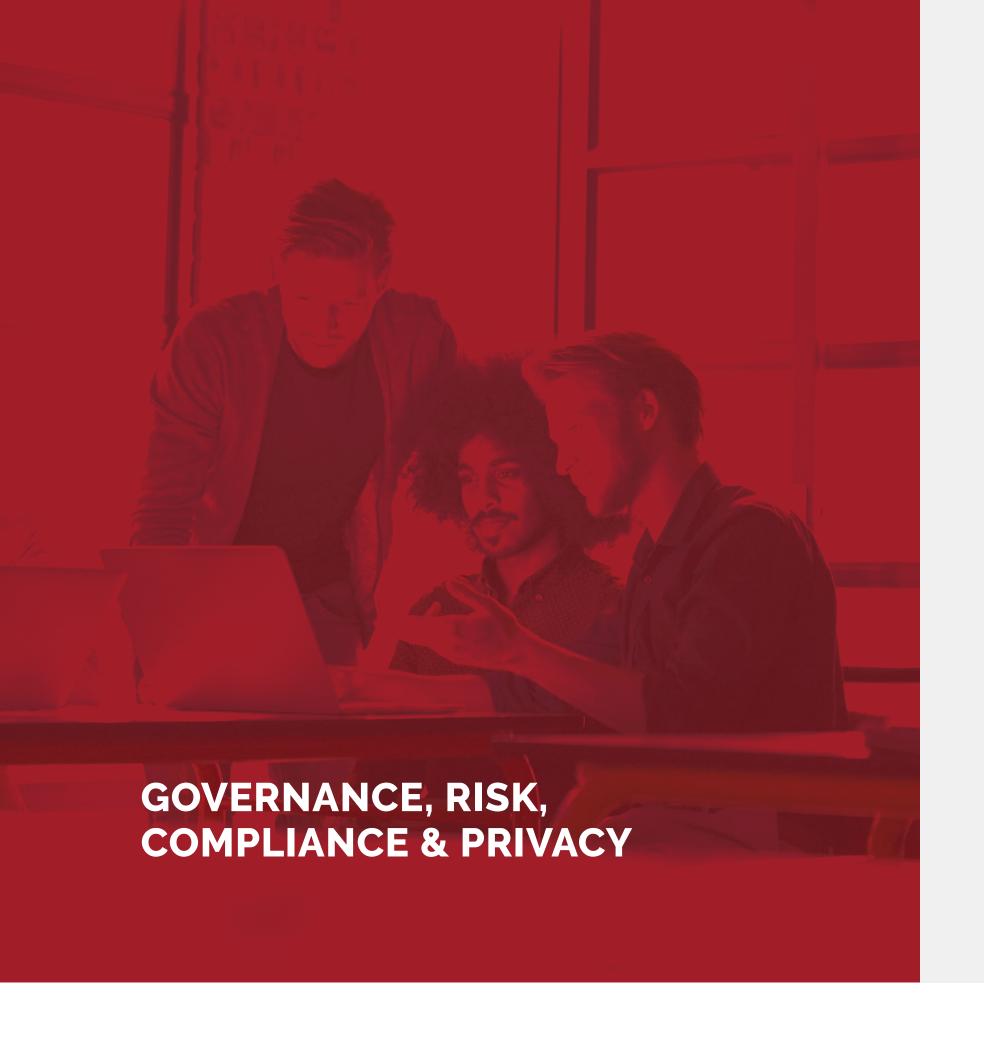
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# GOVERNANCE, RISK MANAGEMENT, AND COMPLIANCE

- > Risk Management based on ISO 31000
- > Anti-bribery Management Systems based on ISO 37001
- > Compliance Management System based on ISO 19600
- > IT Corporate Governance based on ISO/IEC 38500

# PRIVACY AND DATA PROTECTION

- > General Data Protection Regulation (GDPR)
- > Privacy Information Management Systems based on ISO/IEC 27701
- > Privacy Implementation/Principles based on ISO/IEC 29100

GOVERNANCE, RISK AND COMPLIANCE 71

# RISK MANAGEMENT BASED ON ISO 31000

# **GETTING YOUR ISO 31000 CERTIFICATION**

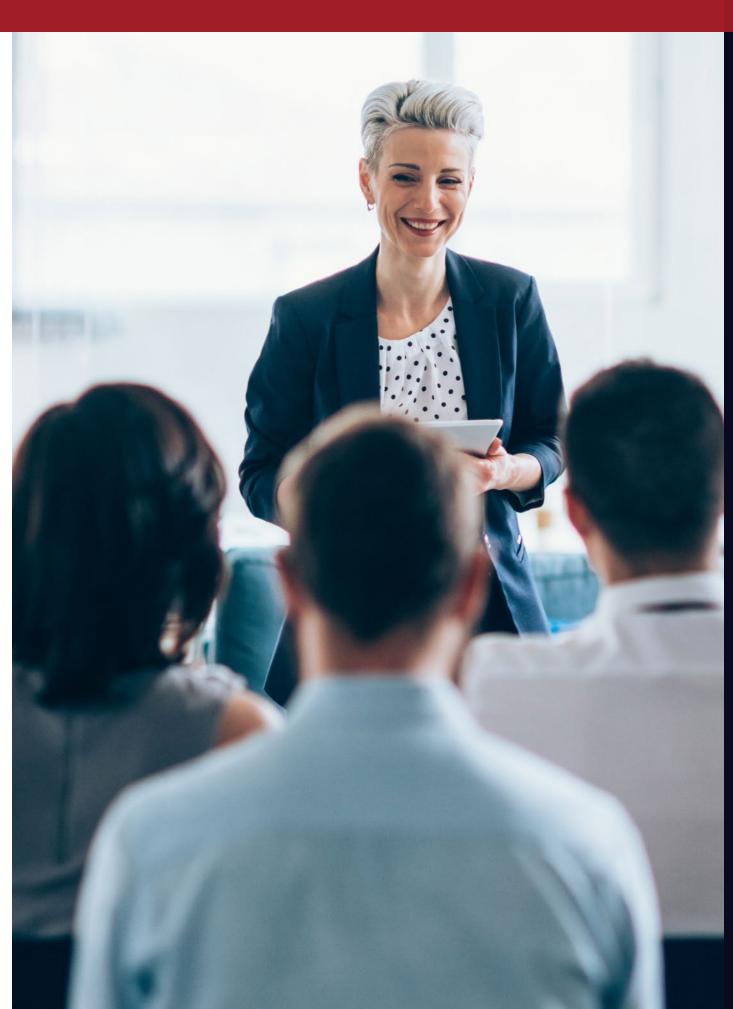
ISO 31000 certification will prove your capabilities of improving operational efficiency, govern and manage organizational risks. It will enable you to structure a Risk Management Framework based on international best practices which facilitates the identification, analysis, treatment, assessment and evaluation of risks that are or can be faced by the organization.

Moreover, this certification will help you to analyze and assess different factors that will improve management techniques across the organization where you operate and improve your personal performance and resilience.

# WHAT YOUR ORGANIZATION GAINS

Risk Management ensures that your organization has in place an effective Risk Management Program based on best practices, which will enable your organization to manage risks effectively in order to perform well in an environment full of uncertainties.

Risk Management is a key driver for success and an important part of strategic and operational planning, management decisions, and governance.



"

raining and certification for a good reason. The courses are well written and broken down into manageable pieces that enables discussions during course sessions.

As a Partner, I've received support and collaboration from PECB and I can always rely on prompt, efficient and professional services from the PECB team.

NABIL ALY
Founder/CEO
NISKAA GROUP



COURSE	BENEFITS	
ISO 31000 INTRODUCTION	Get introduced to Risk Management based on ISO 31000.	1 DAY
ISO 31000 FOUNDATION	Become acquainted with the best practices of Risk Management based on ISO 31000.	2 DAYS
ISO 31000 RISK MANAGER	Develop the competence to implement Risk Management Processes in an organization by following ISO 31000 guidelines.	3 DAYS
ISO 31000 LEAD RISK MANAGER	Master the implementation of a Risk Management Process based on ISO 31000, and by using risk assessment methodologies provided by ISO 31010.	5 DAYS











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# ANTI-BRIBERY MANAGEMENT SYSTEMS BASED ON ISO 37001

#### **GETTING YOUR ISO 37001 CERTIFICATION**

This certification validates your knowledge and competencies toward implementing and managing an Anti-Bribery Management System with internationally recognized anti-bribery best practices.

You will be able to implement the necessary measures to prevent, detect and address bribery before it impacts your organization. ISO 37001 Certification is a powerful factor to differentiate you in a competitive work environment.

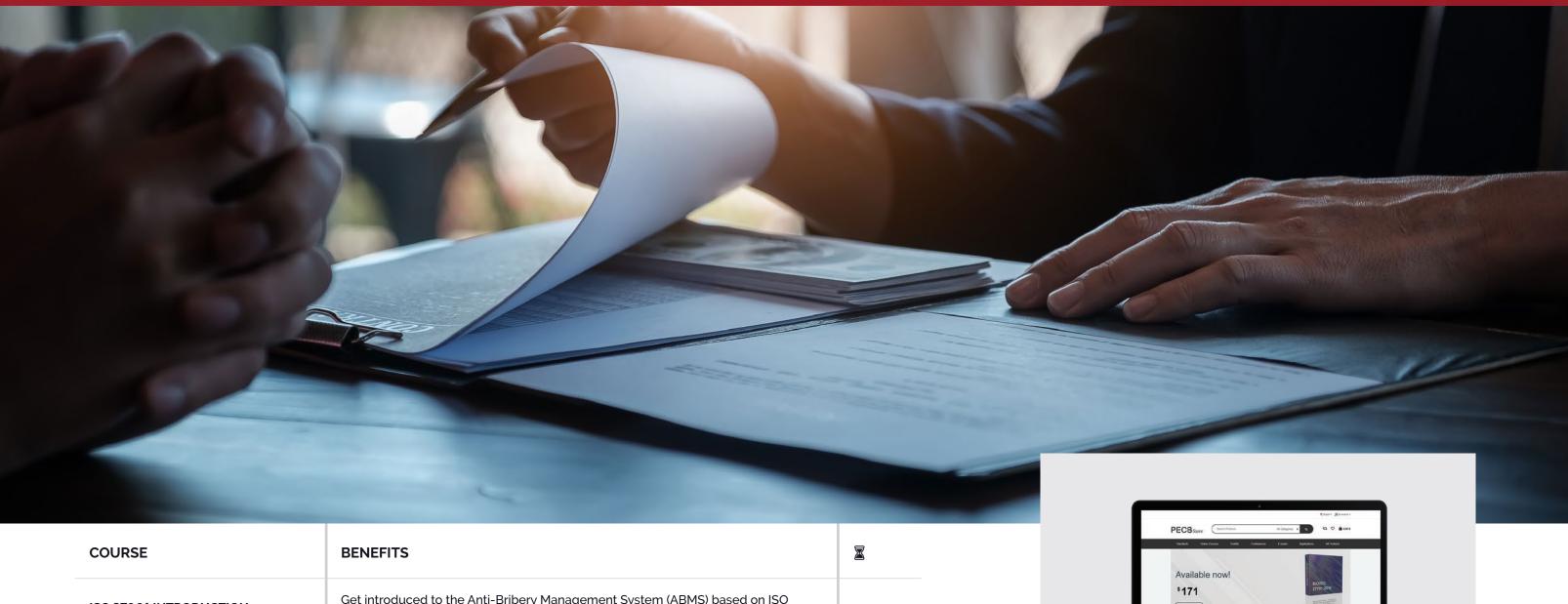
"According to the International Monetary Fund (IMF), the annual cost of bribery is estimated to be \$1.5 to \$2 trillion."

#### WHAT YOUR ORGANIZATION GAINS

Anti-bribery Management gives your organization the opportunity to promote confidence, credibility and reliability to stakeholders and customers.

It will also provide your organization with the necessary measures to prevent, detect and address bribery while avoiding reputation damage and costs.





COURSE	BENEFITS	
ISO 37001 INTRODUCTION	Get introduced to the Anti-Bribery Management System (ABMS) based on ISO 37001.	1 DAY
ISO 37001 FOUNDATION	Become acquainted with the best practices of Anti-bribery Management Systems (ABMS) based on ISO 37001.	2 DAYS
ISO 37001 LEAD IMPLEMENTER	Master the implementation and management of Anti-bribery Management Systems (ABMS) based on ISO 37001.	5 DAYS
ISO 37001 LEAD AUDITOR	Develop the expertise to audit an ABMS to ensure that an organization is competent in maintaining its management system based on ISO 37001.	5 DAYS











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# COMPLIANCE MANAGEMENT SYSTEM BASED ON ISO 19600

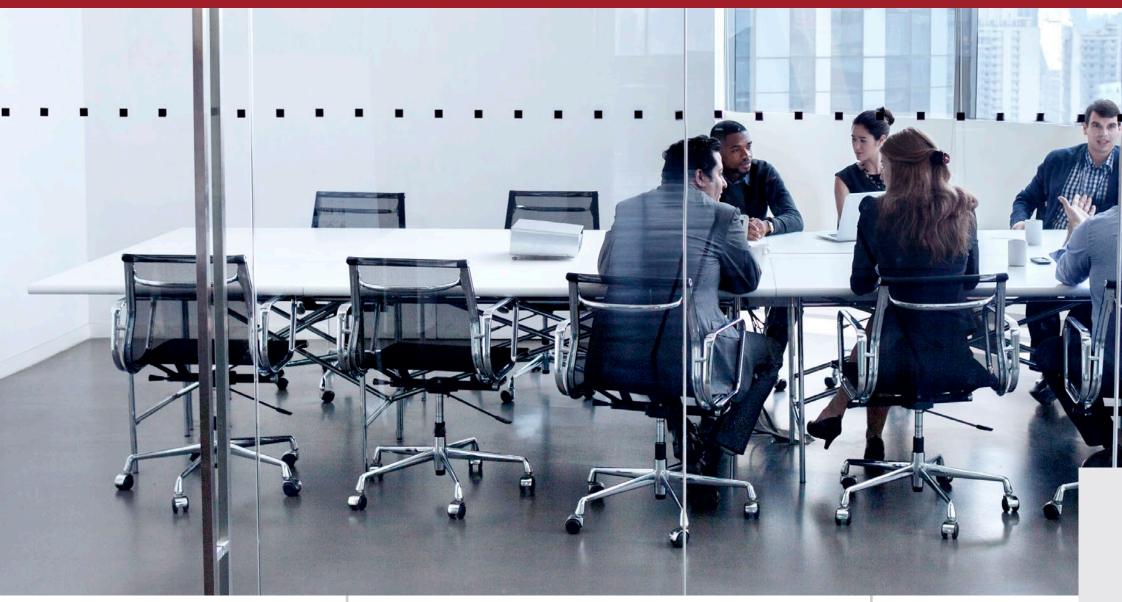
#### **GETTING YOUR ISO 19600 CERTIFICATION**

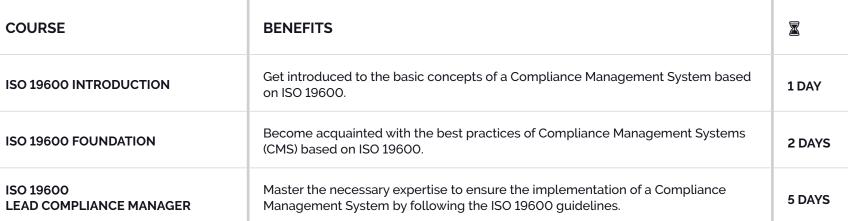
Being certified against ISO 19600 helps you ensure that your organization is adhering to legal regulations and contractual obligations. You may also be able to evaluate the organization's practices by ensuring that they are in line with specific ethical standards within the limitations of the laws. You will also get acquainted with the appropriate knowledge to offer advice on how to address any areas of noncompliance and how to guard against future compliance risks. Compliance is important for your reputation and career perspectives. By following the Compliance Management System recommendations you can support your organization to continuously improve compliance programs and reduce the non-compliance risk rates.

