PECB CMMC FOUNDATIONS

Candidate Handbook

PECB

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SECTION I: INTRODUCTION

About PECB

PECB is a certificate issuer which provides certificate programs in accordance with ASTM E2659-18 for individuals on a wide range of disciplines.

Through our presence in more than 150 countries, we help professionals demonstrate their competence in various areas of expertise by providing valuable evaluation, certification, and certificate programs against internationally recognized standards.

Our key objectives are:
1. Establishing the minimum requirements necessary for the certificate programs
2. Reviewing and verifying the qualifications of individuals to ensure they are eligible to apply for the certificate programs
3. Developing and maintaining reliable exams
4. Granting certificates to qualified candidates, maintaining records, and publishing a directory of the holders of valid certificates
5. Representing our stakeholders in matters of common interest
6. Promoting the benefits of certificate programs to professionals, businesses, governments, and the public

Our mission

Provide our clients with comprehensive examination, certification, and certificate program services that inspire trust and benefit the society as a whole.

Our vision

Become the global benchmark for the provision of professional certification services and certificate programs.

Our values

Integrity, Professionalism, Fairness

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The Value of PECB Certificate Program

Global recognition
PECB credentials are internationally recognized and endorsed by many accreditation bodies, so professionals who pursue them will benefit from our recognition in domestic and international markets.

The value of PECB certificate programs is validated by the accreditation from the ANSI National Accreditation Board (ANAB-Accreditation ID 1003) under ANSI/ASTM E2659-18, Standard Practice for Certificate Programs.

For more detailed information on our accreditation and affiliations, click here.

High-quality products and services
We are proud to provide our clients with high-quality products and services that match their needs and demands. All of our products are carefully prepared by a team of experts and professionals based on the best practices and methodologies.

Compliance with standards
Our certificate programs are a demonstration of compliance with ASTM E2659. They ensure that the standard requirements have been fulfilled and validated with adequate consistency, professionalism, and impartiality.

Customer-oriented service
We are a customer-oriented company and treat all our clients with value, importance, professionalism, and honesty. PECB has a team of experts who are responsible for addressing requests, questions, and needs. We do our best to maintain a 24-hour maximum response time without compromising the quality of the services.

Flexibility and convenience
Online learning opportunities make your professional journey more convenient as you can schedule your learning sessions according to your lifestyle. Such flexibility gives you more free time, offers more career advancement opportunities, and reduces costs.

PECB Code of Ethics

The Code of Ethics represents the highest values and ethics that PECB is fully committed to follow, as it recognizes the importance of them when providing services and attracting clients.

The Compliance Division makes sure that PECB employees, trainers, examiners, invigilators, partners, distributors, members of different advisory boards and committees, certified individuals, and certificate holders (hereinafter "PECB professionals") adhere to this Code of Ethics. In addition, the Compliance Division consistently emphasizes the need to behave professionally and with full responsibility, competence, and fairness in service provision with internal and external stakeholders, such as applicants, candidates, certified individuals, certificate holders, accreditation authorities, and government authorities.

It is PECB's belief that to achieve organizational success, it has to fully understand the clients and stakeholders' needs and expectations. To do this, PECB fosters a culture based on the highest levels of integrity, professionalism, and fairness, which are also its values. These values are integral to the organization, and have characterized the global presence and growth over the years and established the reputation that PECB enjoys today.

PECB believes that strong ethical values are essential in having healthy and strong relationships. Therefore, it is PECB's primary responsibility to ensure that PECB professionals are displaying behavior that is in full compliance with PECB principles and values.

PECB professionals are responsible for:
1. Displaying professional behavior in service provision with honesty, accuracy, fairness, and independence
2. Acting at all times in their service provision solely in the best interest of their employer, clients, the public, and the profession in accordance with this Code of Ethics and other professional standards
3. Demonstrating and developing competence in their respective fields and striving to continually improve their skills and knowledge
4. Providing services only for those that they are qualified and competent and adequately informing clients and customers about the nature of proposed services, including any relevant concerns or risks
5. Informing their employer or client of any business interests or affiliations which might influence or impair their judgment
6. Preserving the confidentiality of information of any present or former employer or client during service provision
7. Complying with all the applicable laws and regulations of the jurisdictions in the country where the service provisions were conducted
8. Respecting the intellectual property and contributions of others
9. Not communicating intentionally false or falsified information that may compromise the integrity of the evaluation process of a candidate for a PECB certification or a PECB certificate program
10. Not falsely or wrongly presenting themselves as PECB representatives without a proper license or misusing PECB logo, certifications or certificates
11. Not acting in ways that could damage PECB's reputation, certifications or certificate programs
12. Cooperating in a full manner on the inquiry following a claimed infringement of this Code of Ethics

To read the complete version of PECB's Code of Ethics, go to Code of Ethics | PECB.

