



When Recognition Matters



**TRAINING
CATALOGUE
2016**

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PECB

WHEN RECOGNITION MATTERS.



Selecting the right organization to offer the finest qualitative training and to carry out your certification can be a great challenge. However, by choosing a certification body that is accredited such as PECB, proves that we comply with the best practices.

PECB is accredited under ISO/IEC 17024, Conformity assessment-General requirements for bodies operating certification of persons.

www.pecb.com/accreditation

ABOUT US

PECB, through its global presence, provides certification services for persons exemplified by offering excellent programs, which are highly recognized as promoting competencies in extensive practices.

We have assessed thousands of persons in a wide variety of industry sectors ranging from health, safety and environment, quality management and risk, and technology, security and continuity.

Our vision is of a world where best practices are widely disseminated, accessible, affordable, known and used. Therefore, **our mission** is to enhance the accessibility of standards, compliance and education for people and organizations by reducing the certification costs and widening the range for education and certification programs. Consequently, we want to contribute to the standardization and optimization of human best practices, and make them accessible to the whole world.

OUR VALUES

Integrity

We fully meet our commitments to assure quality in our services. By building and maintaining trust, we continually satisfy our client's moral code expectation.

Professionalism

As a company, we reflect professionalism by demonstrating reliability, displaying competence, adhering to our code of ethics and proving accountability.

Fairness

By striving to be fair and just in all dealings, we have established strong dependence from our clients. We manifest a commitment to equality, loyalty, and honesty.



WHICH COURSE IS **RIGHT FOR ME?**

PECB official training set includes introduction, manager, and lead courses. Our team has developed the *Accepted Audit Methodology for Management Systems and Standards (AMS2)* and the *Integrated Implementation Methodology for Management Systems and Standards (IMS2)*, to highlight the professionalism in our lead training courses. These methodologies are based on best applicable practices and cover all requirements of the ISO standards and guidelines.

Course type	Who should attend?	What will I learn?	How long will it take?
Introduction	Beginners and those who wish to gain knowledge on the relevant standard or field	An overview of the management system and of the related standard	One day
Foundation	Those who wish to learn the basis of implementing the management system and its processes	An overview of the best practices on implementing and maintaining the management system	Two days
Manager	Managers on the relevant field who wish to master the fundamental principles and concepts of the management system	How to develop the necessary expertise in implementing the management system	Three days
Lead Manager	Managers on the relevant field who wish to master their implementation and management expertise	How to develop the necessary expertise and knowledge in implementing and managing the management system	Five days
Lead Implementer	Responsible persons for implementing and managing the management system in their company	How to enforce the requirements of the standard to successfully implement and maintain the management system in your company	Five days
Lead Auditor	Responsible persons for auditing and monitoring management systems	How to effectually audit management systems and manage audit teams and procedures	Five days



PECB Quality Management Systems

Training & Certification will help your business start off on the right foot by ensuring that relevant processes meet recognized standards, clarifying business objectives and preventing costly errors.



Quality Management Systems

Quality management is a crucial part of any business since it assures continuous improvement by conforming to regulatory requirements.

PECB offers a wide range of quality management schemes for you to enhance your knowledge and skills towards successful delivery of different quality ISO standards.

These schemes are intended for project managers or consultants wanting to prepare and support an organization in the implementation of a Quality Management System (QMS), quality executives, technical experts, and auditors in the field.

Our Quality Management schemes include:

- ISO 9001 – Quality Management Systems
- ISO 13053 – Six Sigma
- ISO/TS 29001 – Petroleum, Petrochemical and Natural Gas Industries
- ISO 39001 – Road Traffic Safety
- ISO 16949 – Automotive Quality Management
- ISO 50001 – Energy Management
- ISO 13485 – Medical Devices
- ISO/IEC 17025 – Laboratory Management

These training and certification schemes will grow your career potential, improve your job performance and demonstrate that you are a skilled professional in the area of Quality Management.



Increase your business's revenue and market share, and enhance customer satisfaction through the PECB Certified ISO 9001 Training and Certification schemes. Through these courses, you will acquire the necessary knowledge to implement, manage, maintain, and audit a Quality Management System in your organization.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Quality Management concepts of implementation and management according to ISO 9001	Introduction to Quality Management System (QMS) concepts as required by ISO 9001	Introduction to Quality Management System (QMS) concepts as required by ISO 9001	Introduction to Quality Management System (QMS) concepts as required by ISO 9001
Day 2		Implementing requirements from ISO 9001 Certification Exam	Initiating a QMS project based on ISO 9001	Planning and Initiating an ISO 9001 audit
Day 3			Implementing a QMS based on ISO 9001	Conducting an ISO 9001 audit
Day 4			Controlling, monitoring and measuring a QMS and the certification audit of a QMS	Concluding and ensuring the follow-up of an ISO 9001 audit
Day 5			Certification Exam	Certification Exam

"Our training partners across Latin America value the PECB courses and offer them to their clients for two main reasons:

- the capability to deliver a certification recognized internationally and provided by an organization accredited by the ANSI, and*
 - the outstanding quality and depth of the training material provided."*

Bernard Boily – Sedika, Canada

NEW



Adapt to the recent changes in Quality Management Systems, learn the different components on how to plan and implement the transition to the new version of ISO 9001 through the PECB Certified ISO 9001:2015 Transition Training and Certification scheme. This course will explore on the time frame of implementation and the influence on current processes.

COURSE AGENDA:

Days	
Day 1	Introduction to ISO 9001:2015 and revision project
Day 2	Overview of ISO 9001:2015 clauses Certification Exam



PECB ISO 9001 Training and Certification will provide maximum benefits to your organization, since it will ensure that the Quality Management Systems that are adopted will work to improve the business.

This scheme is suitable for both large and small businesses that will benefit from saving time and cost, in addition to improving efficiency and ultimately improving customer relationships.

Key benefits:

- Efficient management process for senior management
- Communicates positive messages to staff and saving processes
- Reduces costs
- Assures continuous assessment and improvement
- Improved quality and service
- On-time delivery
- Fewer returned products and complaints



Drive process improvement and make statistically based decisions, by also developing the necessary capabilities of removing waste, defects and errors in your organization with the PECB Certified ISO 13053 Six Sigma Training and Certification schemes. Through these courses, you will assure continual improvement in your business by learning the necessary tools and techniques on how to implement a Six Sigma process, in addition to auditing one.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Six Sigma concepts of implementation and management according to ISO 13053	Introduction to Six Sigma quantitative methods in process improvement as required by ISO 13053	Introduction to management of a quantitative method in process improvement – Six Sigma concepts as required by ISO 13053	Introduction to Six Sigma quantitative method in process improvement concepts as required by ISO 13053
Day 2		Implementing requirements from ISO 13053 Certification Exam	Definition and measurement according to Six Sigma	Planning and initiating an ISO 13053 audit
Day 3			Analysis and Improvement according to Six Sigma	Conducting an ISO 13053 audit
Day 4			Control Six Sigma tools and techniques	Concluding and ensuring the follow-up of an ISO 13053 audit
Day 5			Certification Exam	Certification Exam



PECB ISO 13053 Six Sigma Training and Certification aims at improving business performance by eliminating defects and waste, in addition to generating higher profits for your organization.

This scheme is intended for all types and sizes of organizations that wish to fully understand the Six Sigma method.

Key benefits:

- Decrease in total defects
- Improved process flows
- Reduction in process cycle times
- Development of staff skills
- Improved quality and service
- Fewer returned products
- Fewer complaints

ISO/TS 29001: PETROLEUM, PETROCHEMICAL AND NATURAL GAS INDUSTRIES



Assure safety and reliability in your oil and gas business, and increase the efficiency of work by saving more and reducing wastage with the PECB Certified ISO/TS 29001 Training and Certification schemes. Through best practices, you will acquire the necessary knowledge for implementing and managing a quality management system for a Petroleum, Petrochemical and Natural Gas Industry, in addition to being able to effectively audit one.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Quality Management concepts of implementation and management for petroleum, petrochemical and natural gas industries according to ISO/TS 29001	Introduction to Quality Management System of petroleum, petrochemical and natural gas industries, sector-specific for product and service supply organizations as required by ISO/TS 29001	Introduction to Quality Management System of petroleum, petrochemical and natural gas industries, sector-specific for product and service supply organizations as required by ISO/TS 29001	Introduction to Quality Management System of petroleum, petrochemical and natural gas industries, sector-specific for product and service supply organizations as required by ISO/TS 29001
Day 2		Implementing requirements from ISO/TS 29001 Certification Exam	Initiating a QMS of oil and gas for products and service project based on ISO/TS 29001	Planning and initiating an ISO/TS 29001 audit
Day 3			Implementing a QMS based on ISO/TS 29001	Conducting an ISO/TS 29001 audit
Day 4			Controlling, monitoring and measuring a QMS and the certification audit of a QMS in accordance with ISO/TS 29001	Concluding and ensuring the follow-up of an ISO/TS 29001 audit
Day 5			Certification Exam	Certification Exam



PECB ISO/TS 29001 Training and Certification will provide maximum benefits to your organization, by ensuring global consistency and improved assurance in the supply quality of goods and services for the companies and industries involved.