#### WHAT YOUR ORGANIZATION GAINS

Compliance Management Certification demonstrates that your organization's compliance framework is aligned with best practices and ISO 19600 recommendations. It will also show that you have established an appropriate framework to manage compliance risks and this is a means of delivering confidence and value to customers, employees and other interested parties.

















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# IT CORPORATE GOVERNANCE BASED ON ISO/IEC 38500

#### **GETTING YOUR ISO/IEC 38500 CERTIFICATION**

ISO/IEC 38500 certification helps you in building your professional portfolio, and it opens doors for international recognition in the field. You will acquire exceptional practical experience to establish the principles for an effective management of the risks associated with IT projects and understand the importance of IT governance.

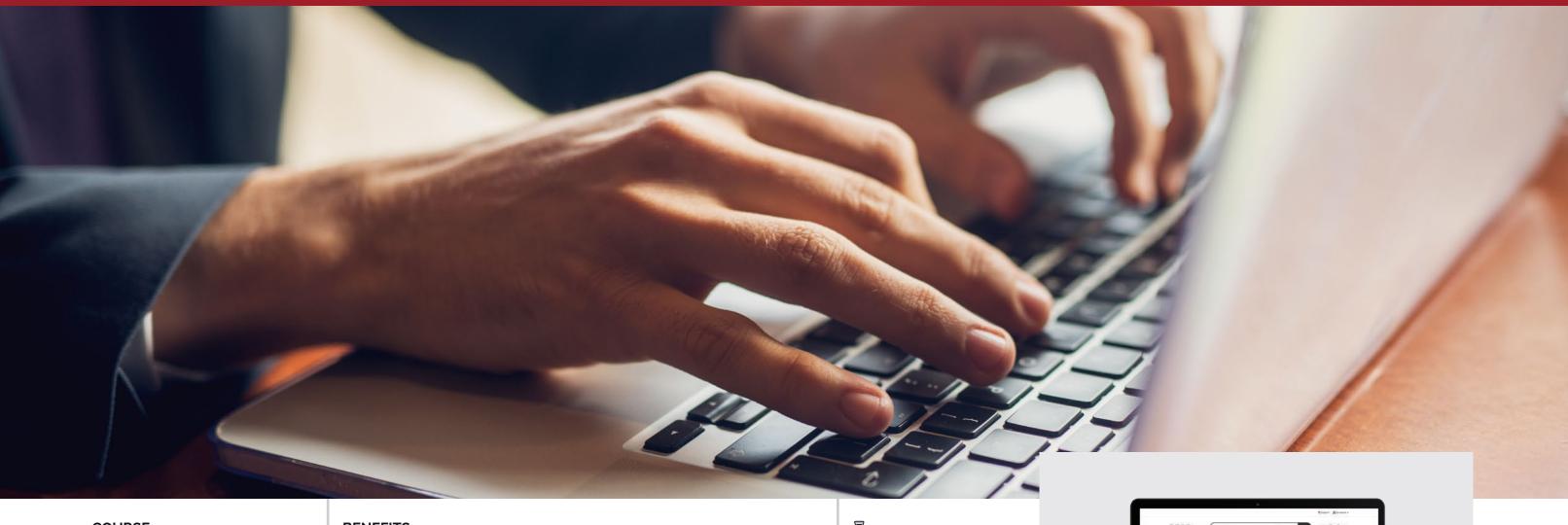
Being certified against this standard will prove that you have what it takes to successfully govern the organization's use of IT, including management processes and decisions, which will enable the organization to balance risks and embrace opportunities deriving from the usage of IT.

#### WHAT YOUR ORGANIZATION GAINS

An IT Corporate Governance framework advocates a better understanding of guidelines and best practices towards risk management, project appraisal and costs associated with IT investments, use and governance.

Therefore, this framework will allow your organization to ensure that the decisions regarding IT investments remain clear and transparent.





COURSE	BENEFITS	
ISO/IEC 38500 INTRODUCTION	Get introduced to IT Governance based on ISO/IEC 38500.	1 DAY
ISO/IEC 38500 FOUNDATION	Become acquainted with the best practices of IT Governance based on ISO/IEC 38500.	2 DAYS
ISO/IEC 38500 IT CORPORATE GOVERNANCE MANAGER	Master the fundamental principles of Corporate Governance of Information Technology based on ISO/IEC 38500.	3 DAYS
ISO/IEC 38500 LEAD IT CORPORATE GOVERNANCE MANAGER	Master the necessary expertise to ensure the implementation and management of an IT Governance framework by following the ISO/IEC 38500 recommendations.	5 DAYS











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# GENERAL DATA PROTECTION REGULATION (GDPR)

### GETTING YOUR GENERAL DATA PROTECTION REGULATION CERTIFICATION

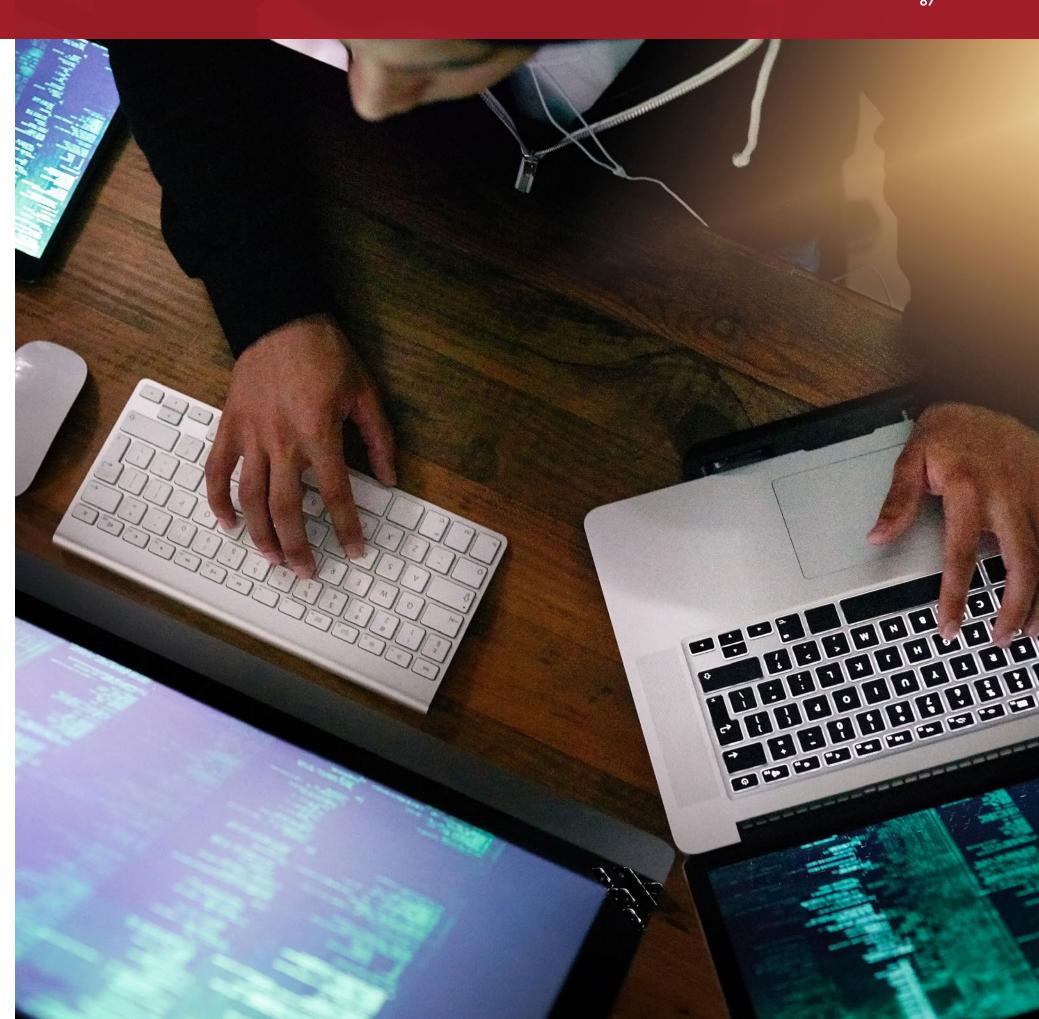
Becoming a Certified Data Protection Officer will enable you to acquire the necessary expertise to implement a data protection framework that helps the organization comply with GDPR requirements, protect fundamental rights of the data subjects, and ensure harmonized processing and control of personal data.

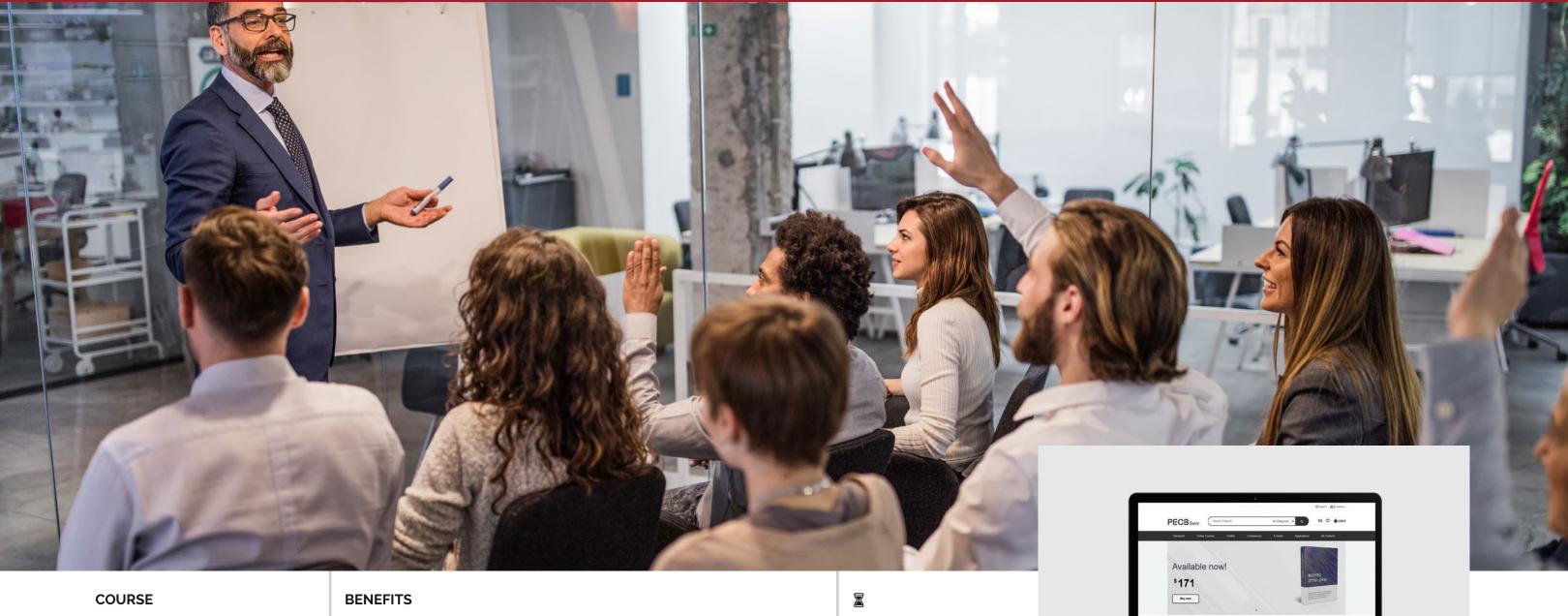
"According to Varonis, since 2016, the demand for Data Protection Officers (DPOs) has skyrocketed and risen over 700%."

#### WHAT YOUR ORGANIZATION GAINS

Appointing a CDPO enables your organization to implement the necessary measures to prevent personal data breaches and to ensure a higher level of data security while processing personal data, exchanging information and transferring personal data.

It will also help you minimize security incidents, increase efficiency and effectiveness, and build customer trust.





COURSE	BENEFITS	
GDPR INTRODUCTION	Comprehend the basic concepts and requirements of the General Data Protection Regulation (GDPR).	1 DAY
GDPR FOUNDATION	Become familiar with GDPR requirements and data protection principles provided by the GDPR.	2 DAYS
GDPR – CERTIFIED DATA PROTECTION OFFICER	Obtain all the competencies and knowledge necessary to lead all the processes for implementing and complying with the GDPR requirements in an organization.	5 DAYS











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# PRIVACY INFORMATION MANAGEMENT SYSTEM BASED ON ISO/IEC 27701

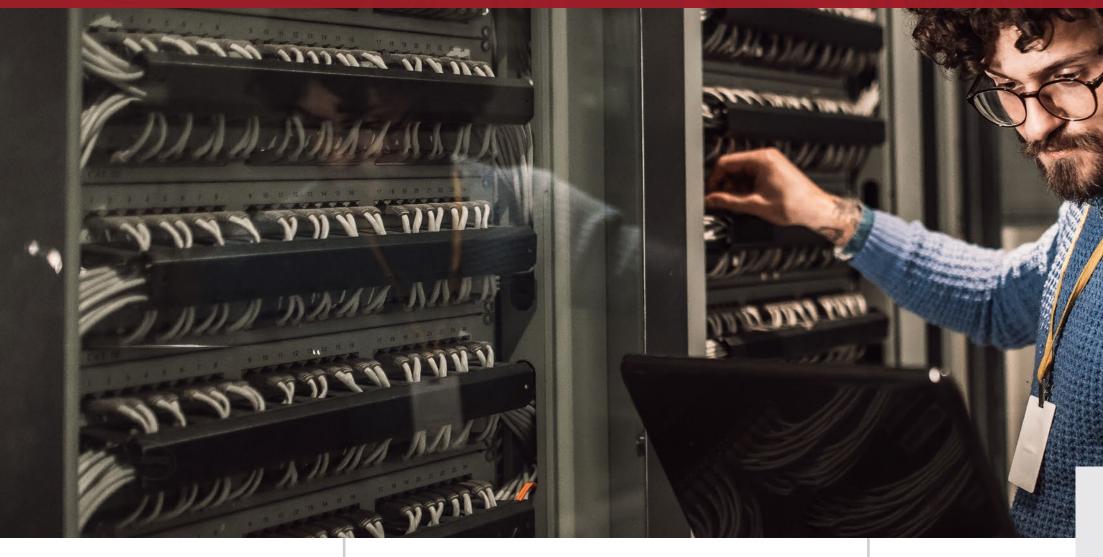
#### **GETTING YOUR ISO/IEC 27701 CERTIFICATION**

The ISO/IEC 27701 certification proves that you have the capability to support an organization in effectively planning, implementing, managing, monitoring, and maintaining a privacy information management system (PIMS) by enhancing the existing information security management system (ISMS). Thus, you can help organizations assess, treat, and reduce risks associated with the collection and processing of personally identifiable information (PII). Taking into account the increased need for privacy and protection of PII during the recent years, the ISO/IEC 27701 certified individuals prove that they are competent to help organizations implement an effective management of PII and comply with data privacy regimes' requirements.