Introduction to PECB CMMC Foundations Certificate Program

The Cybersecurity Maturity Model Certification (CMMC) is a Department of Defense (DoD) initiative developed to protect the Defense Industrial Base (DIB) against escalating cyber threats by safeguarding Controlled Unclassified Information (CUI) and Federal Contract Information (FCI). The CMMC model entails a tiered approach comprising Foundational, Advanced, and Expert levels. Each level outlines progressively rigorous cybersecurity practices to mitigate evolving threats, fostering a culture of cyber resilience and trust within the DIB.

Purpose and scope

The "PECB CMMC Foundations" training course is designed to help participants comprehend the core principles of the Cybersecurity Maturity Model Certification (CMMC). Through this course, participants will delve into the structure of the CMMC model, covering the CMMC levels, domains, and practices. Moreover, the course will provide participants with a fundamental knowledge of the CMMC ecosystem, including the assessment process and adherence to the CMMC code of professional conduct.

The "PECB CMMC Foundations" certificate indicates that the participant possesses a solid understanding of the core concepts, definitions, and methodologies inherent in the CMMC model. This certification highlights participants' ability to comprehend the CMMC framework, discern the prerequisites for different CMMC levels, and possess the fundamental knowledge to help organizations in CMMC implementation efforts.

Upon successful completion of this training course, the participants will be able to:
1. Describe the basic concepts, definitions, and approaches of the CMMC model
2. Get acquainted with the CMMC levels, domains, and practices
3. Explain how CMMC model could be applied in the supply chain of the Department of Defense (DoD) and the Defense Industrial Base (DIB) sector

The PECB CMMC Foundations certificate is intended for:
- Individuals interested in being part of the CMMC ecosystem
- Individuals seeking to gain knowledge about the CMMC model
- Individuals interested in using the CMMC model
- Suppliers of the DoD and DIB and other organizations seeking CMMC certification

It is important to understand that PECB certificates are not a license or simply a membership. They represent peer recognition that an individual has demonstrated proficiency in, and comprehension of, a set of competences.

This document contains information about the process by which candidates may earn their credential. It is very important that you read all the information included in this Candidate Handbook before completing and submitting your application. If you have questions after reading it, please contact the PECB international office at [certification.team@pecb.com.](mailto:certification.team@pecb.com)

SECTION II: TRAINING COURSE AND EXAMINATION RULES AND POLICIES

PECB CMMC Foundations training course

The PECB CMMC Foundations training course has been designed and developed in accordance with generally accepted practices for instructional design and adult learning.

Candidates may attend this training course in one of the following formats:
- Classroom
- Live Online
- eLearning[1]
- Self-study

To learn more about PECB's delivery formats, please go to Training Course Delivery Formats.

The Classroom and Live Online formats are delivered through our partners. To find an authorized partner in your region, please go to Active Partners. To see the training events organized by our partners, please go to Training Events.

PECB CMMC Foundations exam

The objective of the "PECB CMMC Foundations" exam is to ensure that the candidate has acquired fundamental knowledge of the main concepts, definitions, and approaches of the CMMC model. The exam aims to measure the knowledge and understanding of the learner compared to the intended learning outcomes of the certificate program.

To learn more about exams, competency domains, and knowledge statements, please refer to Competency domains.

Scheduling the exam

After completing the training course, the candidate must schedule the exam in one of the following ways:
1. **Paper-based:** By contacting the PECB authorized partner that provided the training course. The partner arranges the date, time, and the location where the candidate is going to attend the exam.
2. **Online:** Through the PECB Exams application. To schedule a remote exam, please go to the following link: Exam Events.

Rescheduling the exam

For any changes with regard to the exam date, time, location, or other details, please contact online.exams@pecb.com

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[1] The availability of this format may be limited.

Application fees for examination and certificate program process

The applicable prices for this certificate program are as follows:
- Foundation Exam: $500[2]

The application fee for the certificate is $200.

For the candidates that have completed the training course via one of PECB's partners, the application fee covers the costs of the exam (first attempt and first retake) and the application for the certificate.