This scheme is intended for all organizations working within the oil and gas industry supply chain.

Key benefits:


- Demonstrate commitment to stakeholders
- Improvement in managing risk and increasing performance
- Gain license to trade to increase contracts
- Continual improvement
- Better communication



Reduce the number of traffic incidents and assure maximum road safety by also reducing relevant costs with the PECB Certified ISO 39001 Training and Certification schemes. These courses will help you understand how a targeted industry can reduce serious injuries and related misfortunes in road traffic accidents, by acquiring the necessary knowledge on how to implement, maintain, manage and audit a Road Traffic Safety Management System.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Road Traffic Safety Management concepts of implementation and management according to ISO 39001	Introduction to Road Traffic Safety Management System (RTSMS) concepts as required by ISO 39001	Introduction to Road Traffic Safety Management System (RTSMS) concepts as required by ISO 39001; Initiating an RTSMS	Introduction to Road Traffic Safety Management System (RTSMS) concepts as required by ISO 39001
Day 2		Implementing requirements from ISO 39001 Certification Exam	Planning the implementation of an RTSMS based on ISO 39001	Planning and initiating an ISO 39001 audit
Day 3			Implementing an RTSMS based on ISO 39001	Conducting an ISO 39001 audit
Day 4			Controlling, monitoring, measuring and improving an RTSMS; certification audit of an RTSMS	Concluding and ensuring the follow-up of an ISO 39001 audit
Day 5			Certification Exam	Certification Exam



PECB ISO 39001 Training and Certification will guarantee road traffic safety and reduce the number of persons severely injured, or worse killed in road traffic incidents. By following through with this course, you will be able to effectively comply with requirements of the standard and your business.

This scheme suits companies of all sizes in the industry.

Key benefits:


- Reduction in traffic accidents
- Cost reduction in small incidents
- Reimbursement on insurance premiums
- Competitive advantage



Improve processes to reduce waste and prevent defects in your Automotive business, and reduce multiple third-party registrations through the new PECB Certified ISO 16949 Training and Certification schemes! These courses will enable you to implement, manage, maintain and also audit an Automotive Quality Management System through best practices.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Automotive Quality Management according to ISO 16949	Introduction to Automotive Quality Management (AQMS) according to ISO 16949	Introduction to ISO 16949 and initiation of an AQMS	Introduction to quality and ISO 16949
Day 2		Implementing requirements from ISO 16949 Certification Exam	Plan the implementation of the AQMS	Audit principles, preparation and launching of an audit
Day 3			Deploying the AQMS	On-site audit activities
Day 4			AQMS measurement, continuous improvement and preparation for certification audit	Closing the audit
Day 5			Certification Exam	Certification Exam



PECB ISO 16949 Training and Certification will maximize benefits in your automotive industry supply community, by offering the latest information and requirements to comply with to assure successful implementation and management of the standard.

This scheme is intended for organizations that produce and deliver parts, process materials, sub-assemblies and other products to OEM manufacturing locations.

Key benefits:

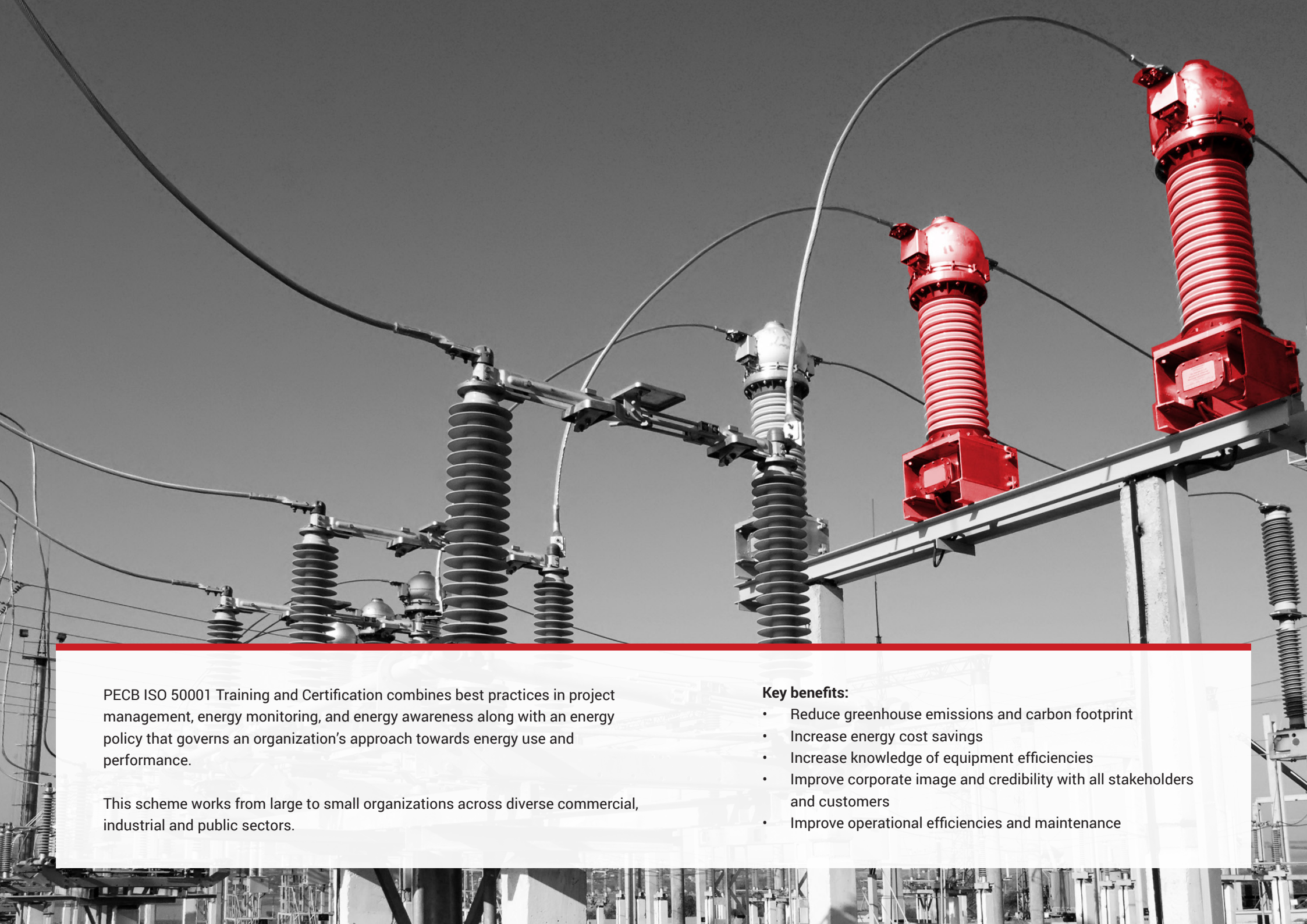
- Improved product and process quality
- Improved on-time delivery
- Eliminates the need for multiple third-party registrations on a geographic basis
- Greater emphasis on supplier quality improvement efforts
- More consistent auditing performance



Achieve energy efficiency & compliance, reduce environmental impact, be able to effectively coordinate energy programs, and facilitate external financial incentives with the PECB Certified ISO 50001 Training and Certification schemes. These courses will help you develop and manage related procedures in order to improve energy efficiency and achieve organizational energy targets.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Energy Management concepts of implementation and management according to ISO 50001	Introduction to Energy Management System (EnMS) concepts as required by ISO 50001	Introduction to ISO 50001 and initiation of Energy Management System (EnMS)	Introduction to Energy Management System (EnMS) concepts as required by ISO 50001
Day 2		Implementing requirements from ISO 50001 Certification Exam	Planning the Energy Management System	Planning and initiating an ISO 50001 audit
Day 3			Implementing and monitoring EnMS based on ISO 50001	Conducting an ISO 50001 audit
Day 4			EnMS reviewing, continuous improvement and the certification audit of an EnMS in accordance with ISO 50001	Concluding and ensuring the follow-up of an ISO 50001 audit
Day 5			Certification Exam	Certification Exam



PECB ISO 50001 Training and Certification combines best practices in project management, energy monitoring, and energy awareness along with an energy policy that governs an organization's approach towards energy use and performance.

This scheme works from large to small organizations across diverse commercial, industrial and public sectors.