#### WHAT YOUR ORGANIZATION GAINS

Current technology and use of social media have expanded the scope of PII by including a wide range of information used to identify an individual. Hence, the protection of PII has become a serious concern that requires commitment from the organization so as to prevent potential PII breaches and violation of the data protection laws and regulations. Privacy information management system helps organizations protect the confidentiality and preserve the integrity of the PII it collects, processes, stores, and transmits. PIMS improves the information system architecture for storing personal data, encourages continual improvement culture in the organization, builds and maintains customers' trust by ensuring that their PII is only used for the primary purpose it was collected, assists in demonstrating compliance with the GDPR and other data protection laws and regulations, and increases customer satisfaction by being more transparent.





COURSE	BENEFITS	
ISO/IEC 27701 INTRODUCTION	Comprehend the basic concepts and principles of a Privacy Information Management System (PIMS) based on ISO/IEC 27701.	1 DAY
ISO/IEC 27701 FOUNDATION	Understand the fundamental concepts, principles, methods, and techniques used for the implementation and management of a PIMS.	2 DAYS
ISO/IEC 27701 LEAD IMPLEMENTER	Acquire the capability to support an organization in planning, implementing, managing, monitoring, and maintaining a PIMS based on ISO/IEC 27701.	5 DAYS
ISO/IEC 27701 LEAD AUDITOR	Develop the knowledge and capability to perform a PIMS audit based on audit best practices.	5 DAYS











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# PRIVACY IMPLEMENTATION BASED ON ISO/IEC 29100

#### **GETTING YOUR ISO/IEC 29100 CERTIFICATION**

This certification serves as evidence that you stand out from the crowd by having the skills to build a privacy framework that allows organizations to maintain compliance with existing security standards, and various applicable laws and directives. This certification proves that you have the necessary capabilities to take actions in regards to the implementation and management of a privacy system. Also, it proves you have gained a thorough understanding of how to design, build and lead an organization's privacy programs through the use of best practices.

#### WHAT YOUR ORGANIZATION GAINS

Privacy Implementation based on ISO/IEC 29100 helps your organization achieve a competitive advantage in the market along with a significant cost-reduction and increased customer satisfaction.

This is achieved by providing your organization with a common privacy terminology, privacy safeguarding considerations, and reference to known principles. Your organization will also gain a comprehensive understanding of the concepts, approaches and techniques required for an effective privacy management.





COURSE	BENEFITS	
ISO/IEC 29100 INTRODUCTION	Introduction to the key components of a Privacy Framework implementation process.	1 DAY
ISO/IEC 29100 FOUNDATION	Get familiarized with best practices, concepts, approaches and techniques based on the ISO/IEC 29100.	2 DAYS
ISO/IEC 29100 CERTIFIED LEAD PRIVACY IMPLEMENTER	Master the implementation and management of a Privacy Framework based on ISO/IEC 29100.	5 DAYS



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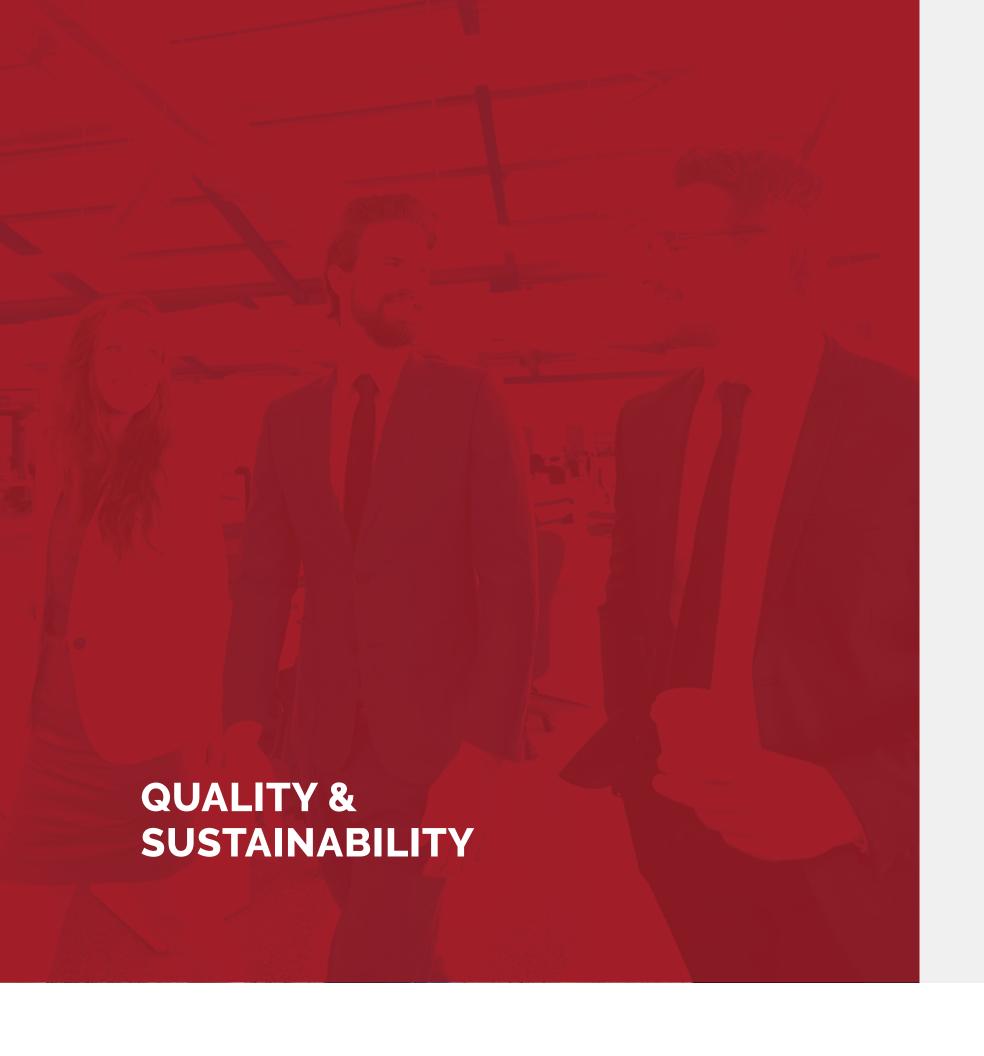




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- > Quality Management Systems based on ISO 9001
- > Six Sigma Belts
- Quality Management Systems for Medical Devices based on ISO 13485
- > Laboratory Management based on ISO/IEC 17025
- > Service Management Systems based on ISO/IEC 20000
- > Guidelines for Management Consultancy Services based on ISO 20700

#### **HEALTH AND SAFETY**

- > Occupational Health and Safety Management System based on ISO 45001
- > Food Safety Management Systems based on ISO 22000
- > Security Operations Management Systems based on ISO 18788

#### **SUSTAINABILITY**

- > Energy Management Systems based on ISO 50001
- > Environmental Management Systems based on ISO 14001
- > Event Sustainability Management Systems based on ISO 20121
- > Social Responsibility based on ISO 26000
- > Sustainable development in communities based on ISO 37101
- > Sustainable procurement based on ISO 20400
- > Management Systems for Educational Organizations Based on ISO 21001

# QUALITY MANAGEMENT SYSTEMS BASED ON ISO 9001

#### **GETTING YOUR ISO 9001 CERTIFICATION**

This certificate will demonstrate that you possess the necessary expertise to effectively support an organization in implementing and maintaining the best quality processes. You will be able to set out areas of responsibilities throughout the process, which will address the risks and opportunities leading to overall performance improvement.

Furthermore, you will be able to deliver consistent services through the effective use of resources and reach your objectives faster. This will enhance your personal performance, while at the same time improving the quality of your products and/or services.

#### WHAT YOUR ORGANIZATION GAINS

A Quality Management System provides your organization with a set of processes and systems which will positively engage employees, build a continual improvement culture, and lead to customer satisfaction. Moreover, this standard will improve your organization's credibility and image by showing that you have met the necessary requirements. This, in turn, will direct customers to choose your organization among the rest.

"According to a survey by Intelex, 85% of certified organizations report benefits of the ISO 9001 certification, including improved company perception, higher demand for products and services as well as increased market share."





COURSE	BENEFITS	
ISO 9001 INTRODUCTION	Comprehend the basic concepts of a Quality Management System (QMS).	1 DAY
ISO 9001 FOUNDATION	Become acquainted with the best practices of Quality Management Systems (QMS) based on ISO 9001.	2 DAYS
ISO 9001 LEAD IMPLEMENTER	Develop the necessary expertise to support an organization in establishing, implementing, managing and maintaining a Quality Management System (QMS).	5 DAYS
ISO 9001 LEAD AUDITOR	Develop the necessary expertise to perform a Quality Management System (QMS) audit by applying widely recognized audit principles, procedures and techniques.	5 DAYS
ISO 9001:2015 TRANSITION	Obtain a comprehensive understanding of the differences between ISO 9001:2008 and ISO 9001:2015.	2 DAYS











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### **SIX SIGMA BELTS**

#### **GETTING YOUR A SIX SIGMA CERTIFICATION**

Six Sigma Belts validate that you are familiar with the fundamental Lean and Six Sigma concepts and that you acquired the necessary knowledge and skills to support an organization in improving its processes.

Certified individuals will have the opportunity to prove that they are skilled enough to identify, analyze and solve problems along with enhancing the quality of processes.

#### WHAT YOUR ORGANIZATION GAINS

Six Sigma helps your organization improve the quality of its process outputs by identifying and removing the causes of defects and/or errors, and minimizing variability in manufacturing and business processes. Moreover, this methodology will allow your organization to understand how process improvement techniques are used and how they will help your organization succeed and improve its business processes.





COURSE	BENEFITS	
SIX SIGMA YELLOW BELT	Learn about the fundamental principles of Six Sigma.	2 DAYS
SIX SIGMA GREEN BELT	Develop the technical knowledge and skills to improve processes in an organizational setting.	5 DAYS











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### QUALITY MANAGEMENT SYSTEMS FOR MEDICAL DEVICES BASED ON ISO 13485

#### **GETTING YOUR ISO 13485 CERTIFICATION**

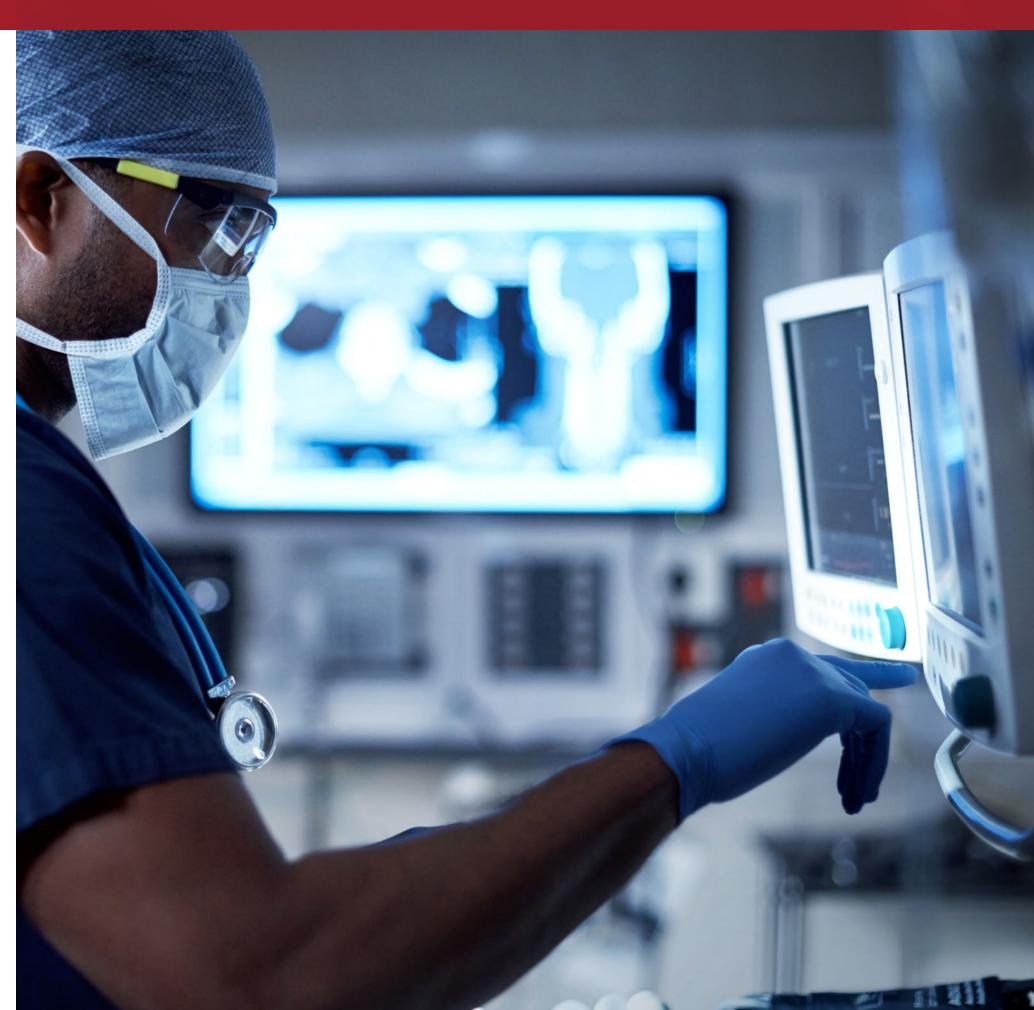
Being certified against ISO 13485 will enable you to improve, monitor, and maintain effective processes, in order to ensure the achievement of planned results based on the customer, quality and regulatory requirements.