Competency domains

The exam covers the following competency domains:
- **Domain 1:** Fundamental concepts of the CMMC model, CMMC ecosystem, and code of professional conduct
- **Domain 2:** CMMC domains, practices, and assessment process

The tables below provide the intended learning outcomes of the PECB CMMC Foundations certificate program in terms of competence and knowledge.

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[2] All prices listed in this document are in US dollars.

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Domain 1: Fundamental concepts of the CMMC model, CMMC ecosystem, and code of professional conduct

Main objective: Ensure that the candidate understands the fundamental principles and concepts underlying the CMMC model, CMMC ecosystem, and the CMMC code of professional conduct.

Competencies	Knowledge statements
1. Ability to navigate and interpret the CMMC Model, CMMC Self-Assessment Guide Level 1, and CMMC Assessment Guide Level 2	1. Knowledge of the documents and references essential for understanding and implementing the CMMC requirements
2. Ability to apply the CMMC assessment process effectively in different assessment scenarios	2. Knowledge of the CMMC assessment process
3. Ability to integrate regulatory requirements such as FAR, DFARS, and NIST SP 800-171 into CMMC compliance efforts	3. Knowledge of relevant regulations and standards, such as FAR, DFARS, NIST SP 800-171, and their alignment with CMMC requirements
4. Ability to describe the scope and requirements of CMMC assessments at level 1 and level 2	4. Knowledge of the DoD and its importance in the CMMC ecosystem
5. Ability to utilize tools such as the CMMC Artifact Hashing Tool User Guide for assessment purposes	5. Knowledge of the DIB and its role in supporting DoD missions
6. Ability to identify and describe key stakeholders within the CMMC ecosystem, including the DoD and the DIB	6. Knowledge of the CMMC ecosystem, including its components and interactions
7. Ability to understand the roles and interactions of organizations and individuals within the CMMC ecosystem	7. Knowledge of information categories within the DoD, including FCI and CUI
8. Ability to differentiate between various unclassified information categories such as FCI and CUI	8. Knowledge of CUI categories and its definitions
9. Ability to explain the structure of the CMMC model, including its levels and domains	9. Knowledge of the overall structure of the CMMC model, including its levels and domains
10. Ability to differentiate between the levels of the CMMC model and understand their respective focuses	10. Knowledge of the unique identifiers for CMMC practices
11. Ability to interpret the CMMC Model Matrix and Source Mapping	11. Knowledge of the structure of the CMMC Model Overview and its appendices (A-D)
12. Ability to adhere to the guiding principles and practices outlined in the CMMC code of professional conduct	12. Knowledge of the guiding principles of the CMMC code of professional conduct

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Domain 2: CMMC domains, practices, and assessment process

Main objective: Ensure that the candidate is able to assess and implement security measures needed for safeguarding sensitive information and to effectively plan and execute each phase of the CMMC assessment process.

Competencies	Knowledge statements
1. Ability to assess and implement access control measures to safeguard sensitive information 2. Ability to evaluate security controls and practices to ensure compliance with CMMC requirements 3. Ability to describe and implement CMMC level 1 practices to protect FCI 4. Ability to interpret and apply CMMC level 2 practices aligned with NIST SP 800-171 requirements for safeguarding CUI 5. Ability to implement access control practices, distinguishing between those applicable to CMMC level 1 and level 2 6. Ability to distinguish between FCI assets and out-of-scope assets 7. Ability to identify and consider the relevant components during scoping activities for a CMMC Level 1 self-assessment 8. Ability to plan and execute each phase of the CMMC assessment process effectively	1. Knowledge of the principles and best practices regarding access control and their application in ensuring authorized access to systems and data 2. Knowledge of security awareness and training methodologies, including role-based training and awareness programs 3. Knowledge of physical security controls and measures for protecting organizational assets 4. Knowledge of risk assessment methodologies and frameworks for identifying and mitigating security risks 5. Knowledge of the specific practices outlined in CMMC level 1 for safeguarding FCI in accordance with FAR 52.204-21 6. Knowledge of the NIST SP 800-171 requirements and their alignment with CMMC level 2 practices for protecting CUI 7. Knowledge of the differences between access control practices applicable to CMMC level 1 and level 2 8. Knowledge of the CMMC high-level scoping process 9. Knowledge of the FCI, out-of-scope, and specialized assets 10. Knowledge of the components to be considered during scoping activities for a CMMC Level 1 self-assessment 11. Knowledge of the CMMC assessment process phases and the activities involved in each phase 12. Knowledge of audit and accountability principles and mechanisms for tracking and reviewing system activities