Key benefits:

- Reduce greenhouse emissions and carbon footprint
- Increase energy cost savings
- Increase knowledge of equipment efficiencies
- Improve corporate image and credibility with all stakeholders and customers
- Improve operational efficiencies and maintenance



Increase the probability of making safe and effective medical devices by meeting regulatory requirements and meeting customer expectations through the PECB Certified ISO 13485 Training and Certification schemes. Through best practices, you will acquire confidence in how to implement, manage, and audit a Quality Management System in your Medical environment.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Quality Management concepts of implementation and management for medical laboratories according to ISO 13485	Introduction to Quality Management System (QMS) concepts as required by ISO 13485	Introduction to Quality Management System (QMS) concepts as required by ISO 13485 and initiation of a QMS	Introduction to Quality Management System (QMS) concepts as required by ISO 13485
Day 2		Implementing requirements from ISO 13485 Certification Exam	Planning the implementation of a QMS based on ISO 13485	Planning and initiating an ISO 13485 audit
Day 3			Implementing a QMS based on ISO 13485	Conducting an ISO 13485 audit
Day 4			Controlling, monitoring and measuring a QMS and the certification audit of a QMS in accordance with ISO 13485	Concluding and ensuring the follow-up of an ISO 13485 audit
Day 5			Certification Exam	Certification Exam



PECB ISO 13485 Training and Certification will assure your organization is in line with the FDA's QSR standards. This scheme will guarantee increased efficiency and will save costs regarding your medical devices in the organization.

This scheme suits companies of all sizes in the industry.

Key benefits:

- Increase the probability of making safe and effective medical devices
- Meet regulatory requirements
- Meet customer expectations
- Help monitor the effectiveness of your supply chain



Learn how to develop your management system for quality, administrative and technical operations in your laboratory through the PECB Certified ISO 17025 Training and Certification schemes. Through best practices, you will understand how to implement, manage, and assess your laboratory management system complying with the requirements of the standard.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD ASSESSOR
Day 1	Introduction to Laboratory Management concepts of implementation and management according to ISO/IEC 17025	Introduction to Laboratory Management System (LMS) and requirements of ISO/IEC 17025	Introduction to ISO/IEC 17025	Introduction to Laboratory Management System concepts and requirements as specified in ISO/IEC 17025
Day 2		Implementing requirements from ISO/IEC 17025 Certification Exam	Management and technical requirements of ISO/IEC 17025	Planning and initiating an ISO/IEC 17025 audit
Day 3			Initiating and implementing an LMS based on ISO/IEC 17025	Conducting an ISO/IEC 17025 audit
Day 4			Monitoring an LMS and preparation for accreditation	Concluding and ensuring the follow-up of an ISO/IEC 17025 audit
Day 5			Certification Exam	Certification Exam



PECB ISO/IEC 17025 Training and Certification will demonstrate that your organization is technically competent and able to produce precise and accurate test/calibration data.

This scheme is applicable to all organizations performing tests and/or calibrations. These include first-, second- and third-party laboratories, and laboratories where testing and/or calibration forms part of inspection and product certification.

Key benefits:

- A recognition of testing competence
- A marketing advantage
- A benchmark for performance
- International recognition for your laboratory



PECB Health, Safety, and Environment

Training & Certification will ensure the health and safety of your employees, customer labor cost reduction, and customer compliance improvement with Safety and Management standards and other compliance standards.



Health, Safety, and Environment

There are risks associated with every workplace, whether it is a typical incident where an employee slips on a wet floor, or a more severe incident where a factory worker gets caught up in machinery. To avoid grief, distress and huge financial costs, an organization must implement and maintain related standards.

PECB offers a variety of Health, Safety, and Environment disciplines that will help you to understand the importance of managing the risks and hazards that may occur in your work environment. In addition, you will demonstrate leadership in the implementation and audit of a health, safety, and environmental management system.

These schemes are intended for managers, supervisors and health, safety and environmental professionals who have a responsibility to develop, implement and maintain a health, safety and environmental management system in the workplace.

Our Health, Safety, and Environment schemes include:

- ISO 14001 – Environmental Management
- ISO 22000 – Food Safety
- OHSAS 18001 – Occupational Health and Safety
- ISO 26000 – Social Responsibility
- ISO 20121 – Event Sustainability

These training and certification schemes will demonstrate your dedication and proficiency in creating a workplace environment that is safe and healthy.



Reduce waste, recycling and consumption costs, and be able to effectively manage environmental risks through the PECB Certified ISO 14001 Training and Certification schemes. Through best practices, you will develop the necessary capabilities of effectively implementing, managing, and auditing an Environmental Management System in your organization.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Environmental Management concepts of implementation and management according to ISO 14001	Introduction to Environmental Management System (EMS) concepts as required by ISO 14001	Introduction to Environmental Management System (EMS) concepts as required by ISO 14001	Introduction to Environmental Management System (EMS) concepts as required by ISO 14001
Day 2		Implementing an Environmental Management System Certification Exam	Initiating an EMS based on ISO 14001	Planning and initiating an ISO 14001 audit
Day 3			Implementing an EMS based on ISO 14001	Conducting an ISO 14001 audit
Day 4			Controlling, monitoring, measuring and improving an EMS and the certification audit of an EMS in accordance with ISO 14001	Concluding and ensuring the follow-up of an ISO 14001 audit
Day 5			Certification Exam	Certification Exam

NEW



Adapt to the recent changes in Environmental Management Systems, learn the different components on how to plan and implement the transition to the new version of ISO 14001 through the PECB Certified ISO 14001 Transition Training and Certification scheme. This course will explore on the time frame of implementation and the influence on current processes.

COURSE AGENDA:

Days	
Day 1	Introduction to ISO 14001 and revision project
Day 2	Overview of ISO 14001 clauses Certification Exam



PECB ISO 14001 Training and Certification will assure that your organization can guarantee stakeholders that your environmental management system meets international industry specific environmental standards.

This scheme is intended for large and small companies; industrial, manufacturing, services, or trade related businesses.

Key benefits:

- Cost savings with greater emphasis on resource, waste and energy management
- Environmental performance improvement
- Development of the corporate image and credibility
- Ensuring legislative awareness and compliance



Improve internal processes needed to provide consistently safe food, provide confidence to the organization and customers that your organization has the ability to control food safety hazards, and ensure adequate control at all stages of the food supply chain with the PECB Certified ISO 22000 Training and Certification schemes. Through best practices, you will master the implementation of a Food Safety Management System in your organization, in addition to auditing one.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Food Safety Management concepts of implementation and management according to ISO 22000	Introduction to Food Safety Management System (FSMS) concepts as required by ISO 22000	Introduction to Food Safety Management System (FSMS) concepts as required by ISO 22000, and initiating a FSMS	Introduction to Food Safety Management System (FSMS) concepts as required by ISO 22000
Day 2		Implementation of an FSMS Certification Exam	Planning a FSMS based on ISO 22000	Planning and initiating an ISO 22000 audit
Day 3			Implementing a FSMS based on ISO 22000	Conducting an ISO 22000 audit
Day 4			Control, monitor and measure a FSMS and the certification audit of a FSMS in accordance with ISO 22000	Concluding and ensuring the follow-up of an ISO 22000 audit
Day 5			Certification Exam	Certification Exam



PECB ISO 22000 Training and Certification will assure that your organization complies with the requirements of a food safety management system covering all businesses in the food chain.

This scheme is intended for any organization directly or indirectly involved in the food chain including farms, fisheries, dairies, meat processors, manufacturers of soups, snacks, bread, cereal, beverages, canned and frozen food, as well as food service providers such as restaurants, fast food chains, hospitals and hotels.

Key benefits:

- Commitment to customer satisfaction
- Improves your organization's image
- Confidence in hazard controls
- Continuous improvement on your systems
- Introduction of internationally recognized processes to your business
- Improves customer satisfaction



Minimize risk, demonstrate your commitment to meet legal obligations, and provide a robust system to maintain and continually improve Health and Safety in your organization with the PECB Certified OHSAS 18001 Training and Certification schemes. These courses will develop your knowledge on how to implement and maintain an adequate framework to manage and meet the Health and Safety needs in your workplace.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Occupational Health and Safety concepts of implementation and management according to OHSAS 18001	Introduction to Occupational Health and Safety Management System (OHSMS) concepts as required by OHSAS 18001	Introduction to Occupational Health and Safety Management System (OHSMS) concepts as required by OHSAS 18001, and initiating an OHSMS	Introduction to Occupational Health and Safety Management System (OHSMS) concepts as required by OHSAS 18001
Day 2		Implementing Occupational Health and Safety according to OHSAS 18001 Certification Exam	Planning an OHSMS based on OHSAS 18001	Planning and initiating an OHSAS 18001 audit
Day 3			Implementing an OHSMS based on OHSAS 18001	Conducting an OHSAS 18001 audit
Day 4			Controlling, monitoring and measuring an OHSMS; certification audit of an OHSMS	Concluding and ensuring the follow-up of an OHSAS 18001 audit
Day 5			Certification Exam	Certification Exam



PECB OHSAS 18001 Training and Certification will assure that your organization is a healthy and safe environment to work in and that it complies with legal and regulatory requirements.