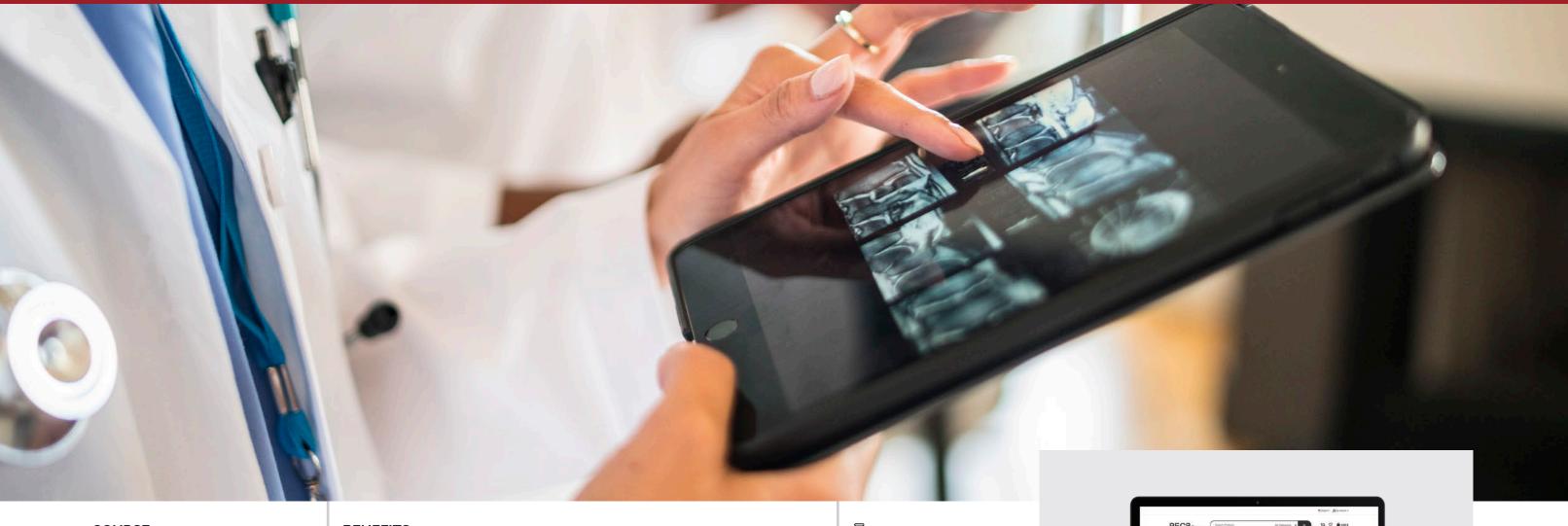
This certificate will prove that you have the necessary expertise to establish a Quality Management System for the design, development, production, and manufacturing of medical devices, while ensuring that the organization is constantly delivering safe medical devices.

#### WHAT YOUR ORGANIZATION GAINS

Quality Management for Medical Devices helps your organization deliver effective and safe medical devices which will potentially improve consumers' and suppliers' confidence.

Moreover, this standard will provide your organization with global recognition, credibility, and improved legal and contractual requirements.





COURSE	BENEFITS	
ISO 13485 INTRODUCTION	Comprehend the basic concepts of a Medical Devices Quality Management System (MDQMS).	1 DAY
ISO 13485 FOUNDATION	Become acquainted with the best practices of Medical Devices Quality Management Systems (MDQMS) based on ISO 13485.	2 DAYS
ISO 13485 LEAD IMPLEMENTER	Develop the necessary expertise to support an organization in establishing, implementing, managing and maintaining a Medical Devices Quality Management System (MDQMS).	5 DAYS
ISO 13485 LEAD AUDITOR	Develop the necessary expertise to perform a Medical Devices Quality Management System (MDQMS) audit by applying widely recognized audit principles, procedures and techniques.	5 DAYS











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# LABORATORY MANAGEMENT BASED ON ISO/IEC 17025

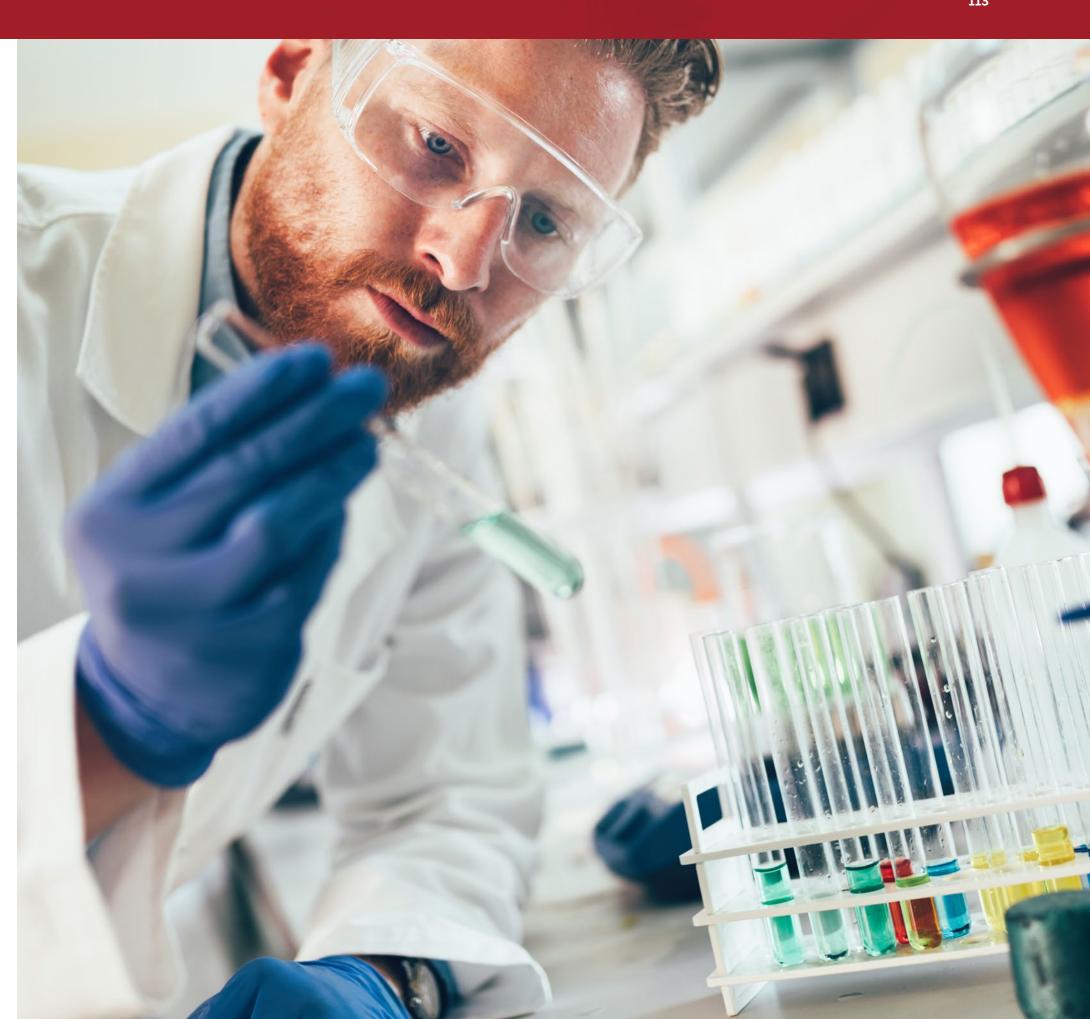
#### **GETTING YOUR ISO/IEC 17025 CERTIFICATION**

This certificate will validate your capabilities in assisting a laboratory to become technically competent and possess the ability to generate precise and valid test and/or calibration results.

In addition, it will enable you to assist a laboratory in becoming accredited and internationally recognized.

#### WHAT YOUR ORGANIZATION GAINS

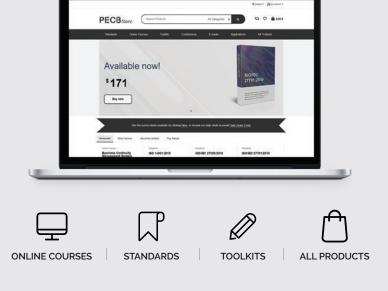
A Laboratory Management System is an effective tool which provides your organization with notable advantages in the market, such as allowing your laboratory to assure its costumers that it generates reliable, accurate and safe calibrations, tests, and/or measurement results.





COURSE	BENEFITS	
ISO/IEC 17025 INTRODUCTION	Comprehend the basic concepts of Laboratory Management Systems.	1 DAY
ISO/IEC 17025 FOUNDATION	Become acquainted with the best practices of Laboratory Management Systems based on ISO/IEC 17025.	2 DAYS
ISO/IEC 17025 LEAD IMPLEMENTER	Develop the necessary expertise to support a laboratory in meeting the requirements of the standard for competence, impartiality and consistent operation.	5 DAYS
ISO/IEC 17025 LEAD ASSESSOR	Lead a laboratory towards the ISO/IEC 17025 accreditation.	5 DAYS
ISO/IEC 17025:2017 TRANSITION	Obtain a comprehensive understanding of the differences between ISO/IEC 17025:2005 and ISO/IEC 17025:2017.	2 DAYS

Note: ISO/IEC 17025 Transition training course is under development and may be available upon request.



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# SERVICE MANAGEMENT SYSTEMS BASED ON ISO/IEC 20000

#### **GETTING YOUR ISO/IEC 20000 CERTIFICATION**

Being certified against this standard proves that you have the expertise and ability to establish an ongoing culture of continual improvement, understand the business objectives, reduce the number of incidents, and increase customer satisfaction. You will be able to focus on the implementation of a set of integrated processes and solutions that are effective and suitable. It also helps you to develop services that are driven by and support business objectives to ensure a better quality of tactical and strategic decisions taken for maintaining consistent levels of services. Ultimately, the ISO/IEC 20000 certificate demonstrates your ability to plan, establish, review, improve and maintain a Service Management System to a certain level of professionalism and trustworthiness.

#### WHAT YOUR ORGANIZATION GAINS

Service Management enables your organization to develop and maintain an integrated Service Management System to support the service management functions. Moreover, it will increase the rate of change, the productivity of the staff and the use of their knowledge and expertise by defining key processes and overcoming the natural barriers between the organization's departments. Your organization will be able to adopt a structured approach to Service Management and improve its reputation and communication with businesses and clients.





COURSE	BENEFITS	
ISO/IEC 20000 INTRODUCTION	Enables you to comprehend the fundamental concepts of a Service Management System (SMS).	1 DAY
ISO/IEC 20000 FOUNDATION	Be able to understand the principles and processes for the implementation of a Service Management System.	2 DAYS
ISO/IEC 20000 LEAD IMPLEMENTER	Gain the competence and skills to implement and manage an SMS in compliance with the requirements of ISO/IEC 20000.	5 DAYS
ISO/IEC 20000 LEAD AUDITOR	Master the skills and knowledge needed to plan and conduct audits against the ISO/IEC 20000 requirements.	5 DAYS
ISO/IEC 20000:2018 TRANSITION	Learn in detail the updates of the new ISO/IEC 20000 and help organization transition to and comply with the new standard.	2 DAYS











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### GUIDELINES FOR MANAGEMENT CONSULTANCY SERVICES BASED ON ISO 20700

#### **GETTING YOUR ISO 20700 CERTIFICATION**

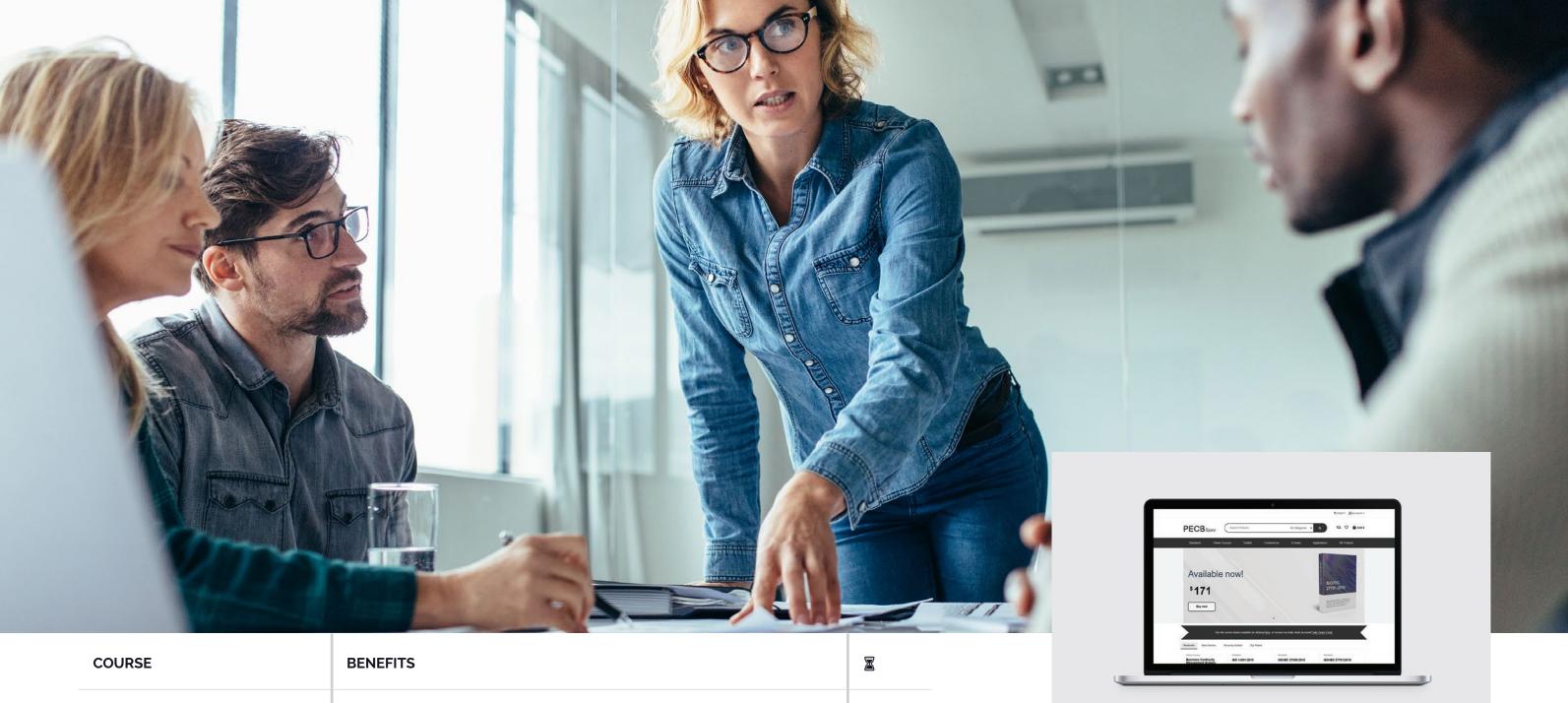
Being certified against this standard, enables the service providers to reduce risk in Management Consultancy assignments, bring valuable expertise to an organization when initiating organizational growth and/or change and provide better value to its clients.