Based on the above-mentioned domains and their relevance, the exam contains 40 multiple-choice questions, as summarized in the table below:

		Number of questions/ points per competency domain	% of the exam devoted/points to/for each competency domain	Level of understanding (Cognitive/Taxonomy) required		Sections related to each competency domain
				Questions that measure comprehension, application, and analysis	Questions that measure evaluation	
Competency domains	Fundamental concepts of the CMMC model, CMMC ecosystem, and code of professional conduct	17	42.5	X		Sections 2, 3, 4, 5 and 10
	CMMC domains, practices, and assessment process	23	57.5		X	Sections 6, 7, 8, and 9
Total		**40**	**100%**			
Number of questions per level of understanding				**17**	**23**	
% of the exam devoted to each level of understanding (cognitive/taxonomy)				**42.5%**	**57.5%**	

The passing score of the exam is **70%**.

Taking the exam

General information about the exam
Candidates are required to arrive/be present at least 30 minutes before the exam starts.

Candidates who arrive late will not be given additional time to compensate for the late arrival and may not be allowed to sit for the exam.

Candidates are required to bring a valid identity card (a national ID card, driver's license, or passport) and show it to the invigilator.

The duration of the exam is one hour. If requested on the day of the exam (paper-based exams), 10 additional minutes can be provided to candidates taking the Foundation exam in a non-native language.

PECB exam format and type
1. **Paper-based:** Exams are provided on paper, where candidates are not allowed to use anything but the exam paper and a pen. The use of electronic devices, such as laptops, tablets, or phones, is not allowed. The exam session is supervised by a PECB approved Invigilator at the location where the Partner has organized the training course.
2. **Online:** Exams are provided electronically via the PECB Exams application. The use of electronic devices, such as tablets and cell phones, is not allowed. The exam session is supervised remotely by a PECB Invigilator via the PECB Exams application and an external/integrated camera.

For more information about online exams, go to the PECB Online Exam Guide.

This exam comprises multiple-choice questions: The multiple-choice exam can be used to evaluate candidates' understanding on both simple and complex concepts. Each multiple-choice question has three options, of which one is the correct response option (keyed response) and two incorrect response options (distractors). A sample of exam questions will be provided below.

Since the PECB CMMC Foundations exam is "closed book," candidates are not authorized to use reference materials.

For specific information about exam types, languages available, and other details, please contact examination.team@pecb.com or go to the List of PECB Exams.

Sample exam questions

1. **How many domains and practices comprise the CMMC model?**
   A. Six domains and 110 practices
   B. **14 domains and 110 practices**
   C. Three domains and 50 practices

2. **How many maturity levels are in the CMMC 2.0 framework?**
   A. One
   B. Two
   C. **Three**

3. **Which of the following is the correct definition of Federal Contract Information (FCI)?**
   A. Information intended for public release
   B. Information provided by the Government to the public such as that on public websites
   C. **Information not intended for public release that is provided for or generated by Government through a contractual agreement for product or service development**

4. **From which standard are CMMC Level 2 practices derived?**
   A. **NIST SP 800-171**
   B. NIST SP 800-53
   C. ISO/IEC 27001

5. **What is the purpose of determination statements in the CMMC assessment procedure?**
   A. To identify potential assessment methods
   B. **To ensure traceability of the assessments results to the CMMC practice requirements**
   C. To generate assessment findings

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Exam Security Policy

PECB is committed to protect the integrity of its exams and the overall examination process, and relies upon the ethical behavior of applicants, potential applicants, candidates and partners to maintain the confidentiality of PECB exams. This Policy aims to address unacceptable behavior and ensure fair treatment of all candidates.

Any disclosure of information about the content of PECB exams is a direct violation of this Policy and PECB's Code of Ethics. Consequently, candidates taking a PECB exam are required to sign an Exam Confidentiality and Non-Disclosure Agreement and must comply with the following:

1. The questions and answers of the exam materials are the exclusive and confidential property of PECB. Once candidates complete the submission of the exam to PECB, they will no longer have any access to the original exam or a copy of it.
2. Candidates are prohibited from revealing any information regarding the questions and answers of the exam or discuss such details with any other candidate or person.
3. Candidates are not allowed to take with themselves any materials related to the exam, out of the exam room.
4. Candidates are not allowed to copy or attempt to make copies (whether written, photocopied, or otherwise) of any exam materials, including, without limitation, any questions, answers, or screen images.
5. Candidates must not participate nor promote fraudulent exam-taking activities, such as:
   • Looking at another candidate's exam material or answer sheet
   • Giving or receiving any assistance from the invigilator, candidate, or anyone else
   • Using unauthorized reference guides, manuals, tools, etc., including using "brain dump" sites as they are not authorized by PECB

Once a candidate becomes aware or is already aware of the irregularities or violations of the points mentioned above, they are responsible for complying with those, otherwise if such irregularities were to happen, candidates will be reported directly to PECB or if they see such irregularities, they should immediately report to PECB.