This scheme is intended for all sizes and types of organizations that want to secure their working environment.

Key benefits:

- Minimizing the risks of production delays
- Providing a safe environment to do business
- Demonstrating commitment to maintain an effective health and safety policy
- Improving your reputation
- Cost savings
- Maintaining compliance to legal requirements



Increase competitive advantage; effectively maintain employees' morale, commitment and productivity in your organization with the PECB Certified ISO 26000 Training and Certification schemes. Through best practices, you will get familiarized with the successful implementation, management, and assessment of a Social Responsibility program in your work area.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD ASSESSOR
Day 1	Introduction to Social Responsibility concepts of implementation and management according to ISO 26000	Introduction to corporate Social Responsibility concepts as defined by ISO 26000	Introduction to corporate Social Responsibility concepts as defined by ISO 26000	Introduction to corporate Social Responsibility concepts as defined by ISO 26000
Day 2		Implementing controls in Social Responsibility according to ISO 26000 Certification Exam	Planning a Social Responsibility program based on ISO 26000	Planning and initiating a Social Responsibility audit based on ISO 26000
Day 3			Implementing a Social Responsibility program based on ISO 26000	Conducting a Social Responsibility audit based on ISO 26000
Day 4			Controlling, monitoring and measuring a Social Responsibility program	Concluding and ensuring the follow-up of a Social Responsibility audit based on ISO 26000
Day 5			Certification Exam	Certification Exam



PECB ISO 26000 Training and Certification will guide you in building and delivering an effective social responsibility strategy. This scheme will help you address everything from best practices to environmental policies and sustainable development.

This scheme is intended for all sizes and types of organizations that want to emphasize their social responsibility programs.

Key benefits:

- Strategic competitive advantage
- Assures the implementation of commitment to social responsibility and sustainability
- Protects brand image
- Increases customer and employee satisfaction



Improve the environmental performance of your event supply chain, and quantify, monitor and control the impact on the environment through continuous improvement with the PECB Certified ISO 20121 Training and Certification schemes. These courses, will help you gain the knowledge on how to implement, manage and audit an Event Sustainability Management System in your organization.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Event Sustainability Management concepts of implementation and management according to ISO 20121	Introduction to Event Sustainability Management System (ESMS) as required by ISO 20121	Introduction to ISO 20121 and initiation of an ESMS	Introduction to Event Sustainability and ISO 20121
Day 2		Implementing requirements from ISO 20121 Certification Exam	Plan the implementation of the ESMS	Audit principles, preparation and launching of an audit
Day 3			Deploying the ESMS	On-site audit activities
Day 4			ESMS measurement, continuous improvement and preparation for a certification audit	Closing the audit
Day 5			Certification Exam	Certification Exam



PECB ISO 20121 Training and Certification will help your organization achieve the same outcome with minimal negative impacts on the environment, communities and local economy.

This scheme is intended for events organizations that want their organization to stand out as making positive progress on sustainability.

Key benefits:

- Achieve best practice levels of efficiency and performance
- Cut costs
- Improve event planning and delivery
- Define organizational roles and responsibilities
- Integrate with ISO 9001 and ISO 14001

A man in a dark suit is shown in profile, looking upwards and to the right. He is holding a pen and pointing it at a glowing red rectangular button labeled 'NEWS' on a large, transparent digital screen. The screen is filled with various futuristic UI elements, including world maps, binary code (0s and 1s), bar charts, and lists of categories. The background is a dark, cloudy sky. The overall aesthetic is high-tech and digital.

PECB Information Technology and Service Management

Training & Certification will ensure that the right processes, people and technology are in place so that the organization can meet its business goals.



Information Technology and Service Management

The implementation and management of qualitative IT services in your organization is a critical process, to ensure that the right processes, the right people, and the right technology are in place.

Some of the related fields are business continuity and disaster recovery which help companies stay running during natural disasters and economic downturns.

PECB offers a variety of Information Technology and Service Management schemes that will help you to assure continuous improvement in your IT services, to manage security risks throughout your supply chain, to ensure a smooth turnaround of your business after a disruption or disaster, and to assure good outsourcing governance in your organization.

These schemes are intended for managers, expert advisors, and IT service and management professionals who want to support an organization in the implementation of related management systems in the field.

Our Information Technology and Service Management schemes include:

- ISO/IEC 20000 – Information Technology
- ISO 28000 – Supply Chain Security Management
- ISO 22301 – Business Continuity
- Disaster Recovery
- ISO/IEC 37500 – Outsourcing
- Lead Security Incident Manager

These training and certification schemes will demonstrate your dedication and proficiency in effectively implementing and managing IT Service Management processes and frameworks.



Adopt an effective integrated process to the delivery of IT services, be able to reduce the response times and interruptions to IT services, and ensure a culture of continuous improvement in your IT services with the PECB Certified ISO/IEC 20000 Training and Certification schemes. These courses, will guide you on the application of a Service Management System and will teach you how to plan, design, deliver and improve the management system and services in your organization.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Information Technology Service Management concepts of implementation and management according to ISO/IEC 20000	Introduction to Service Management System (SMS) concepts as required by ISO/IEC 20000	Introduction to Service Management System (SMS) concepts as required by ISO/IEC 20000; initiating an SMS	Introduction to Service Management System (SMS) concepts as required by ISO/IEC 20000
Day 2		Implementing the Service Management processes based on ISO/IEC 20000 Certification Exam	Planning an SMS based on ISO/IEC 20000	Planning and initiating an ISO/IEC 20000 audit
Day 3			Implementing an SMS based on ISO/IEC 20000	Conducting an ISO/IEC 20000 audit
Day 4			Controlling, monitoring, measuring and improving an SMS certification audit of an SMS in accordance with ISO/IEC 20000	Concluding and ensuring the follow-up of an ISO/IEC 20000 audit
Day 5			Certification Exam	Certification Exam



PECB ISO/IEC 20000 Training and Certification, through best practices, will help your IT services to be cost effective reliable, consistent and efficient. This scheme will align your IT services and business strategy in the most effective way possible. This scheme is intended for information technology organizations overall.

Key benefits:

- Adoption of an integrated process to the delivery of IT services
- Reduction in response times and interruptions of IT services
- Continuous improvement
- Increased customer satisfaction
- Competitive advantage
- Consistency in the delivery of your service or product



Effectively trade and expedite the transport of goods, monitor and manage security risks throughout your supply chain, and achieve cost savings through a reduction in security incidents with the PECB Certified ISO 28000 Training and Certification schemes. Through best practices, you will learn how to implement and manage a Supply Chain Management System in your organization, in addition to building the necessary skills to audit one.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Supply Chain Management concepts of implementation and management according to ISO 28000	Introduction to Supply Chain Security Management System (SCSMS) concepts as required by ISO 28000	Introduction to Supply Chain Security Management System (SCSMS) concepts as required by ISO 28000; initiating an SCSMS	Introduction to Supply Chain Security Management System (SCSMS) concepts as required by ISO 28000
Day 2		Implementing controls in Supply Chain Security according to ISO 28001 Certification Exam	Planning an SCSMS based on ISO 28000	Planning and initiating an ISO 28000 audit
Day 3			Implementing an SCSMS based on ISO 28000	Conducting an ISO 28000 audit
Day 4			Controlling, monitoring and measuring an SCSMS and the certification audit of an SCSMS	Concluding and ensuring the follow-up of an ISO 28000 audit
Day 5			Certification Exam	Certification Exam



PECB ISO 28000 Training and Certification will assure that your organization provides a consistent approach by service providers within the supply chain.

This scheme is suitable to all sizes and types of organizations involved in purchasing, manufacturing, service, storage, transportation and/or sales processes wishing to implement and maintain a secure management system for their supply chain.

Key benefits:

- Assures supply continuity for sustainable business development
- Reduction of time to delivery
- Improves stakeholder confidence
- Enhances customer satisfaction
- Demonstrates systematic security supply chain management




Ensure a smooth turnaround of your business after a disruption or disaster, reduce costs of internal and external BCM audits, and ensure continuous internal improvement with the PECB Certified ISO 22301 Training and Certification schemes. These courses will help you learn how to effectively implement, manage and audit a Business Continuity Management System in your organization.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Business Continuity Management concepts of implementation and management according to ISO 22301	Introduction to Business Continuity Management System (BCMS) concepts as required by ISO 22301	Introduction to Business Continuity Management System (BCMS) concepts as required by ISO 22301 and initiating a BCMS	Introduction to Business Continuity Management System (BCMS) concepts as required by ISO 22301
Day 2		Implementing controls in Business Continuity according to ISO 22301 Certification Exam	Planning a BCMS based on ISO 22301	Planning and initiating an ISO 22301 audit
Day 3			Implementing a BCMS based on ISO 22301	Conducting an ISO 22301 audit
Day 4			Controlling, monitoring and measuring a BCMS and the certification audit of a BCMS in accordance with ISO 22301	Concluding and ensuring the follow-up of an ISO 22301 audit
Day 5			Certification Exam	Certification Exam

"Working with PECB has been excellent. The training materials and exams have been of the highest quality. It has been great planning, marketing and delivering webinars with PECB. We look forward to delivering more PECB ISO courses (27001, 20000, 22301 and 9001) across Africa in 2016."