Furthermore, this standard will help you enhance your professional reputation, while improving the quality of your consultancy services. At the same time, by following this International Standard, both clients and management consultancy service providers will be able to clearly understand a standardized management consultancy framework which leads to the continuous improvement of business relationships.

#### WHAT YOUR ORGANIZATION GAINS

Management Consultancy Services will improve the overall performance of your organization through the enhancement of quality, professionalism, transparency and ethical behavior. This, in turn, will improve the organization's effectiveness, by establishing trust between management consultancy organizations and its clients.





COURSE	BENEFITS	
ISO 20700 INTRODUCTION	Comprehend the basic concepts of Management Consultancy Services.	1 DAY
ISO 20700 FOUNDATION	Learn the basic elements to manage Management Consulting activities.	2 DAYS







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### OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEM BASED ON ISO 45001

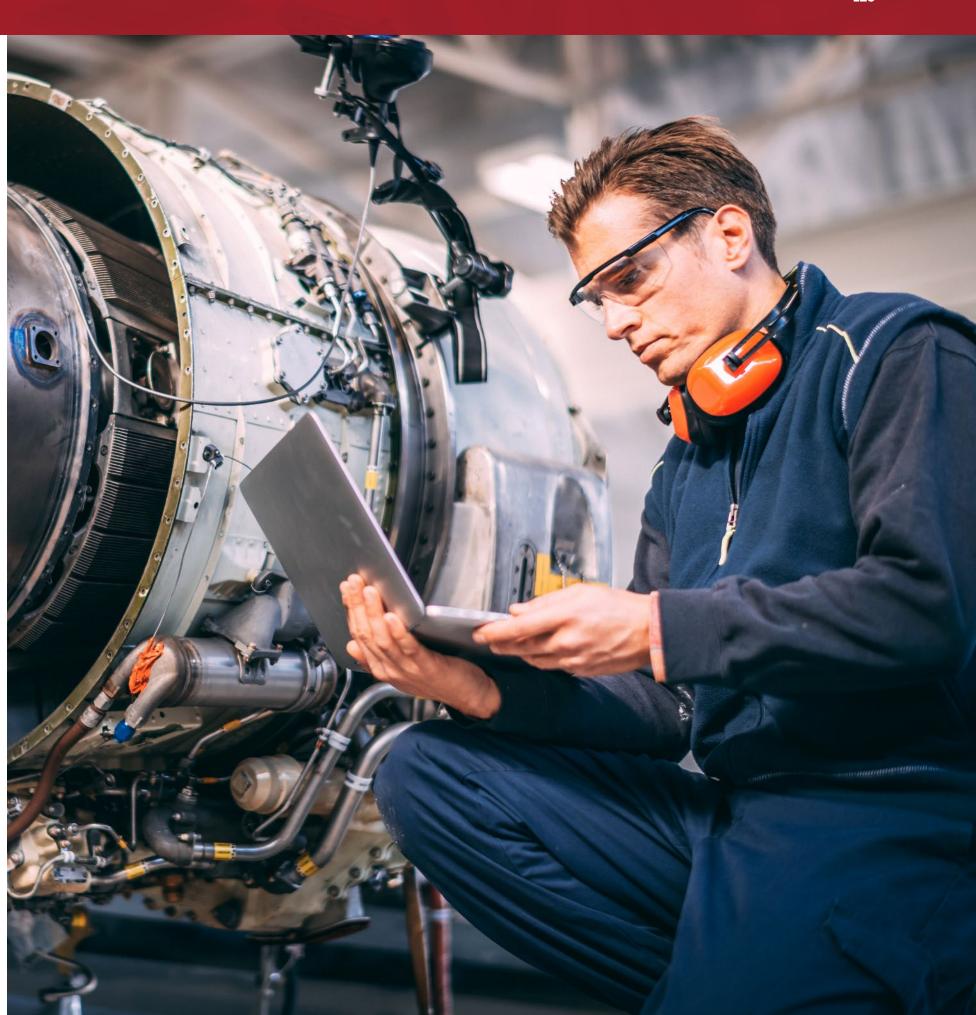
#### **GETTING YOUR ISO 45001 CERTIFICATION**

By obtaining an ISO 45001 certification, you will prove that you care about the well-being of employees and that you are continually making efforts to enhance their welfare.

Furthermore, you will earn a globally recognized certificate on Occupational Health and Safety Management, which will demonstrate that you are aware of the policies and processes needed to reduce work injuries. You will also gain a competitive advantage by improving your brand's reputation and increasing your capacity.

#### WHAT YOUR ORGANIZATION GAINS

An Occupational, Health and Safety Management System demonstrates that your organization has aligned its strategic direction to the well-being of its employees and other individuals. In addition, it enables your organization to set and evaluate performance measures, which will result in the reduction of the number of accidents and their related costs. This, in turn, will make your organization a highly desirable working environment and will put it at the top of the charts of labor demand, which ultimately will ensure a lower Turnover Effect for the existing employees and will guarantee that you have a comparative advantage in hiring.





COURSE	BENEFITS	
ISO 45001 INTRODUCTION	Introduction to Occupational Health and Safety Management Systems (OH&S MS) based on ISO 45001.	1 DAY
ISO 45001 FOUNDATION	Become acquainted with the best practices of Occupational Health and Safety Management Systems (OH&S MS) based on ISO 45001.	2 DAYS
ISO 45001 LEAD IMPLEMENTER	Master the implementation and management of an OH&S MS based on ISO 45001.	5 DAYS
ISO 45001 LEAD AUDITOR	Master the audit techniques to perform an Occupational Health and Safety Management System (OH&S MS) audit.	5 DAYS
ISO 45001:2018 TRANSITION	Prepare for the transition from an OHSAS 18001 Occupational Health and Safety Management System (OH&S MS) to ISO 45001 Transition.	2 DAYS











ONLINE COURSES STANDARDS

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# FOOD SAFETY MANAGEMENT SYSTEMS BASED ON ISO 22000

#### **GETTING YOUR ISO 22000 CERTIFICATION**

This certificate will show that you have acquired the necessary skills and knowledge to control food safety hazards, minimize the consequences of unsafe food and provide safe products. Being certified against this standard allows you to apply the standard's requirements in the food supply chain, ensure the safety of the global food supply chain and increase productivity. With this certification, you will prove that you have acquired the necessary expertise to support an organization's continual improvement and updated food safety management systems.

"The World Health Organization (WHO) has reported that 600 million people – nearly 1 in 10 people in the world – fall ill after eating contaminated food. Moreover, around 420,000 individuals die every year, resulting in the loss of 33 million healthy life years (DALYs)."

#### WHAT YOUR ORGANIZATION GAINS

Food Safety Management enables your organization to set and improve the internal processes needed to consistently provide safe food. This will in turn enable your organization to guarantee quality and increase sales. Additionally, your organization will be able to provide a framework for management commitment and continuous improvement of the food safety system.





COURSE	BENEFITS	
ISO 22000 INTRODUCTION	Understand the principles of food safety and the importance of ISO 22000 in an organization.	1 DAY
ISO 22000 FOUNDATION	Become acquainted with the best practices of Food Safety Management Systems (FSMS) based on ISO 22000.	2 DAYS
ISO 22000 LEAD IMPLEMENTER	Acquire and master the knowledge and skills to implement a Food Safety Management System (FSMS) based on ISO 22000 in an organization.	5 DAYS
ISO 22000 LEAD AUDITOR	Master the audit techniques to perform Food Safety Management System audits.	5 DAYS











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# SECURITY OPERATIONS MANAGEMENT SYSTEMS BASED ON ISO 18788

#### **GETTING YOUR ISO 18788 CERTIFICATION**

Being certified against this standard demonstrates that you have the necessary skills to establish, implement, monitor, review, maintain, and improve the management of security operations.

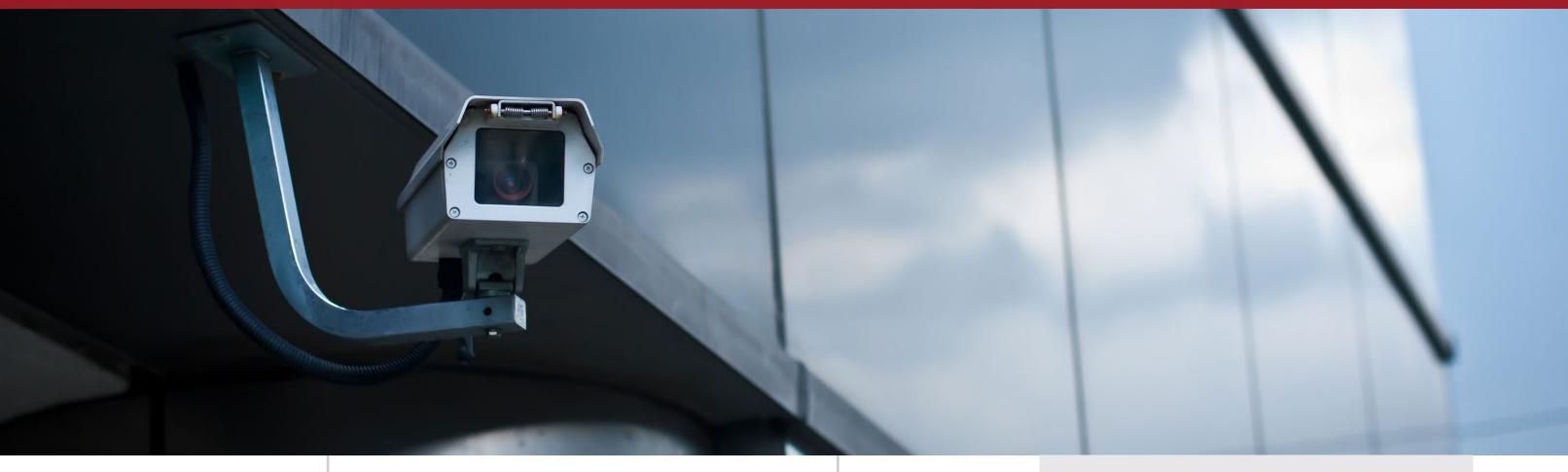
You will be able to establish effective corporate governance, strengthen the credibility and reliability of security organizations, and improve operational success.

#### WHAT YOUR ORGANIZATION GAINS

Security Operations Management helps your organization to detect and implement appropriate legal and regulatory guidelines and also support business functions and the supply chain.

In addition, it demonstrates your organization's commitment to consistently provide security operations services that meet customer's requirements, while adhering to applicable laws and human rights requirements.





COURSE	BENEFITS	
ISO 18788 INTRODUCTION	Comprehend the basic concepts of a Security Operations Management System (SOMS).	1 DAY
ISO 18788 FOUNDATION	Become acquainted with the fundamentals of a Security Operations Management System (SOMS).	2 DAYS
ISO 18788 LEAD IMPLEMENTER	Develop the necessary expertise to support an organization in establishing, implementing, managing and maintaining a Security Operations Management System (SOMS).	5 DAYS
ISO 18788 LEAD AUDITOR	Develop the necessary expertise to perform a Security Operations Management System (SOMS) audit by applying widely recognized audit principles, procedures and techniques.	5 DAYS

Note: The ISO 18788 Introduction course is under development and may be available upon request.









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# ENERGY MANAGEMENT SYSTEMS BASED ON ISO 50001

#### **GETTING YOUR ISO 50001 CERTIFICATION**

Being certified against this standard demonstrates that you have the necessary knowledge to improve the energy performance within an organization. This can be achieved by reducing costs, while improving sustainability. ISO 50001 will enable you to step-up your skills in developing a policy for a more efficient use of energy, and set energy efficiency targets and objectives that are mandatory and/or voluntary (depending on the regulations). Additionally, you will be given the opportunity to acquire the necessary skills to use data for the purpose of understanding and making better decisions concerning energy. You will also be able to identify and manage the risks surrounding future projects, which will integrate into the organization's structures.

#### WHAT YOUR ORGANIZATION GAINS

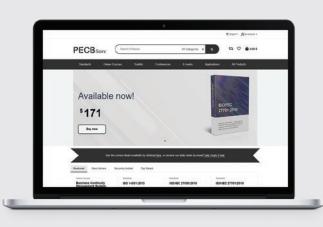
Energy Management helps your organization improve its energy performance and decrease its carbon footprint through enhancing the security of the energy supplied and providing customers with evidence of the organization's commitment to operate in compliance with international regulations. Further, this standard will decrease energy expenses for the organization by meeting the current and future mandatory and/or voluntary energy requirements or greenhouse-gas emission reduction targets.

"According to the International Organization for Standardization, many companies that have achieved ISO 50001 certification, have been able to reduce their power consumption by approximately 50%."





COURSE	BENEFITS	
ISO 50001 INTRODUCTION	Comprehend the basic concepts of an Energy Management System (EnMS).	1 DAY
ISO 50001 FOUNDATION	Learn the basic elements to implement and manage an Energy Management System (EnMS).	2 DAYS
ISO 50001 LEAD IMPLEMENTER	Develop the necessary expertise to support an organization in establishing, implementing, managing and maintaining an Energy Management System (EnMS).	5 DAYS
ISO 50001 LEAD AUDITOR	Develop the necessary expertise to perform an Energy Management System (EnMS) audit by applying widely recognized audit principles, procedures and techniques.	5 DAYS
ISO 50001:2018 TRANSITION	Master the new structure and concepts of ISO 50001:2018 and help an organization comply with the requirements of the updated standard.	2 DAYS