Candidates are solely responsible for understanding and complying with PECB Exam Rules and Policies, Confidentiality and Non-Disclosure Agreement and Code of Ethics. Therefore, should a breach of one or more rules be identified, candidates will not receive any refunds. In addition, PECB has the right to deny the right to enter a PECB exam or to invite candidates for an exam retake if irregularities are identified during and after the grading process, depending on the severity of the case.

Any violation of the points mentioned above will cause PECB irreparable damage for which no monetary remedy can make up. Therefore, PECB can take the appropriate actions to remedy or prevent any unauthorized disclosure or misuse of exam materials, including obtaining an immediate injunction. PECB will take action against individuals that violate the rules and policies, including permanently banning them from pursuing PECB credentials and revoking any previous ones. PECB will also pursue legal action against individuals or organizations who infringe upon its copyrights, proprietary rights, and intellectual property.

Exam results

Exam results will be communicated via email.

- The time span for the communication starts from the exam date and lasts three to eight weeks for essay type exams and two to four weeks for multiple-choice paper-based exams.
- For online multiple-choice exams, candidates receive their results instantly.

Candidates who successfully complete the exam will be able to apply for one of the credentials of the respective certificate program.

For candidates who fail the exam, a list of the domains where they have performed poorly will be added to the email to help them prepare better for a retake.

Candidates that disagree with the results may request a re-evaluation by writing to examination.team@pecb.com within 30 days of receiving the results. Re-evaluation requests received after 30 days will not be processed. If candidates do not agree with the results of the reevaluation, they have 30 days from the date they received the reevaluated exam results to file a complaint through the PECB Ticketing System. Any complaint received after 30 days will not be processed.

Exam Retake Policy

There is no limit to the number of times a candidate can retake an exam. However, there are certain limitations in terms of the time span between exam retakes.

If a candidate does not pass the exam on the 1st attempt, they must wait 15 days after the initial date of the exam for the next attempt (1st retake).

Note: Candidates who have completed the training course with one of our partners, and failed the first exam attempt, are eligible to retake for free the exam within a 12-month period from the date the coupon code is received (the fee paid for the training course, includes a first exam attempt and one retake). Otherwise, retake fees apply.

For candidates that fail the exam retake, PECB recommends they attend again the training course in order to be better prepared for the exam.

To arrange exam retakes, based on exam format, candidates that have completed a training course, must follow the steps below:
1. **Paper-based:** candidates need to contact the PECB Partner/Distributor who has initially organized the session for exam retake arrangement (date, time, place, costs).
2. **Online:** when scheduling the exam retake, use initial coupon code to waive the fee.

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SECTION III: CERTIFICATE PROGRAM REQUISITES

PECB CMMC Foundations

The candidate needs to complete the PECB CMMC Foundations exam and after successfully passing it, they will be able to apply for the "PECB Certificate Holder in CMMC Foundations" certificate. This is an entry-level credential.

There are no prerequisites on professional or CMMC project experience required. Thus, passing the exam and applying for the certificate are the only certificate program requisites that certificate holders shall meet before obtaining the certificate.

Designation	Exam	Professional experience	CMMC project experience	Other requirements
PECB Certificate Holder in CMMC Foundations	Pass the PECB CMMC Foundations exam	None	None	Signing the PECB Code of Ethics

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SECTION IV: CERTIFICATE PROGRAM PROCESS RULES AND POLICIES

Applying for the certificate

All candidates who successfully pass the PECB CMMC Foundations exam are entitled to apply for the PECB Certificate Holder in CMMC Foundations certificate. Candidates are required to fill out the online certificate application form (that can be accessed via their PECB account). Candidates can submit their application in English, French, German, Spanish, or Korean. They can choose to either pay online or be billed. For additional information, please contact certification.team@pecb.com.

The online certificate application process is very simple and takes only a few minutes:
- Register your account
- Check your email for the confirmation link
- Log in to apply for the certificate

For more information on how to apply for the certificate, click here.