Orlando Olumide Odejide - Training Heights Limited, Nigeria



PECB ISO 22301 Training and Certification will assure that your organization is protected against, recovers and reduces the likelihood of disruptive incidents.

This scheme is intended for organizations that wish to understand and implement a Business Continuity Management System (BCMS).

Key benefits:

- Identify and manage threats to your business
- Improve recovery time
- Resilience to suppliers and customers
- Minimize the impact of incidents



DISASTER RECOVERY



Keep your business going after a small or large disaster has occurred, and save your business from the cost of downtime through the PECB Certified Disaster Recovery Training and Certification schemes. These courses will assure you develop the necessary knowledge to effectively plan, implement, and monitor a Disaster Recovery plan by also guaranteeing continual improvement.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	DISASTER RECOVERY MANAGER
Day 1	Introduction to Disaster Recovery concepts	Introduction to Disaster Recovery concepts	Introduction, risk assessment and mitigation for Disaster Recovery
Day 2		Implementing Disaster Recovery controls and mitigation Certification Exam	Recovery facilities and sites, outsourced services and activation a Disaster Recovery plan
Day 3			Measurement, testing and continual improvement Certification Exam





PECB Disaster Recovery Training and Certification will prove that your organization is ready to recover and ensure business continuity, in the unfortunate event of a disaster whether man made or natural.

This scheme is intended for all types and sizes of businesses that want to develop and implement a disaster recovery plan in their organization.

Key benefits:

- Increased likelihood of business survival
- Complying with statutory and legal requirements
- Reduction in insurance premiums
- Securing business contracts with key customers



ISO/IEC 37500: OUTSOURCING MANAGER



Assure good outsourcing governance for the mutual benefit of the client and provider, identify risks involved with outsourcing and be able to benefit collaborate relationships for your business through the PECB Certified Outsourcing Training and Certification schemes. These courses will assure you develop the necessary expertise to support your organization in outsourcing its activities, in addition to gaining a thorough understanding of how to enter into and continue to sustain successful outsourcing arrangements throughout the contractual period.

COURSE AGENDA:

Days	
Day 1	Fundamental Outsourcing Principles and Outsourcing Governance
Day 2	The procurement lifecycle from requirements to supplier selection
Day 3	The procurement lifecycle from monitoring through to termination
	Certification Exam





PECB Outsourcing Training and Certification will assure that your organization is able to identify the business case for outsourcing, and select the most appropriate customer transition and deliver value through the relationship.

This scheme is intended for all markets such as manufacturing, retail, financial services, public sector and facilities management.

Key benefits:

- Harmonize communications between organizations engaged in outsourcing in national and international markets
- Identify risks involved with outsourcing and be able to manage them
- Enable mutual beneficial collaborative relationships
- Accommodate with changing business requirements



Be able to detect, report and assess information security incidents, in addition to responding and managing information security vulnerabilities through the PECB Certified ISO/IEC 27035 Lead Incident Manager Training and Certification scheme. This course will enable you to develop the necessary expertise in identifying and managing incidents, in addition to learning how to design and ensure continuous improvement in your incident management process.

COURSE AGENDA:

Days	
Day 1	Introduction to Security Incident Management concepts according to ISO/IEC 27035
Day 2	Designing and maintaining the Security Incident Management process
Day 3	Enacting the Incident Management process and handling incidents
Day 4	Monitoring, and continuous improvement
Day 5	Certification Exam



PECB ISO/IEC 27035 Lead Incident Management Training and Certification will benefit your organization in being able to identify, manage, and prevent unwanted incidents in the work environment.

This scheme is intended for all types and sizes of organizations, including external organizations providing information security incident management services.

Key benefits:

- Detect, report and assess information security incidents
- Respond to and manage information security incidents
- Continuously improve information security and incident management as a result of managing information security incidents and vulnerabilities

A red padlock is centered in the upper half of the image. The background is a light gray with a pattern of hexadecimal characters (0-9, A-F) in various sizes and colors (gray, red, white), creating a digital or data-like texture. The padlock is a solid red color with a metallic sheen and a keyhole in the center.

PECB Security

Training & Certification will help you demonstrate that you have the adequate technical and managerial competence, skills, experience, and credibility to design, engineer, implement, and manage overall Information Security programs to protect your organization from growing sophisticated attacks.



Security

In today's high technology environment, organizations are becoming more and more dependent on their information systems. Related threats to personal and confidential information is increasing, thus many establishments have set information as an area of their operation that needs to be strictly protected as part of their system of internal control.

PECB offers a wide selection of Security schemes that will help you to assure that your information security management system is effectively implemented, maintained, managed and audited using best practices, in addition to identifying and preventing unwanted incidents in your organization.

These schemes are intended for chief executive officers, managers, expert advisors, and auditors who want to support an organization in the implementation of information security management systems and other related frameworks in the organization.

Our Security schemes include:

- ISO/IEC 27001 – Information Security
- ISO/IEC 27002 – Information Security Controls
- ISO/IEC 27005 – Risk Assessment and Optimal Risk Management
- ISO/IEC 27034 – Application Security
- Lead Privacy Implementer
- Lead Forensics Examiner
- Lead SCADA Security Professional
- Lead Pen Test Professional
- Risk Assessment Methods
- Risk Assessment using OCTAVE Method
- Risk Assessment using EBIOS Method
- Risk Assessment using MEHARI Method

These training and certification schemes will demonstrate that you have what it takes to successfully implement and manage management systems and frameworks in the field of Information Security, Risk Management, Supply Chain Management, Business Continuity, Disaster Recovery and many more.



Ensure that your confidential information is secure, provide confidence that you are able to manage risk to your customers and stakeholders, and manage and minimize risk exposure through the PECB Certified ISO/IEC 27001 Information Security Management Training and Certification schemes. These courses will teach you how to effectively protect your company's data, in addition to learning how to implement, manage and continually improve your Information Security Management System.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Information Security Management concepts of implementation and management according to ISO/IEC 27001	Introduction to Information Security Management System (ISMS) concepts as required by ISO/IEC 27001	Introduction to Information Security Management System (ISMS) concepts as required by ISO/IEC 27001, and initiating an ISMS	Introduction to Information Security Management System (ISMS) concepts as required by ISO/IEC 27001
Day 2		Implementing controls in Information Security according to ISO/IEC 27002 Certification Exam	Planning the implementation of an ISMS based on ISO/IEC 27001	Planning and initiating an ISO/IEC 27001 audit
Day 3			Implementing an ISMS based on ISO/IEC 27001	Conducting an ISO/IEC 27001 audit
Day 4			Control, monitor and measure an ISMS and the certification audit of the ISMS in accordance with ISO/IEC 27001	Concluding and ensuring the follow-up of an ISO/IEC 27001 audit
Day 5			Certification Exam	Certification Exam

"Our students and we highly appreciate the quality of PECB training materials and the prestige of their ISO qualifications. Moreover, PECB ISO/IEC 27001 Lead Auditor is always one of our most popular courses."

Steve Yu - Great Learning, Hong Kong



PECB ISO/IEC 27001 Training and Certification will demonstrate that your organization has defined and put in place best practices in information security processes.

This scheme is intended for organizations of all sizes in the technology field that want to secure their management systems.

Key benefits:

- Improved information security awareness
- Reduced security breaches
- Competitive advantage
- Demonstrates credibility and trust
- Compliance with relevant laws and regulations



Be able to select controls within the process of implementing an Information Security Management System, and to implement commonly accepted Information Security controls through the PECB Certified ISO/IEC 27002 Training and Certification schemes. These courses will help you to develop the expertise needed to support your organization in implementing and managing Information Security controls in your Information Security Management System.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD MANAGER
Day 1	Introduction to Information Security Control best practices according to ISO/IEC 27002	Introduction to Information Security Management System (ISMS) concepts as required by ISO/IEC 27002	Introduction to Information Security Management System (ISMS) concepts and ISO 27002
Day 2		Implementing Information Security controls according to ISO/IEC 27002 Certification Exam	Implementation of information security controls related to Human Resources, Asset Management and Access Control
Day 3			Implementation of information security controls related to Cryptography, Physical and Environmental Security, Operations and Network
Day 4			Implementation of information security controls for Systems, Supplier Relationships, Incident Management, Continuity and Compliance
Day 5			Certification Exam



PECB ISO/IEC 27002 Training and Certification will assure that your organization has developed an effective control structure that links IT processes with business requirements.

This scheme is intended for organizations of all sizes in the technology field that want to secure their management systems.