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# ENVIRONMENTAL MANAGEMENT SYSTEMS BASED ON ISO 14001

#### **GETTING YOUR ISO 14001 CERTIFICATION**

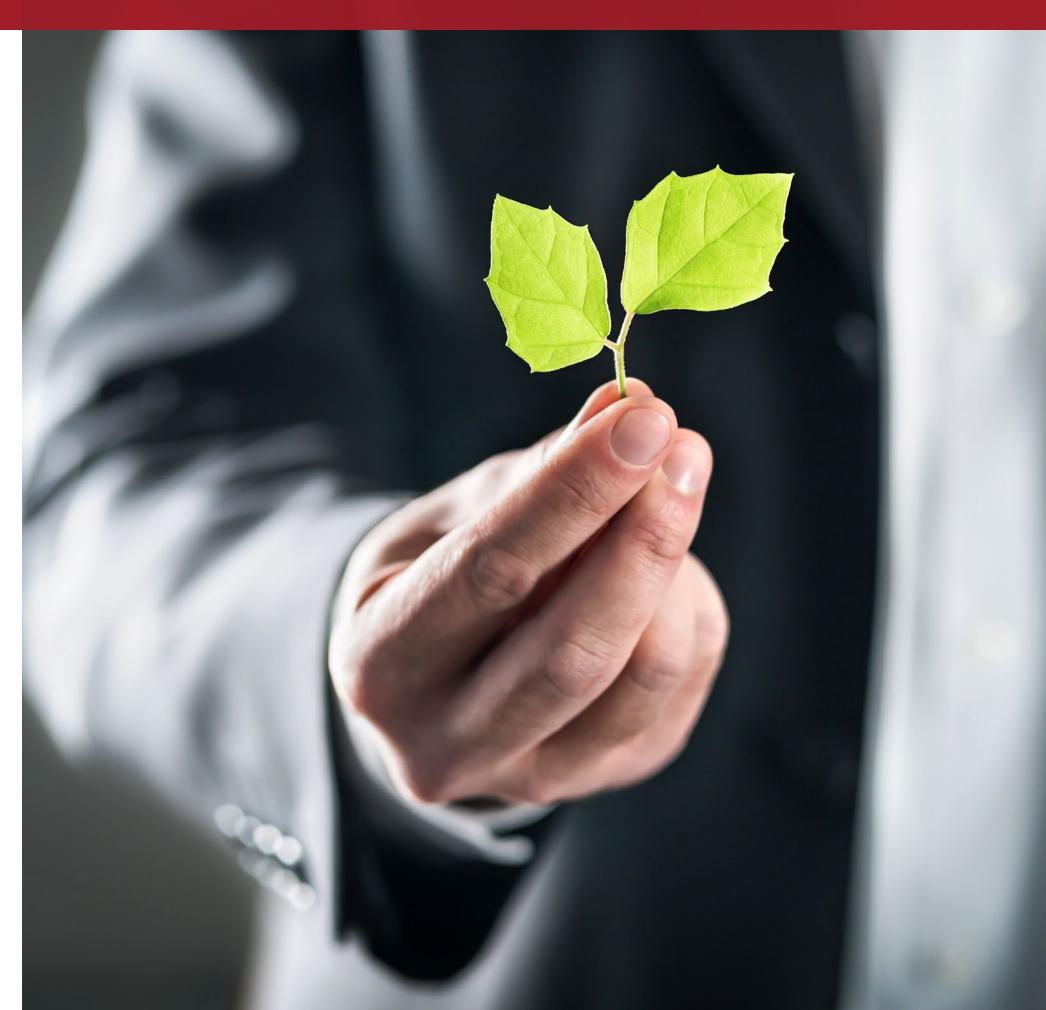
This certificate will demonstrate your commitment to the development and advancement of your professional career in Environmental Management Systems.

By becoming certified against this standard, you will gain international recognition, increase resource efficiency, reduce waste and costs, and become part of any organization, where such a certification is compulsory. Moreover, you will have an advantage over other employees because you are following high professional standards.

#### WHAT YOUR ORGANIZATION GAINS

Environmental Management will help your organization achieve a great advantage over other competitors. It will also demonstrate your commitment and ability to reduce negative environmental impacts, while growing the business.

In addition, your organization will gain marketing advantage by having in place a framework that ensures immediate response to customers and management inquiries. This will show that you are a future-oriented organization, which is highly valuable in today's market.





COURSE	BENEFITS	
ISO 14001 INTRODUCTION	Introduction to Environmental Management Systems (EMS) based on ISO 14001.	1 DAY
ISO 14001 FOUNDATION	Become acquainted with the best practices of Environmental Management Systems (EMS) based on ISO 14001.	2 DAYS
ISO 14001 LEAD IMPLEMENTER	Master the implementation and management of Environmental Management Systems (EMS) based on ISO 14001.	5 DAYS
ISO 14001 LEAD AUDITOR	Master the audit techniques to perform an Environmental Management System (EMS) audit.	5 DAYS
ISO 14001:2015 TRANSITION	Prepare for the transition from an ISO 14001:2004 Environmental Management Systems (EMS) to ISO 14001:2015.	2 DAYS









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### **EVENT SUSTAINABILITY MANAGEMENT SYSTEMS BASED ON ISO 20121**

### **GETTING YOUR ISO 20121 CERTIFICATION**

This certificate will prove that you have acquired the necessary knowledge and skills to help an organization to effectively organize an event by managing the financial, economic, social and environmental impacts. Being able to manage these elements interchangeably adds great value to ensuring sustainable events for both the organization and the community. Moreover, you will be able to continually improve the processes and take the necessary measures in advance rather than take ad-hoc approaches when incidents occur. ISO 20121 does not only benefit event organizers, but also the owners, workforce, supply chain, attendees and communities around.

### WHAT YOUR ORGANIZATION GAINS

An Event Sustainability Management System will allow your organization to stand out as an organization which provides a robust framework for running a business in accordance with standardized procedures and processes, while making a positive progress towards sustainability. This is achieved by quantifying, monitoring and controlling your organization's impact on the environment, society and financial books. In addition, as a business management tool, it will enhance your access to sponsors and increase customer satisfaction.





COURSE	BENEFITS	
ISO 20121 INTRODUCTION	Introduction to Event Sustainability Management Systems (ESMS) based on ISO 20121.	1 DAY
ISO 20121 FOUNDATION	Become acquainted with the best practices of an Event Sustainability Management System (ESMS) based on ISO 20121.	2 DAYS
ISO 20121 LEAD IMPLEMENTER	Acquire and master the knowledge and skills to implement an ESMS based on ISO 20121 in an organization.	5 DAYS
ISO 20121 LEAD AUDITOR	Master the audit techniques to perform an Event Sustainability Management System (ESMS) audit.	5 DAYS











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### SOCIAL RESPONSIBILITY BASED ON ISO 26000

### **GETTING YOUR ISO 26000 CERTIFICATION**

This certificate will prove that you have the ability to create a Social Responsibility Strategy, and increase employee awareness regarding social responsibility. The latter can be achieved by monitoring internal processes, and assuring the strategy's implementation and adaptation to any legal, cultural or political environment. Being certified against this standard means that you have acquired the necessary skills to ensure sustainable and environmentally friendly resources for your organization and that you are reliable, trustworthy and ethical.

### WHAT YOUR ORGANIZATION GAINS

Social Responsibility enables your organization to maintain the employees' morale, commitment and productivity at high levels and as a result retain customers. More importantly, it will give your organization a strategic advantage over other competitors in the industry. In addition, by improving your performance through the adoption of ISO 26000, you will demonstrate your commitment in contributing towards a sustainable development.



As training management is one of my key responsibilities, I prefer PECB courses as they have all the information, exercises and experiences any student may need to gain the necessary knowledge to enable them to implement or audit respective management systems effectively. This is why I always recommend PECB courses to all EGYBYTE customers.

### **MOSTAFA ALSHAMY**

Consultancy and Audit Manager EGYBYTE



COURSE	BENEFITS	
ISO 26000 INTRODUCTION	Learn about ISO 26000 and the importance of Social Responsibility.	
ISO 26000 FOUNDATION	Become acquainted with the best practices of Social Responsibility based on ISO 26000.	2 DAYS
ISO 26000 LEAD IMPLEMENTER	Acquire the competence to plan and implement a Social Responsibility program to ensure an organization's compliance with ISO 26000.	
ISO 26000 LEAD AUDITOR	Master the techniques to conduct a Social Responsibility audit.	5 DAYS











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# MANAGEMENT SYSTEM FOR SUSTAINABLE DEVELOPMENT IN COMMUNITIES

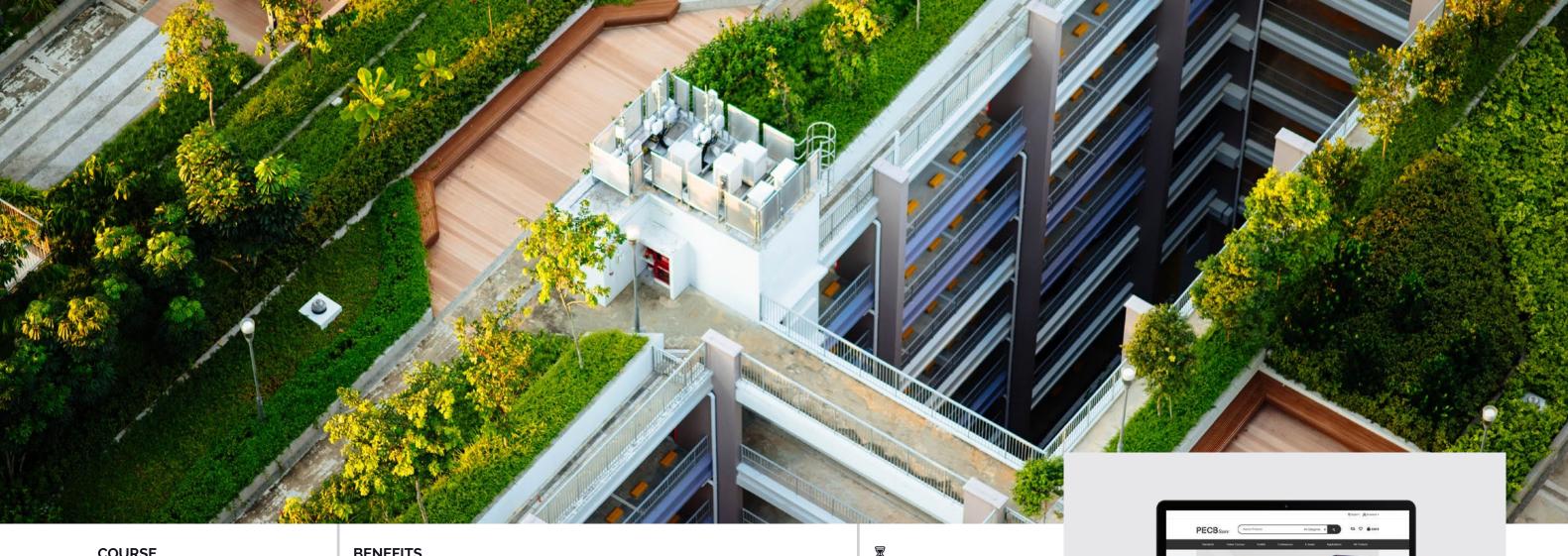
### **GETTING YOUR ISO 37101 CERTIFICATION**

By pursuing professional education in the field of ISO management system standards and sustainable development, you unlock your potential to help communities develop and prosper in a way that is socially, environmentally, and economically sustainable.

### WHAT YOUR ORGANIZATION GAINS

By blending UN's Sustainable Development Goals (SDGs) such as Zero Hunger, Affordable and Clean Energy, and Sustainable Cities and Communities with other specific requirements, ISO 37101 equips communities with a pathway toward a more sustainable development. Apart from sustainable development, ISO 37101 helps communities become more resilient in the face of Climate Change and its many foreseen and unforeseen consequences. This international standard is implemented by the organization responsible for governing the community, and is applicable to communities of all sizes, structures, and types.





COURSE	BENEFITS	
ISO 37101 FOUNDATION	Learn the fundamentals of sustainable development in communities based on ISO 37101.	2 DAYS
ISO 37101 LEAD IMPLEMENTER	Help communities develop in a sustainable way through the implementation of a management system based on ISO 37101.	5 DAYS
ISO 37101 LEAD AUDITOR	Develop a thorough understanding of the management system audit process, approaches, and techniques used in ISO 37101 management system audits.	5 DAYS

Note: The ISO 37101 Foundation training course is currently being developed and may be available upon request.











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### SUSTAINABLE PROCUREMENT BASED ON ISO 20400

### **GETTING YOUR ISO 20400 CERTIFICATION**

The growing market demand for environmentally friendly products and services has more than ever increased the pressure on organizations to seek ways on how to meet the demands in a way that benefit the society and economy, at the same time, gain financial benefits. In light of this, PECB has designed the "ISO 20400 Lead Manager" training course for participants aiming to gain knowledge on how to integrate sustainability in the procurement policies and practices of an organization. By having a thorough understanding of sustainability in the field of procurement, you have the opportunity to help organizations stand out in the crowd and be perceived as more valuable by improving their productivity and performance and by facilitating communication between the organization, its suppliers, and other relevant stakeholders.

### WHAT YOUR ORGANIZATION GAINS

By integrating sustainability in procurement policies and practices, organizations show their commitment to behaving responsibly and in a manner that contributes to sustainable environmental, social, and economic development. By following the recommendations of ISO 20400, organizations can better manage risks and pursue new opportunities. In addition, they will be better equipped to monitor the trends and identify changes in the behavior and beliefs of their stakeholders (society, legislators and regulators, customers, communities, and so on).





COURSE

BENEFITS

Help organizations integrate sustainability in their procurement policies and practices.

5 DAYS











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### MANAGEMENT SYSTEMS FOR EDUCATIONAL ORGANIZATIONS BASED ON ISO 21001

### **GETTING YOUR ISO 21001 CERTIFICATION**

This certificate will demonstrate that you have acquired the necessary knowledge and skills related to Educational Management Systems (EOMS).

It further proves your capabilities to support an effective EOMS within an educational organization. This certificate also proves that you are able to analyze, implement, and manage an EOMS according to the best practices in the field.

### WHAT YOUR ORGANIZATION GAINS

The Management System for Educational Organization will help your educational organization deliver educational services and products that meet the diverse needs of learners and other stakeholders. It will also help your organization fulfill the core principles of ISO 21001 such as: social responsibility, accessible and equitable education, community engagement, and so on.





