



GRADUATE CERTIFICATE IN QUALITY MANAGEMENT

If you are looking to develop expertise in a specialized area and broaden your knowledge base, but time and cost limitations are interfering with your ability to attend a full degree program, a PECB University Graduate Certificate may be the ideal choice for you. With these programs, we aim to serve success-driven individuals who are eager to explore and embrace new opportunities, broaden their field expertise, and gain a competitive edge in the job market. Our programs will be the vehicle for reaching your full potential, as they will cover field-related practices and the best customizable strategies and methods pertaining to the field of interest. The effect on earnings is just the tip of the certificate program-payoff iceberg, as other very important personal and professional benefits will accrue to our graduates.

A Graduate Certificate from PECB University offers you career-focused, stand-alone education, and facilitates your intellectual growth. Such programs also offer you convenient and economical means of retaining and/or acquiring new skills in a specific area.

GRADUATE CERTIFICATE PROGRAMS

PECB University Graduate Certificates offer you the opportunity to build expertise in a specialized area, develop industry specific skills, or gain the required skills to transition to a new field. These are short, multi-course academic programs.

The certificate programs are compatible with the MBA degree requirements, enabling certificate recipients to transition to a degree program and transfer credits earned towards the degree. Students who later decide to apply credits earned toward the MBA degree are required to formally apply to the program sought.

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PROGRAM SNAPSHOT

CREDITS	12
DURATION	between 6 and 24 months
WORK EXPERIENCE	A minimum of 2 years of working experience
DELIVERY MODE	Online or in-class
LANGUAGE	English
AUDIENCE	Designed for candidates seeking to broaden the knowledge and skills in Quality Management



PROGRAM DESCRIPTION

The Graduate Certificate in Quality Management prepares you to conduct advanced research on a variety of quality management issues, and to elaborate realistic recommendations for improving the quality management and the overall processes of an organization.

You get introduced to fundamental principles of quality management, tools and techniques for performance improvement, and methodology for supporting organizational effectiveness. The coursework offered through this program is designed to improve your ability to analyze organizational challenges through different lenses, which ability has been praised as the panacea for business competitiveness and survival.

You learn how to develop practical quality management programs by utilizing the right people, processes and technology, while taking into account existing data, workflow, and job specific operations. As a graduate of the program, you grow into a quality expert able to contribute to the provision of high quality systems or the production of high quality products.

PROGRAM LEARNING OUTCOMES

- ✓ Understand how to create a quality management policy in an organization and how to enforce compliance with the requirements of the policy.
- ✓ Learn to set concise, achievable, and measurable quality objectives, and to document them accordingly.
- ✓ Familiarize with the available techniques and tools to be used in improving or preserving the quality of organization's delivered services/products.
- ✓ Display competence in data gathering and analysis tools for controlling and managing the improvement process.
- ✓ Learn how to predict potential errors that may be encountered in the measuring process, highlight their attributes and disclose the main causes.
- ✓ Decide on the most feasible framework to evaluate the performance of an organization, and determine performance indicators that testify the accomplishment of objectives.



CAREER OPPORTUNITIES

The Graduate Certificate in Quality Management may land you empowering jobs including but not limited to the positions below:

- ✓ Quality Systems Manager
- ✓ Quality Assurance Specialist
- ✓ Quality Improvement Associate
- ✓ Coordinator of Quality Assurance
- ✓ Quality Control Manager
- ✓ Quality Surveyor
- ✓ Quality Assurance Documentation Officer
- ✓ Quality Compliance Officer

PROGRAM STRUCTURE

PROGRAM REQUIREMENTS

- ✓ Each of the Graduate Certificate programs requires completion of four (4) specialization courses; each worth three (3) credits.



COURSE REQUIREMENTS (12 CREDITS)

- ✓ Quality Management Systems Implementation
- ✓ Quality Management Systems Audit
- ✓ Business Process Improvement
- ✓ Quality Assurance and Control

APPLICATION PROCESS

PECB University aims to attract the brightest candidates who demonstrate academic excellence and motivation to benefit from our educational offerings. The university welcomes applicants of all backgrounds. Admissions selection criteria have been set on the principle of fairness and equal opportunity by assessing applicants solely on personal merits.

ADMISSION REQUIREMENTS

- ✓ Bachelor's degree from an accredited institution;
- ✓ Cumulative grade point average (GPA) of 3.0 or above;
- ✓ At least two years of relevant professional experience;
- ✓ English proficiency as demonstrated through TOEFL iBT or IELTS scores. The minimum required score for TOEFL iBT is 75, while for IELTS 6.5

DOCUMENTS REQUIRED

- ✓ Completed online application form
- ✓ Diploma and official grade transcripts
- ✓ 2 Reference letters
- ✓ English proficiency test scores
- ✓ Resume/Curriculum Vitae
- ✓ Personal statement
- ✓ Copy of an identification document (passport or similar)
- ✓ Application fee

SELECTION CRITERIA

- ✓ Academic excellence and potential
- ✓ Motivation and suitability for the program of interest
- ✓ Previous experience
- ✓ Personal qualities and competencies
- ✓ Commitment and interest



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