Key benefits:

- Effectively select and implement accepted information security controls
- Develop your own information security management guidelines
- Demonstrates credibility and trust
- Compliance with relevant laws and regulations

ISO/IEC 27005: RISK ASSESSMENT AND OPTIMAL RISK MANAGEMENT



Develop the competence to implement a framework approach to manage the risks of your Information Security Management System through the PECB Certified ISO/IEC 27005 Training and Certification schemes. These courses will help you to master the basic Risk Management elements related to all assets of relevance for Information Security.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	RISK MANAGER
Day 1	Introduction to Risk Assessment and Management concepts of implementation and management according to ISO/IEC 27005	Introduction to risk assessment and risk management for information security concepts as required by ISO/IEC 27005	Introduction, Risk Management program according to ISO 27005
Day 2		Implementing requirements from ISO/IEC 27005 Certification Exam	Risk identification and assessment, risk evaluation, treatment, acceptance, communication and surveillance according to ISO 27005
Day 3			Overview of other information security risk assessment methods Certification Exam



PECB ISO/IEC 27005 Training and Certification will demonstrate that your organization is capable of implementing and managing information security based on a risk management approach.

This scheme is applicable to all types of organizations (e.g. commercial enterprises, government agencies, non-profit organizations) which intend to manage risks that could compromise the organization's information security.

Key benefits:

- Effective management of information security risks in your organization
- Demonstrates credibility and trust
- Compliance with relevant laws and regulations

Be able to assist your organization in integrating security into the processes used for managing your applications through the PECB Certified ISO/IEC 27034 Training and Certification schemes. These courses will enable you to also develop the necessary expertise to audit an IT Application Security and to manage a team of auditors by applying widely recognized audit principles, procedures and techniques.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Application Security concepts of implementation and management according to ISO/IEC 27034	Introduction to IT - Security techniques – Application Security overview and concepts as required by ISO 27034	Introduction: AS overview and concepts as proposed by ISO/IEC 27034	Introduction to IT - Security techniques – Application Security overview and concepts as required by ISO 27034
Day 2		Implementing controls in IT - Security techniques – Application Security overview and concepts as required by ISO 27034 Certification Exam	Implementation of AS based on ISO/IEC 27034	Planning and initiating an ISO 27034 audit
Day 3			Implementation of AS based on ISO/IEC 27034 (cont.); Security guidance for specific organizations and applications	Conducting an ISO 27034 audit
Day 4			AS validation and certification; Protocols and ASC data structure based on ISO/IEC 27034; ISO/IEC 27034 AS final review	Concluding and ensuring the follow-up of an ISO 27034 audit
Day 5			Certification Exam	Certification Exam



PECB ISO/IEC 27034 Training and Certification will assist your organization in integrating security into the processes used for managing their applications. This scheme is intended for organizations of all sizes in the technology field.

Key benefits:

- Predictable and effective response to application security incidents
- Cost reduction
- Competitive advantage
- Legal and regulatory compliance
- Confidence of clients



Through best practices, develop the necessary expertise to implement and manage a Privacy Framework, and gain a thorough understanding of how to design, build and lead your organization's privacy programs in all processes of ICT systems with the PECB Certified Lead Privacy Implementer scheme.

COURSE AGENDA:

Days	
Day 1	Introduction to Privacy Framework concepts as recommended by ISO 29100
Day 2	Planning the implementation of the Privacy Framework
Day 3	Implementing a Privacy Framework
Day 4	Privacy Framework measurement and continuous improvement
Day 5	Certification Exam



PECB Privacy Training and Certification will assure that your organization is capable of effectively implementing and managing a Privacy Framework.

This scheme is intended for organizations of all sizes in the technology field who want to secure their privacy settings.

Key benefits:

- Successfully implement and manage a Privacy Framework
- Cost reduction
- Competitive advantage
- Legal and regulatory compliance
- Confidence of clients



Based on best practices, develop the expertise to master Computer Forensics processes and gain a thorough understanding of fundamental computer forensics, in addition to implementing the forensics evidence recovery and analytical processes with the PECB Certified Lead Forensics Examiner scheme.

COURSE AGENDA:

Days	
Day 1	Introduction to scientific principles of computer forensics operations
Day 2	The computer and operating structure
Day 3	Forensics of networks and mobile devices
Day 4	Computer Forensics tools and methodologies
Day 5	Certification Exam



PECB Computer Forensics Training and Certification will assure that your organization has the necessary capabilities of searching and analyzing a large amount of information quickly and efficiently and identify the crucial pieces of data that can be used to assist in the formation of a legal case.

This scheme is intended for organizations of all sizes in the technology field.

Key benefits:

- Develop skills to establish an organization's security, forensics, and incident response capabilities
- Track down where the user was before things went wrong
- Competitive advantage
- Legal and regulatory compliance



Develop the necessary expertise to plan, design, and implement an effective program to protect SCADA systems, in addition to understanding common Industrial Control System (ICS) threats, vulnerabilities, and risks related to ICS systems and how they can be managed, through the PECB Certified Lead SCADA Security Professional scheme.

COURSE AGENDA:

Days	
Day 1	Introduction to SCADA and ICS with Fundamental Principles
Day 2	Designing a Security Program and Network Security Architecture
Day 3	Implementing ICS Security Controls, Incident Management and Business Continuity
Day 4	Security testing of SCADA systems
Day 5	Certification Exam



PECB SCADA Training and Certification will assure that your organization is able to plan, design, and implement effective programs to protect SCADA systems.

This scheme is intended for organizations of all sizes in the technology field.

Key benefits:

- Understand common Industrial Control System (ICS) threats, vulnerabilities, and risks related to ICS systems and how they can be managed
- Advice on, and manage risks related to SCADA environments and systems
- Effectively implement a security program for SCADA/ICS systems

NEW



Be able to practice Penetration Testing internationally, and develop the necessary expertise to lead a Penetration Test using a mix of practical technical techniques and management skills, in addition to acquiring knowledge from experienced penetration methodologies and latest penetration testing practices through the PECB Certified Lead Pen Test Professional scheme.

COURSE AGENDA:

Days	
Day 1	Introduction to penetration testing, ethics, planning and scoping
Day 2	Technical foundation knowledge and techniques (with practical exercises in all areas)
Day 3	Conducting a penetration test using tools and techniques, and review of testing areas
Day 4	Analyzing results from testing, reporting and follow up
Day 5	Certification Exam



PECB Pen Test Training and Certification will demonstrate that you have the necessary expertise to lead a professional penetration test using a mix of practical technical techniques and management skills.

This scheme is intended for organizations of all sizes in the technology field that want to master the leadership of a professional penetration test.

Key benefits:

- Practice penetration testing and consulting internationally
- Acquire knowledge from experienced hands-on penetration testing methodologies and latest penetration practices
- Industry acceptance as a legal and ethical security professional



During these three day courses, you will develop the competence to master the basic risk management elements related to all assets of relevance for information security using OCTAVE, EBIOS, or MEHARI method. Based on practical exercises and case studies, you will acquire the necessary knowledge and skills needed to perform an optimal information security risk assessment and manage risks in time by being familiar with their life cycle.

COURSE AGENDA:

Days	OCTAVE Method (Operationally Critical Threat, Asset, and Vulnerability Evaluation) - <i>developed by CERT (Computer Emergency Response Team)</i>	EBIOS Method (Expression des Besoins et Identification des Objectifs de Sécurité) - <i>developed by ANSSI in France</i>	MEHARI Method (Méthode Harmonisée d'Analyse de Risques) - <i>developed by the "Club de la Sécurité des Systèmes d'Information Français" (CLUSIF)</i>
Day 1	Start of a risk assessment with OCTAVE	Conduct of a risk assessment with EBIOS	Start of a risk assessment with MEHARI
Day 2	Assessment of vulnerabilities and risk, according to OCTAVE	Completing a risk assessment with EBIOS	Assessment of vulnerabilities and risk, according to MEHARI
Day 3	OCTAVE Method Implementation approach and conclusion Certification Exam	Workshop with case studies Certification Exam	Security planning according to MEHARI Certification Exam



PECB Risk Assessment Training and Certification will benefit your organization by enabling you to proactively manage workplace risks. You will demonstrate your competence to manage the basic risk management elements related to all assets of relevance for information security using OCTAVE, EBIOS, or MEHARI method.

This scheme is intended for organizations of all sizes and types that want to learn how to manage or prevent risks in their information security management systems.