COURSE	BENEFITS	
ISO 21001 INTRODUCTION	Comprehend the basic concepts of a Management Systems for Educational Organizations (EOMS) based on ISO 21001.	
ISO 21001 FOUNDATION	Become acquainted with the best practices of Management Systems for Educational Organizations (EOMS) based on ISO 21001.	2 DAYS
ISO 21001 LEAD IMPLEMENTER	Develop the necessary expertise to support an organization in the implementation and management of Management Systems for Educational Organizations (EOMS) based on ISO 21001.	5 DAYS
ISO 21001 LEAD AUDITOR	Develop the necessary expertise to perform a Management Systems for Educational Organizations (EOMS) audit by applying widely recognized audit principles, procedure and techniques.	5 DAYS









TOOLKITS



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PECB TRAINING CATALOGUE 2020

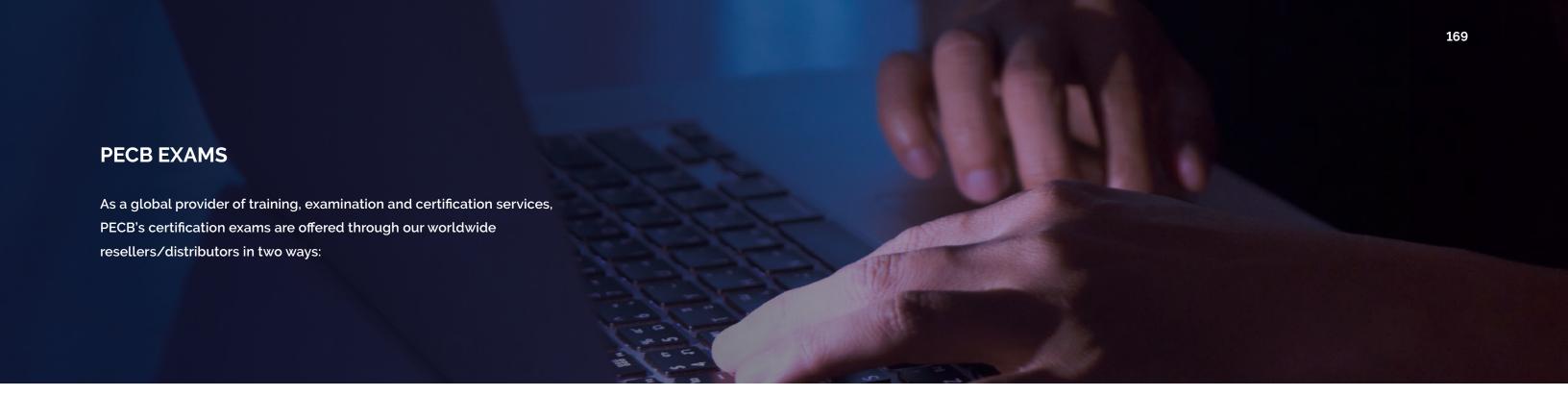
### LIST OF OTHER PECB COURSES

PECB offers a vast pool of Training Courses with exceptional materials and in-depth data, which is exemplified in practice by real-life case studies. These courses extend to a variety of disciplines, such as:

- > Project Management based on ISO 21500
- > Cybersecurity Essentials
- > Pen Testing
- > Risk Assessment Methods
- > Information Security Management in the Healthcare Industry based on ISO 27799
- > Communications Security
- > Human Resources Security
- > Cybersecurity Audit
- > Secure Application Development
- > Emergency Management based on ISO 22320
- > Asset Management Systems based on ISO 55001
- > Customer Satisfaction
- > Business Impact Analysis based on ISO/TS 22317
- > Supply Chain Security Management Systems based on ISO 28000
- > Six Sigma Methodology Framework based on ISO 13053
- > Root Cause Analysis
- > Quality Management Systems for Oil & Gas Industry based on ISO/TS 29001
- > Road Traffic Safety Management Systems based on ISO 39001
- > Aerospace Quality Management based on AS9100
- > Quality Management System for Telecommunications based on TL 9000
- > Personal Financial Planning based on ISO 22222
- > Consumer Product Safety based on ISO 10377
- > Management Systems for Records based on ISO 30301
- > Certified Outsourcing Manager







### ONLINE EXAMS ARE OF TWO TYPE:

- 1. Multiple choice "closed book" exam
- 2. Essay type "open book" exam where candidates are authorized to use the following reference materials in hard-copy (only):
  - > A hard-copy of the standard
  - > Course notes from the Participant Handout or from KATE
  - Any personal notes made by the student during the course (electronic or hard copy)
  - > A hard-copy dictionary

### PAPER-BASED EXAMS ARE OF TWO TYPE:

- 1. Multiple choice "closed book" exam, where candidates are authorized to use only the exam paper and a pen
- 2. Essay type "open book" exam where candidates are authorized to use the following reference materials:
  - > A hard-copy of the standard
  - > Course notes from the Participant Handout
  - > Any personal notes made by the student during the course
  - > A hard-copy dictionary

The duration of the exam varies according to the type of examination scheme:	Additional time can be provided to candidates taking the exam in a language different from their mother tongue, if requested by the candidates on the exam day:	To attend our training courses and begin the process, you can:
Foundation Exam: 1 hour Manager Exam: 2 hours Lead Exam: 3 hours	Foundation Exam: 10 minutes Manager Exam: 20 minutes Lead Exam: 30 minutes	> Find a training provider in your region, by checking our <i>Partners List</i>
Note: The exam duration above is applicable for online and paper-based exams.	Note: The exam duration above is applicable for online and paper-based exams.	> Sign up for a PECB training course and exam from our <i>Event Schedule</i>

For more information click here.

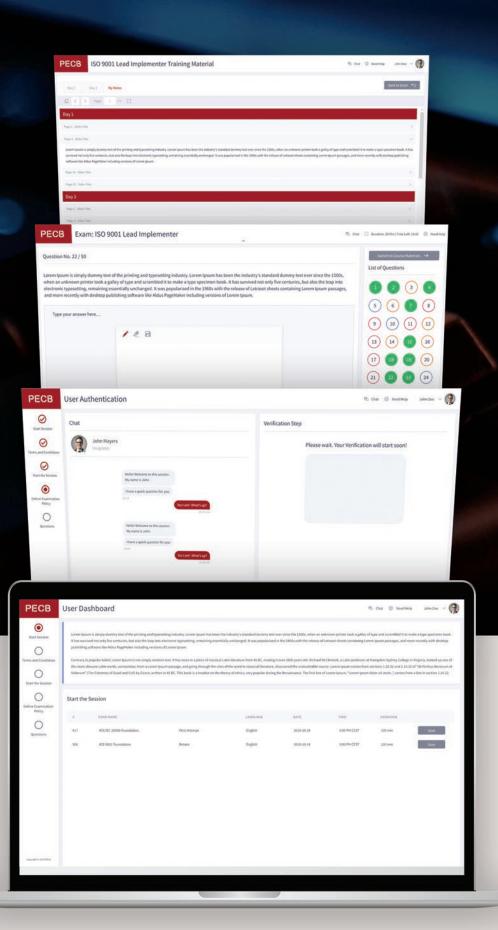
## PECB EXAMS APPLICATION

PECB Exams is a free online app which allows you to take exams from anywhere in the world and without the need of any form of hard copy materials.

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### New features of version 2.0

- Embedded Training Course Materials + Notes Taken in KATE
- · Draw graphs, tables, figures, diagrams, formulas and more with the new drawing tool
- Hover messages for all buttons when taking the exam
- Dialog messages for the last question
- Receive automatic updates
- Place the drawings in essay type fields
- Edit the drawing after it's been placed
- Upload the created drawings once the response is submitted
- · Preserve the text and drawing format after uploading



PECB TRAINING CATALOGUE 2020

### BE ONE STEP AHEAD WITH THE RIGHT PECB CERTIFICATION

Obtain a world-leading certificate that demonstrates that you have the knowledge, experience, and skills that give you and your customers the assurance you need to efficiently operate in an ever-growing competitive environment.

PECB offers excellent programs based on best international practices, field-proven methodologies, and internationally recognized standards, which are acknowledged as a means to promote professionalism, determination and competencies.

A PECB Certificate helps you gain professional advantage in various fields of ISO standards, and it serves as evidence of your knowledge and commitment to support an organization against persistent, changing and undefined threats in a challenging environment.

Be part of PECB, and gain international recognition!



"

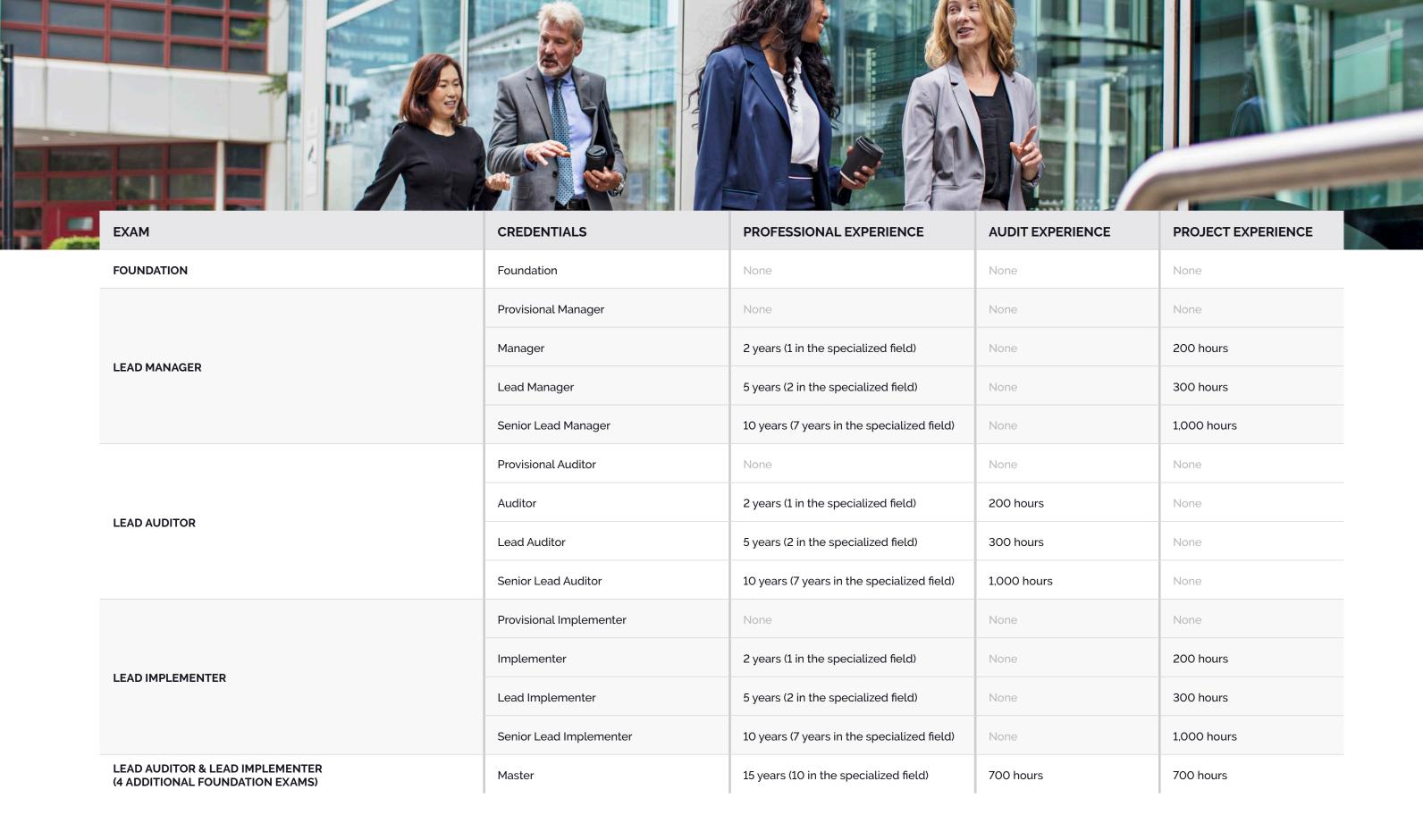
PECB courses are designed to equip students with knowledge and competence for their dayto-day job rather than merely focus on passing an exam as many other courses in the market do. Discussing subjects during exercises in the course and afterwards in essay-based exams helps students digest all the concepts learned. This essentially prepares them for the reality as auditors and implementers in particular, where they will regularly have to justify decisions and conclusions as well as explain the intention of ISO standards. The format also provides a great platform to share my hands-on experience as consultant, auditor and UKAS assessor to further support the courseware. Students have often confirmed even years later how helpful the courses have been for their job.

**MARTIN HOLZKE** 

Founder

ISO in the Sun by SoftQualM

PECB TRAINING CATALOGUE 2020



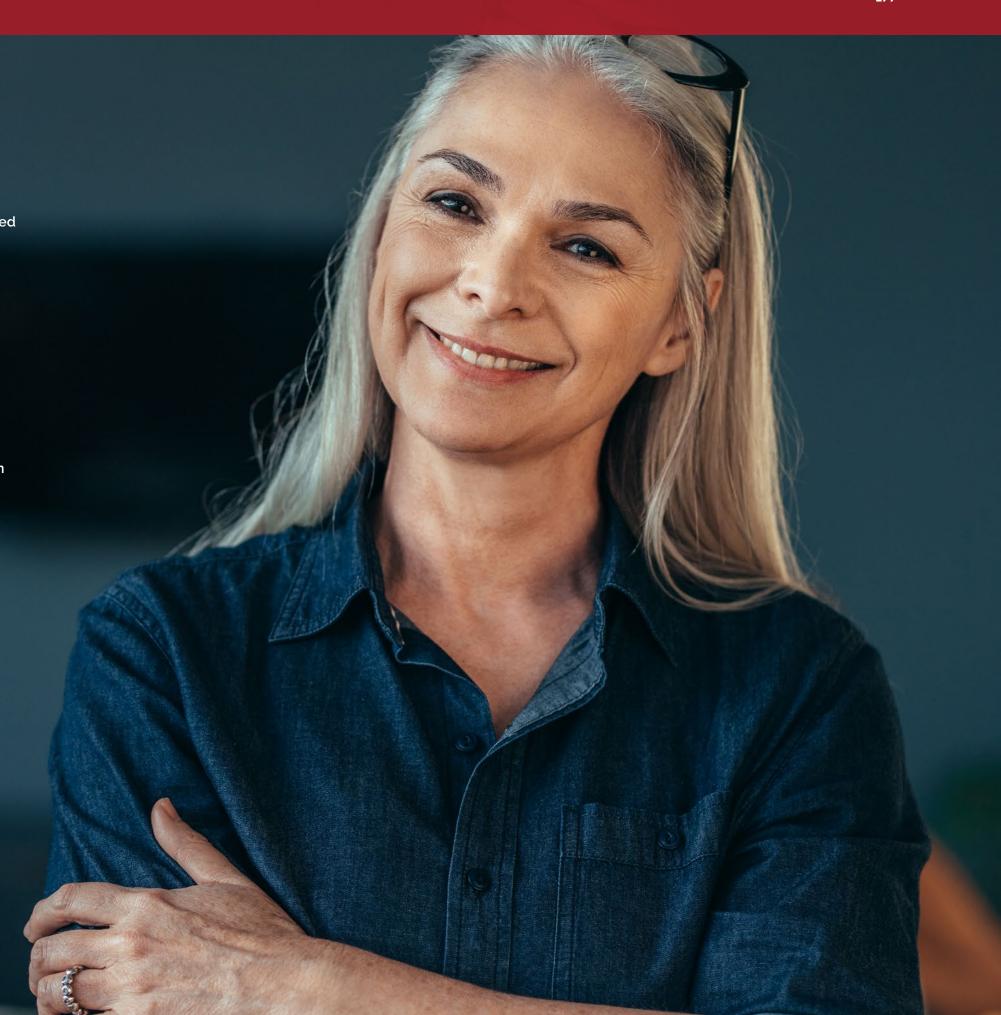
### **MASTER CREDENTIALS**

To attain a PECB Master Credential is to accomplish the highest achievement within PECB's Personnel Certification Program. The Master Credential is intended for PECB Certified Professionals, who have acquired an extended level of expertise in a respective field.

All interested individuals are eligible to apply, depending on the criteria of each respective scheme.

The program is tailored for individuals who seek to advance their career and distinguish themselves from their competitors.

Becoming a master in your respective field proves that you have the dedication and ambition for professional advancement. Individuals can make themselves considerably more visible in today's global market with a Master Credential.