The Certification Department validates that the candidate fulfills all the certificate requirements regarding the respective credential. The candidate will receive an email about the application status, including the certificate decision.

Following the approval of the application by the Certification Department, the candidate will be able to download the certificate and claim the corresponding Digital Badge. For more information about downloading the certificate, click here, and for more information about claiming the Digital Badge, click here.

PECB provides support both in English and French.

Evaluation of certificate applications

The Certification Department will evaluate each application to validate the candidates' eligibility for the certificate. A candidate whose application is being reviewed will be notified in writing and, if necessary, given a reasonable time frame to provide any additional documentation. If a candidate does not respond by the deadline or does not provide the required documentation within the given time frame, the Certification Department will validate the application based on the initial information provided.

Denial of the certificate

PECB can deny the certificate if candidates:
- Falsify the application
- Violate the exam procedures
- Violate the PECB Code of Ethics

Candidates whose certificate has been denied can file a complaint through the complaints and appeals procedure. For more detailed information, refer to **Complaint and Appeal Policy** section.

The application payment for the certificate is nonrefundable.

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Invalidation of the PECB Foundation certificates

PECB Foundation certificates are invalidated only if the person it was issued to is found not to have fulfilled the certificate program requisites in the first place. Examples of circumstances that might lead to the certificate issuer's invalidation of a certificate include:

- A learner's falsification or misrepresentation of identity or information to the certificate issuer or
- Participation in activities that provided an unfair advantage in meeting the certificate program's requirements

Closing a case

If candidates do not apply for the certificate within three years, their case will be closed. Even though the certificate period expires, candidates have the right to reopen their case. However, PECB will no longer be responsible for any changes regarding the conditions, standards, policies, and candidate handbook that were applicable before the case was closed. A candidate requesting their case to reopen must do so in writing to certification.team@pecb.com and pay the required fee.

Complaint and Appeal Policy

Any complaints must be made no later than 30 days after receiving the certification decision. PECB will provide a written response to the candidate within 30 working days after receiving the complaint. If candidates do not find the response satisfactory, they have the right to file an appeal.

For more information about the Complaint and Appeal Policy, click here.

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SECTION V: GENERAL POLICIES

Non-discrimination and special accommodations

All candidate applications will be evaluated objectively, regardless of the candidates' age, gender, race, religion, nationality, or marital status.

To ensure equal opportunities for all qualified persons, PECB will make reasonable accommodations[3] for candidates, when appropriate. If candidates need special accommodations because of a disability or a specific physical condition, they should inform the partner/distributor in order for them to make proper arrangements[4]. Any information that candidates provide regarding their disability/special needs will be treated with confidentiality. To download the Candidates with Disabilities Form, click here.

Behavior Policy

PECB aims to provide top-quality, consistent, and accessible services for the benefit of its external stakeholders: distributors, partners, trainers, invigilators, examiners, members of different committees and advisory boards, and clients (trainees, examinees, certified individuals, and certificate holders), as well as creating and maintaining a positive work environment which ensures safety and well-being of its staff, and holds the dignity, respect and human rights of its staff in high regard.

The purpose of this Policy is to ensure that PECB is managing unacceptable behavior of external stakeholders towards PECB staff in an impartial, confidential, fair, and timely manner. To read the Behavior Policy, click here.

Refund Policy

PECB will refund your payment, if the requirements of the Refund Policy are met. To read the Refund Policy, click here.

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[3] According to ADA, the term "reasonable accommodation" may include: (A) making existing facilities used by employees readily accessible to and usable by individuals with disabilities; and (B) job restructuring, part-time or modified work schedules, reassignment to a vacant position, acquisition or modification of equipment or devices, appropriate adjustment or modifications of examinations, training materials or policies, the provision of qualified readers or interpreters, and other similar accommodations for individuals with disabilities.

[4] ADA Amendments Act of 2008 (P.L. 110–325) Sec. 12189. Examinations and courses. [Section 309]: Any person that offers examinations or courses related to applications, licensing, certification, or credentialing for secondary or post-secondary education, professional, or trade purposes shall offer such examinations or courses in a place and manner accessible to persons with disabilities or offer alternative accessible arrangements for such individuals.

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Emails:

Examination:
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Certification:
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Customer Service:
support@pecb.com

PECB Help Center

Visit our Help Center to browse
Frequently Asked Questions
(FAQ), view manuals for using
PECB website and applications,
read documents related to PECB
processes, or to contact us via
Support Center's online tracking
system.

www.pecb.com