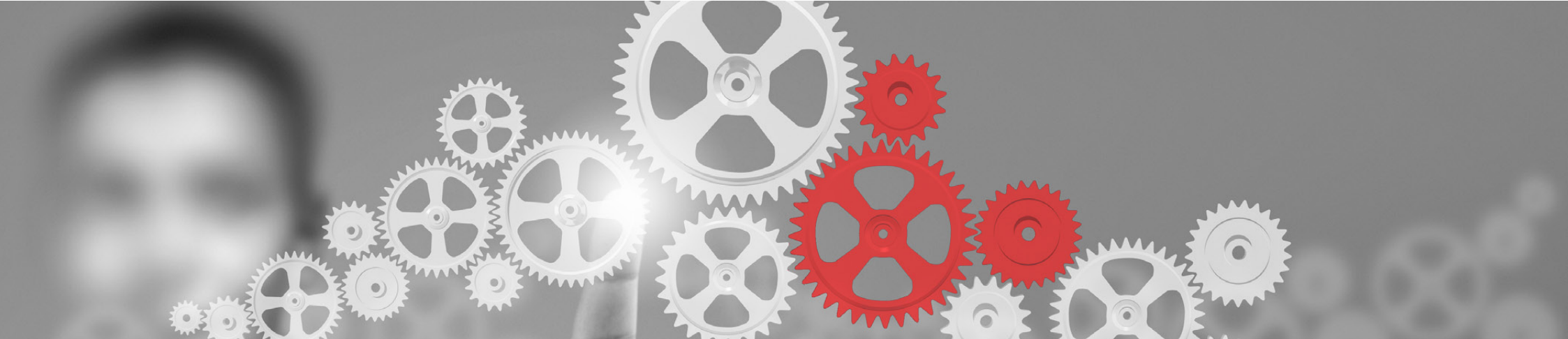
Key benefits:

- Develop the necessary skills to conduct a risk assessment with OCTAVE, EBIOS, MEHARI methodologies
- Acquire the competence to implement, maintain, and manage an ongoing ISRM program
- Master the steps to conduct a risk assessment with OCTAVE, EBIOS, MEHARI methodologies



PECB Risk and Management

Training & Certification highlights your ability to identify and assess risks, mitigate threats and capitalize on opportunities. In this capacity, you enhance and protect the needs of your business.



Risk and Management

Well established governance, risk and compliance functions and management systems have for many years formed a key part of management practice in both the private and public sectors.

Risk is known to be the main cause of uncertainty in any organization, thus the drive for businesses to identify and manage risks before they even occur. By developing the capabilities of managing risk, companies will be more confident on future decisions. Considering the vital importance of risk management, a firm cannot define its future objectives if they do not reflect on possible risks since they may lose direction once these risks arise.

PECB offers a wide selection of Risk and Management schemes, relating Asset Management, Project Management, IT Corporate Governance, and many more to come. These schemes will provide you with the critical understanding of risk management approaches and methodologies, guidance on project management through best practices, the effective implementation and management of assets and IT Corporate Governance, etc.

These schemes are intended for managers, supervisors, expert advisors, and auditors who want to support an organization in the implementation of risk management systems, project management guidance, asset management systems, or IT corporate governance frameworks in the organization.

Our Risk and Management schemes include:

- ISO 31000 – Risk Management
- ISO 55001 – Asset Management
- ISO 21500 – Project Management
- ISO/IEC 38500 – IT Corporate Governance
- ISO 30301 – Management System for Records

These training and certification schemes will demonstrate that you have what it takes to become an outstanding professional in the field of risk management in your organization.




Improve operational efficiency and governance, build stakeholder confidence in your risk methodologies, and respond effectively to protect your business through the PECB Certified ISO 31000 Training and Certification schemes. These courses will help you to develop the competence to master a model for implementing risk management processes in your organization, in addition to acquiring the necessary knowledge and skills to perform an optimal risk assessment and manage risks in time by being familiar with their life cycle.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	RISK MANAGER
Day 1	Introduction to Risk Management concepts of implementation and management according to ISO 31000	Introduction to Risk Management concepts as required by ISO 31000	Introduction, Risk Management framework according to ISO 31000
Day 2		Implementing Risk Management controls and framework according to ISO 31000 Certification Exam	Risk identification and assessment, risk evaluation, treatment, acceptance, communication and surveillance according to ISO 31000
Day 3			Risk assessment methodologies according to ISO/IEC 31010

"We are associated with PECB since 2012 for various ISO training and certification. We are highly impressed with the quality of the course material, as our students find it very useful in comprehending the subject and preparing for the related certification with real work situation examples and case studies. This does not only help them secure good scores in the exam, but also brightens their career as a highly skilled professional. We are delighted to share that all our students and 30 partners are highly satisfied with the quality of training and standard of evaluation which enhanced their professional skills and self-confidence. No doubt, PECB standouts as the best Global ISO certification body for individuals."

Alkesh Mishra – Moulik IT Services, India



PECB ISO 31000 Training and Certification will benefit your organization and assist you to succeed in growing your business by managing risks effectively.

This scheme is intended for organizations of all sizes and types that want to manage risk in their business.

Key benefits:

- Improve operational efficiency and governance
- Improve management system performance
- Increase stakeholder confidence in risk techniques
- Respond to changes and protect your business as you grow



Reduce associated risks with ownership of assets, improve quality assurance for customers, and demonstrate that the requirements of an internationally recognized Asset Management System are being met through the PECB Certified ISO 55001 Training and Certification schemes. These courses will enable you to understand and effectively manage an Asset Management System in your organization.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Asset Management concepts of implementation and management according to ISO 55001	Introduction to 55001, and planning of an AMS	Introduction to ISO 55001 and initiation of an AMS	Introduction to asset management and ISO 55001
Day 2		Information requirements, documentation, controls, and communication Certification Exam	Plan the implementation of the AMS	Audit principles, preparation and launching of an audit
Day 3			Deploying the AMS	On-site audit activities
Day 4			AMS measurement, continuous improvement and preparation for certification audit	Closing the audit
Day 5			Certification Exam	Certification Exam



PECB ISO 55001 Training and Certification will help ensure your organization's assets meet the necessary safety and performance requirements, through best practices.

This scheme is intended for all sizes and types of organizations who wish to learn how to effectively manage their assets.

Key benefits:

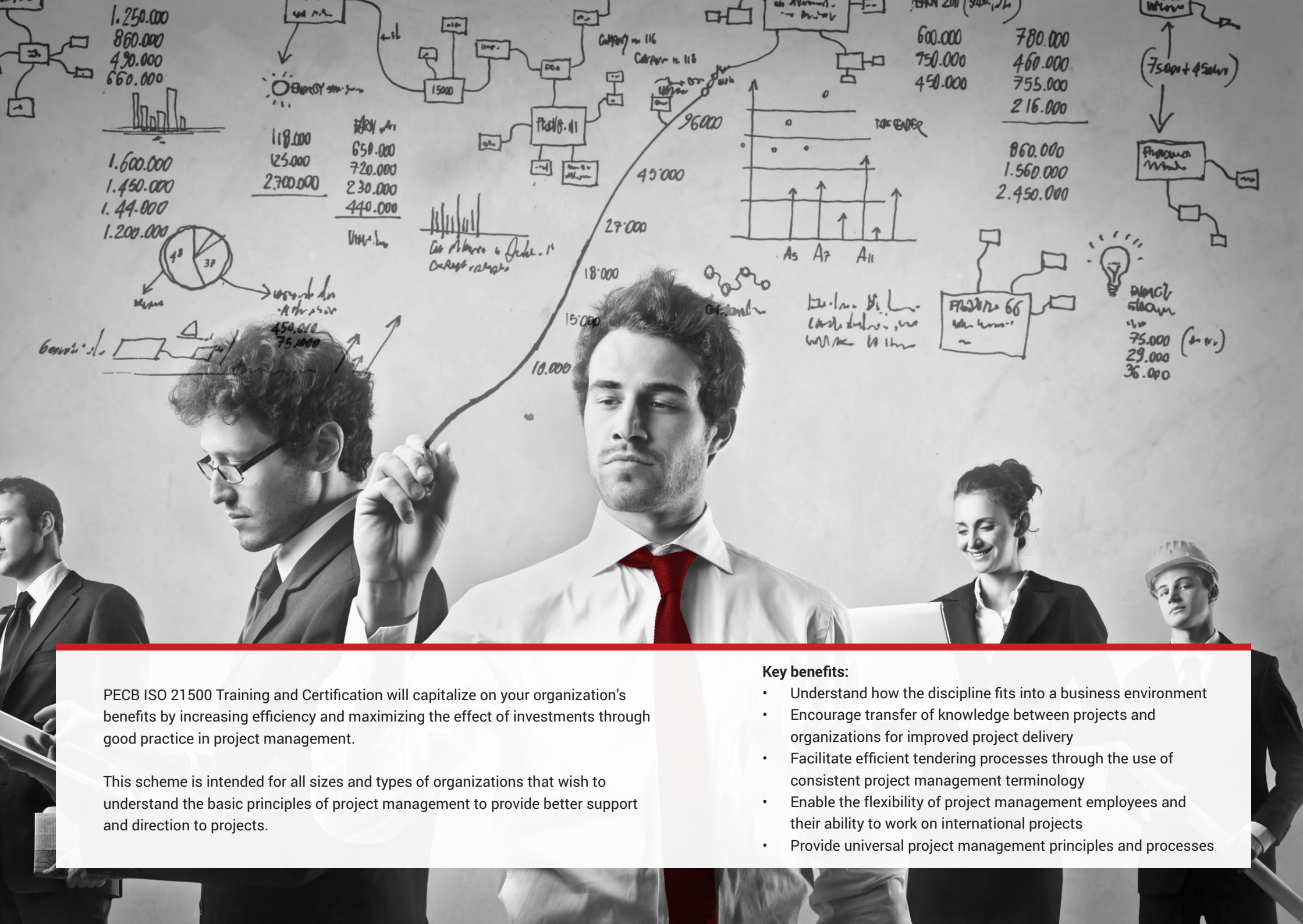
- Reduce risks related to ownership of assets
- Improve customer quality assurance
- Build new business acquisitions
- Support international business growth