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### **TYPES OF MASTER CREDENTIALS**

### MASTER FOR MANAGEMENT SYSTEM COURSES (LEAD AUDITOR/LEAD IMPLEMENTER)

#### Criteria

- > PECB Certified Lead Auditor + Lead Implementer Exams or equivalent
- > 4 additional Foundation Exams related to the specific industry
- > 15 years of experience, 10 of which are related to the specific industry
- > 700 hours of experience in auditing + 700 hours of experience in project related to the specific industry

### MASTER FOR MANAGER COURSES INCLUDES THE FOLLOWING MANAGER COURSES

### **Risk Management Master**

- > PECB Certified ISO 31000 Lead Manager + ISO 27005 Lead Manager Exam
- > 4 additional Foundation Exams related to the specific industry
- > 15 years of experience, 7 of which are related to Risk Management
- > 700 hours of experience in Risk Management + 700 hours in IT Risk Management

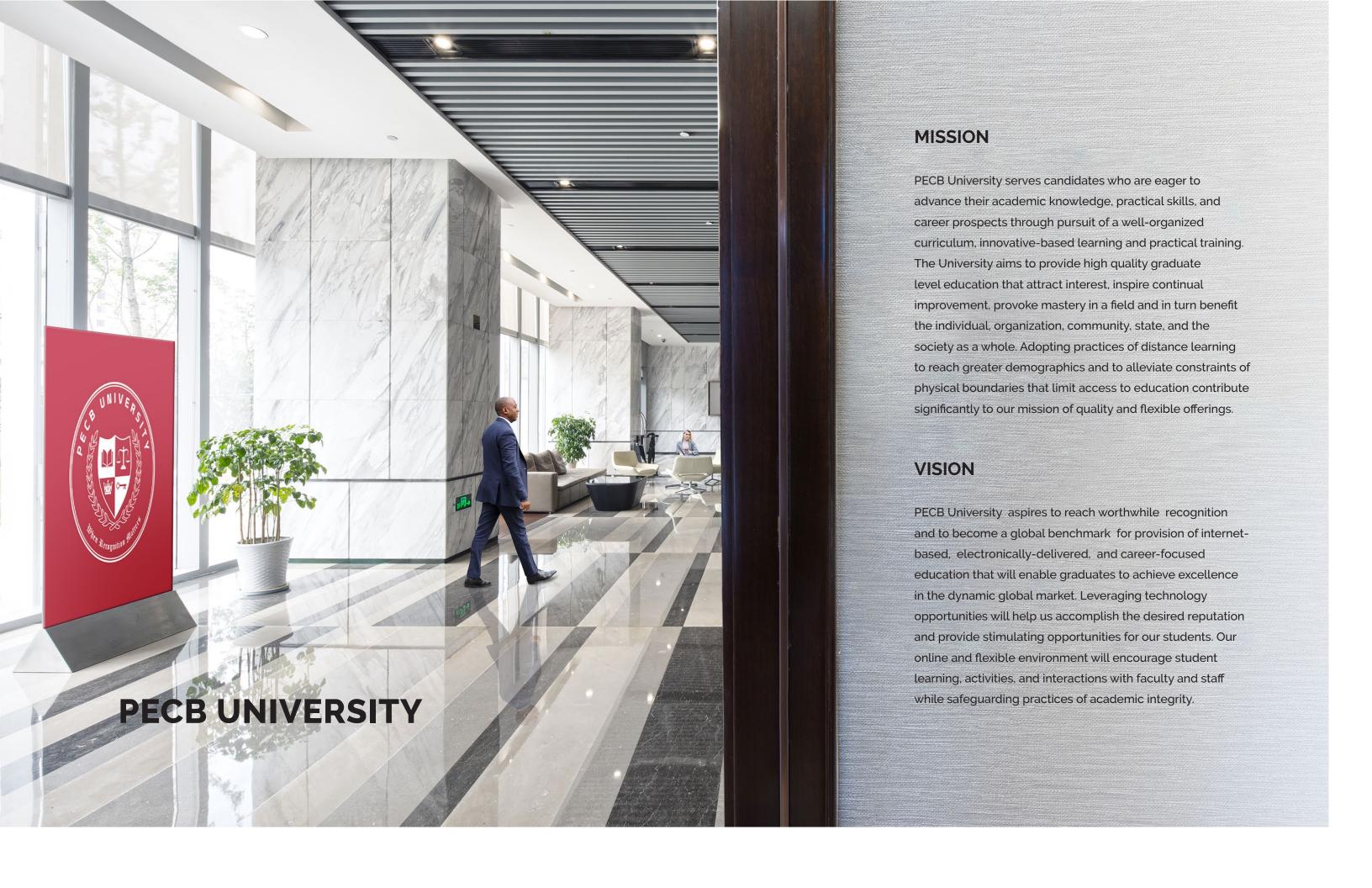
### **Cybersecurity Master**

- > PECB Certified ISO/IEC 27032 Lead Cybersecurity Manager + ISO/IEC 27035 Lead Incident Manager
- > 4 additional Foundation Exams related to the specific industry
- > 15 years of experience, 7 of which are related to Cybersecurity
- > 700 hours of experience in Cybersecurity Management + 700 hours in Cybersecurity Assessment

### **Project Management Master**

- > PECB Certified ISO 21500 Lead Manager + ISO 21500 Lead Assessor Exam
- > 4 additional Foundation Exams related to the specific industry
- > 15 years of experience, 7 of which are related to Project Management
- > 700 hours of experience in Project Management + 700 hours in Project Assessment







### UNIQUE SPECIALIZATIONS

PECB University programs allow you the opportunity to explore some of the most compelling topics of the present day by offering prosperous specializations that help you amp up your career prospects.

### **FLEXIBLE PROGRAMS**

PECB University programs are designed to fit the specific needs of the busy individual. Our programs offer you the opportunity to become competitive while keeping your existing obligations.

### **WORLD-CLASS EDUCATION**

Contributing to your education will be competent academics, who, apart from their academic qualifications have hands-on experience on the subjects they teach. Given their international backgrounds, you will gain a broader outlook on present matters and adopt a mindset that allows you to approach situations from different angles.

### PECB UNIVERSITY PROGRAMS

### **MBA DEGREE PROGRAMS**

Each of our MBA programs is structured around a holistic curriculum that provides a common ground for business-related matters and those of a specific specialization. Our programs are developed with a strong emphasis on value-based and career-focused education that targets the professional growth of students. The programs synthesize literature with practical processes to expose students to real-world examples and prepare them for handling and resolving real issues as they arise. Students improve communication, analytical as well as strategic skills.

### **PECB University offers the following MBA degrees:**

- > MBA in Business Continuity
- > MBA in Information Technology Service Management
- > MBA in Information Security Management
- > MBA in Quality Management
- > MBA in Risk Management

PECB UNIVERSITY 185

#### **GRADUATE CERTIFICATE PROGRAMS**

PECB University Graduate Certificates offer candidates the opportunity to build expertise in a specialized area, develop industry specific skills, or gain the required skills to transition to a new field. PECB University is offering seven graduate certificates in various fields, including Business Administration, Management Systems Administration, Business Continuity Management, Information Security Management, Information Technology Service Management, Quality Management and Risk Management.

Did you know that you can apply Graduate Certificate credits toward an MBA diploma?

Completing a Field Specific graduate certificate and combining it with a graduate certificate in Business Administration brings you one step closer to receiving your MBA Diploma.

#### GRADUATE DIPLOMA IN INFORMATION SECURITY MANAGEMENT

PECB University Graduate Diplomas seek to prepare highly skilled experts who are seeking to develop their professional career in on-demand professions, are looking to boost their knowledge with the latest innovations and practices in their fields, or are considering to steer their career path towards one of the market-relevant programs that are offered by PECB University. Graduate Diplomas are focused, multi-course academic programs typically lasting less than an MBA.

The Graduate Diploma programs are in full compatibility with the MBA degree requirements, enabling Diploma recipients to seamlessly transition to a full degree program and transfer all core and specialization course credits earned towards the degree. Students who later decide to apply credits earned toward the MBA degree, are required to formally apply to the program sought.

For more information, click here or contact us at university@pecb.com.

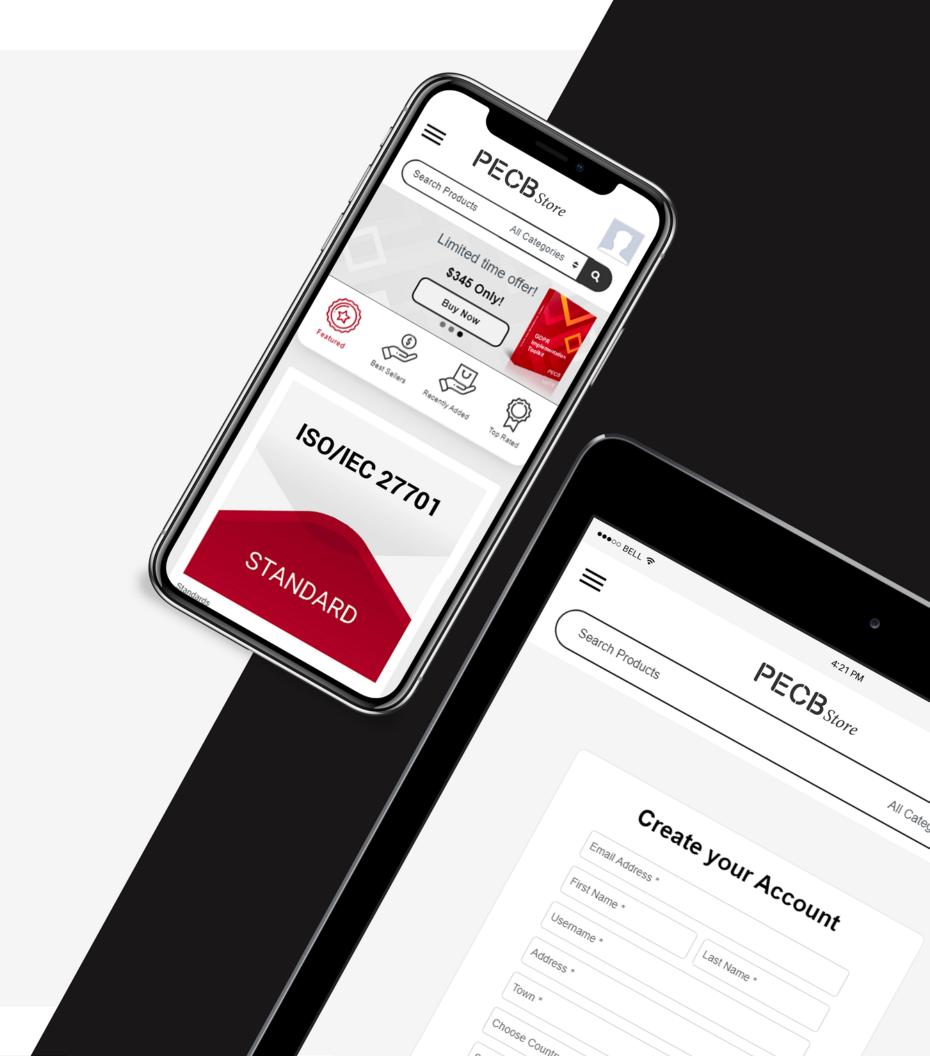


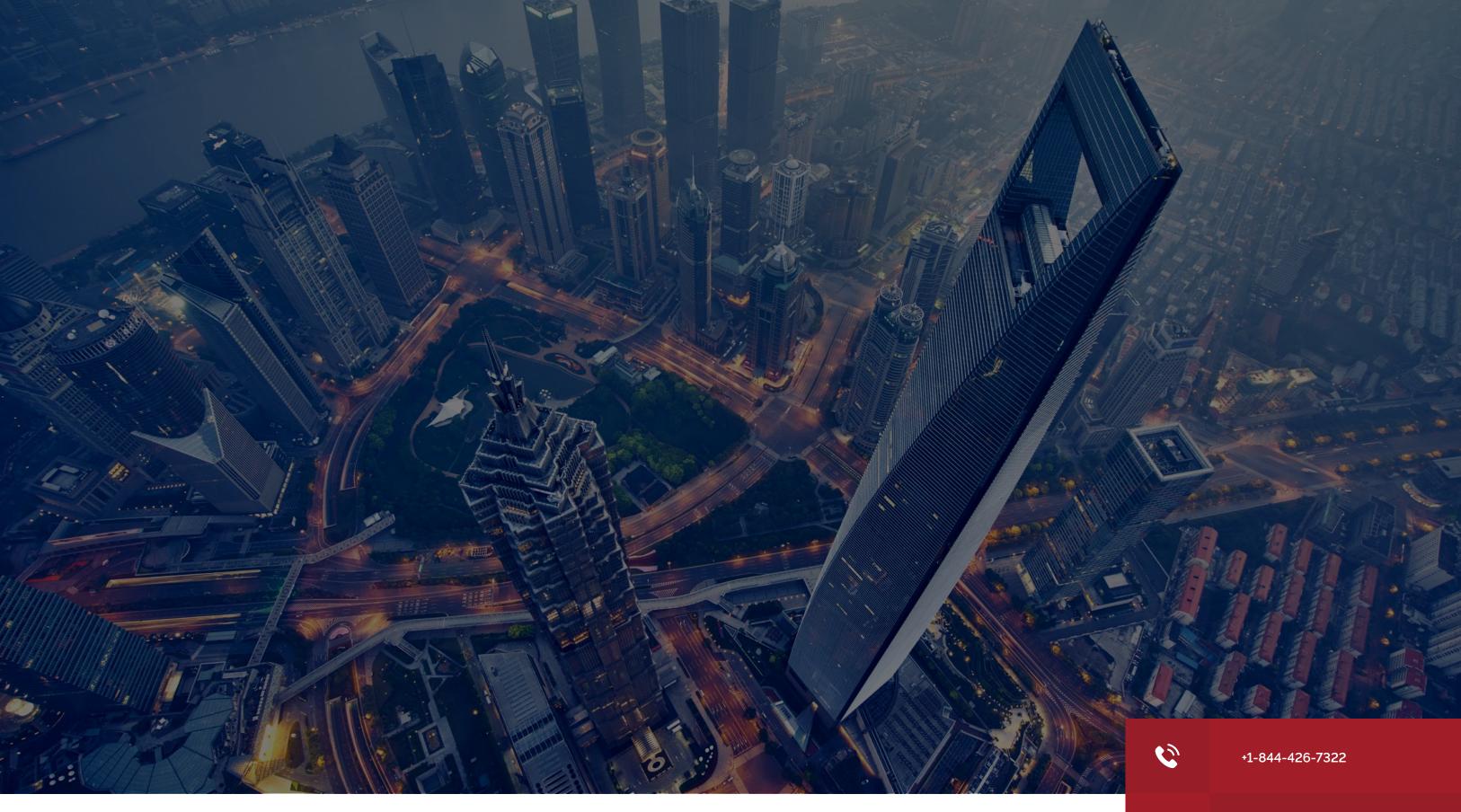


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