Increase business project results, at the same time reducing costs, increasing efficiency and maximizing the effect of investments through the PECB Certified ISO 21500 Training and Certification schemes. These courses will encourage transfer of knowledge between projects and organizations for improved project delivery and will provide you with universal project management principles and processes to implement in your organization.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD IMPLEMENTER	LEAD AUDITOR
Day 1	Introduction to Project Management concepts and framework of implementation and management according to ISO 21500	Introduction, Project Management framework and Project Management concepts as specified in ISO 21500	Introduction, Project Management framework and Project Management concepts and processes as specified in ISO 21500; initiating processes	Introduction to concepts and processes of Project Management as specified in ISO 21500
Day 2		Project management processes as specified in ISO 21500 Certification Exam	Planning the processes as specified in ISO 21500	Planning and initiating an ISO 21500 audit
Day 3			Implementing the processes as specified in ISO 21500	Conducting an ISO 21500 audit
Day 4			Controlling and closing the processes as specified in ISO 21500	Concluding and ensuring the follow-up of an ISO 21500 audit
Day 5			Certification Exam	Certification Exam



PECB ISO 21500 Training and Certification will capitalize on your organization's benefits by increasing efficiency and maximizing the effect of investments through good practice in project management.

This scheme is intended for all sizes and types of organizations that wish to understand the basic principles of project management to provide better support and direction to projects.

Key benefits:


- Understand how the discipline fits into a business environment
- Encourage transfer of knowledge between projects and organizations for improved project delivery
- Facilitate efficient tendering processes through the use of consistent project management terminology
- Enable the flexibility of project management employees and their ability to work on international projects
- Provide universal project management principles and processes



Manage your organization's investments in IT responsibly, meet compliance requirements and improve the performance of the organization through the PECB Certified ISO/IEC 38500 Training and Certification schemes. These courses will assist you in developing the necessary expertise to support your organization in implementing Corporate Governance of IT, in addition to gaining a thorough understanding of best practices used to implement guidance for Corporate Governance of IT.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	IT CORPORATE GOVERNANCE MANAGER	LEAD IT CORPORATE GOVERNANCE MANAGER
Day 1	Introduction to IT Corporate Governance concepts according to ISO/IEC 38500	ISO/IEC 38500, Responsibilities, Strategy, Acquisition and Performance	Introduction to IT Governance and ISO/IEC 38500	Introduction to IT Governance and ISO/IEC 38500
Day 2		Risk Management, Resource Management, Conformance, Human Behavior Certification Exam	IT Strategy, acquisition and introduction to performance	IT Strategy and acquisition
Day 3			Performance, conformance and human behavior Certification Exam	Performance and Risk Management
Day 4				Resource management, conformance, and human behavior
Day 5				Certification Exam



PECB ISO/IEC 38500 Training and Certification will benefit your organization by effectively governing the organization's current and future use of IT including management processes and decisions related to the current and future of IT.

This scheme is intended for all organizations, including public and private companies, government entities, and not-for-profit organizations, regardless of the extent of their use of IT.

Key benefits:

- Promote effective, efficient, and acceptable use of IT in all organizations
- Increase stakeholder confidence
- Inform and guide governing bodies in governing the use of IT
- Establish a vocabulary for the governance of IT



ISO 30301: MANAGEMENT SYSTEM FOR RECORDS



Integrate records requirements into business processes, eliminate redundancy, establish consistency, optimize processes and resources and improve decision making through the PECB Certified ISO 30301 Training and Certification schemes. These courses will assist you in learning how to effectively implement and audit a Management System for Records in your organization.

COURSE AGENDA:

Days	INTRODUCTION	FOUNDATION	LEAD AUDITOR
Day 1	Introduction to Management System of Records concepts of implementation and management according to ISO 30301	Introduction to Management System for Records (MSR) concepts as required by ISO 30301	Introduction to Records Management and ISO 30301
Day 2		Implementing a Management System for Records Certification Exam	Audit principles, preparation and launching of an audit
Day 3			On-site audit activities
Day 4			Closing the audit
Day 5			Certification Exam





PECB ISO 30301 Training and Certification will benefit your organization by effectively managing records using a management system and supporting cost-effective operational processes, such as storage, information retrieval, and information re-use.

This scheme is applicable to any organization that needs to establish, implement, maintain and improve a management system for records to support its business.

Key benefits:

- Common policy and practice benchmarks across geographical boundaries
- Legal compliance and protection
- Support for the management of risk, including security, controlling the effects of attacks on reputation, business continuity planning and implementation
- The ability to set and assess performance measures for the use of commercial service providers, and for inclusion in commercial contracts

EXAM AND CERTIFICATION INFORMATION



A participation certificate of 14 CPD (Continuing Professional Development) will be issued to the participants who complete the training sessions.

Certification fees are included in the exam price.

There is no annual maintenance fee.

For more information, refer to [How To Get Certified](#)

PECB Certified exams are available in several languages; please refer to our website for further details.

Candidates who cancel their exams fourteen (14) days prior to their initial set date will be fully refunded.

PECB complies with the Americans with Disabilities Act of 1990; hence, to ensure equal opportunities for all qualified persons, PECB will make reasonable accommodations for candidates when appropriate and will be treated with strict confidentiality.

For more information, refer to [Examination Rules and Policies](#)



PECB CERTIFICATION PROCESS

1

DECIDE WHICH CERTIFICATION IS RIGHT FOR YOU

Each PECB certification has specific education and experience requirements. To determine which certification product is right for you, verify all eligibility requirements for the different ISO certifications and your professional needs.

2

PREPARE FOR THE EXAM

All certification candidates are responsible for their own study and preparation for the examination. No specific set of courses or curriculum of study is required as part of the certification process. Likewise, the completion of a recognized PECB course or program of study will significantly enhance your chance of passing a PECB certification examination. You can verify the list of recognized organization that offers PECB official training sessions.

3

APPLY AND SCHEDULE THE EXAM

Candidates must complete the easy and secure online application. PECB's online application is available at www.pecb.com. Candidates will register for a password-protected account where they can then create, manage, update, and submit their application. Applicants can pay the application fees online and upload all required supporting documents to PECB. Applicants will also have the option of mailing the payment (checks) but however, this will result in delays of the application process.

Applicants will then be able to select a date and location for their certification exam. Dates and location can be found at www.pecb.com. You must register at least fourteen (14) days before the exam date.

4

TAKE THE EXAM

Candidates will be required to arrive at least 30 minutes before the beginning of the certification exam. Candidates arriving late will not be given additional time to compensate for the late arrival and may be denied entry to the examination room. All candidates will need to present a valid identity card such as a driver's license to the invigilator and the exam confirmation letter. The duration of the exam varies according to the type of examination taken (see description of the different exams for more details).

5

RECEIVE YOUR EXAM RESULTS

It takes 4 to 6 weeks for participants to receive their results. All results are sent via email.

The examination results will not include the exact points, only a mention of pass or fail. In the case of a failure, the results will be accompanied with the list of domains where there were lower marks, in order to provide guidance for retaking the exam.

6

APPLY FOR CERTIFICATION

All participants who successfully pass their certification exam (or an equivalent accepted by PECB) are entitled to apply for the PECB credentials they were examined for. Specific educational and professional requirements may be needed to become PECB certified. Candidates will need to fill out the online certification application form (that can be accessed via their PECB online profile), including contact details of references who will be contacted to validate the candidate's professional experience.

Once PECB validates that the fulfillment of all certification requirements are met, candidates will be informed of our decision by e-mail and will receive their certificate in electronic format.

7

MAINTAIN YOUR CERTIFICATION

The PECB certifications are valid for three years. To maintain your certification, you must demonstrate every year that are still performing tasks that are related to the certification. Every year, PECB certified professionals will need to provide PECB with the number of hours of auditing and/or implementation related tasks they have performed with the contact details of individuals who can validate these tasks, as well as paying their yearly certification maintenance fees. PECB will randomly select some referrals to contact to validate this experience and education.

For more information, please visit the FAQ section at www.pecb.com.



When Recognition Matters



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Customer Service

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