



PECB Certified Lead Crisis Manager

Why should you attend?

This training course enables participants to develop the competence needed to plan, establish, maintain, review, and improve an organization's crisis management capability in line with ISO 22361 and recognized best practices.

Through practical examples and scenario-based exercises, participants strengthen their ability to manage crises effectively and prepare for real-world challenges.

Successful completion of the course allows participants to sit for the certification exam and apply for the PECB Certified Lead Crisis Manager credential after passing the exam.



Who should attend?

This training course is intended for:

- Individuals responsible for the delivery of a crisis management capability in an organization
- Individuals responsible for implementing crisis management plans and structures within the organization
- Crisis leaders, decision-makers, and senior managers involved in crisis response and strategic direction
- Members of crisis management teams and emergency response teams
- Individuals seeking to thoroughly understand crisis management
- Professionals aiming to start or advance their careers in crisis management
- Consultants, advisors, and professionals wishing to obtain in-depth knowledge of ISO 22361 guidelines on crisis management

Agenda of the Training Course

Duration: 5 days

Day 1 | Introduction to ISO 22361 and crisis management

- Training course objectives and structure
- Standards and international frameworks for crisis management
- Fundamental concepts of crisis management
- Crisis management capability
- Principles for crisis management
- Crisis communications

Day 2 | Crisis management framework and crisis anticipation

- Leadership
- Structure
- Culture
- Competence
- Anticipation
- Assessment

Day 3 | Crisis prevention, preparedness, response, and recovery

- Prevention and mitigation
- Preparedness
- Response
- Recovery
- Continual improvement

Day 4 | Practical exercises

- Practical exercises
- Closing of the training course

Day 5 | Certification exam



Learning objectives

By the end of this training course, participants will be able to:

- Explain the fundamental concepts of and principles for crisis management based on ISO 22361
- Establish, maintain, and continually improve a crisis management framework that includes leadership, structure, culture, and competence
- Support the organization in anticipating, assessing, and preparing for crises, while contributing to efforts that help mitigate their impact
- Respond to, recover, and learn from crises in order to improve an organization's crisis management capability

Examination

Duration: 3 hours

The "PECB Lead Crisis Manager" exam fully meets the PECB Examination and Certification Program (ECP) requirements. It covers the following competency domains:

Domain 1 | Fundamental concepts and principles of crisis management

Domain 2 | Establishing the crisis management framework

Domain 3 | Crisis management prevention and preparedness

Domain 4 | Crisis management response and recovery

For specific information about the exam type, languages available, and other details, please visit the [List of PECB Exams](#) and [Exam Rules and Policies](#).



Certification

After passing the exam, you can apply for one of the credentials in the table below. You will receive a certificate once you fulfill all the requirements of the selected credential

The certification requirements for PECB Certified Lead Crisis Manager are:

Credential	Exam	Professional experience	Crisis management experience	Other requirements
PECB Certified Provisional Crisis Manager	PECB Certified Lead Crisis Manager exam	None	None	Signing the PECB Code of Ethics
PECB Certified Crisis Manager		Two years: One year of work experience in crisis management	At least 200 hours of activities	
PECB Certified Lead Crisis Manager		Five years: Two years of work experience in crisis management	At least 300 hours of activities	
PECB Certified Senior Lead Crisis Manager		Ten years: Seven years of work experience in crisis management	At least 1,000 hours of activities	

General information

- For candidates who complete a training, eLearning, or self-study course delivered by a PECB Partner, the training fee includes the first exam attempt, one free retake, the certification application fee, and the first year of the Annual Maintenance Fee (AMF). This cycle must be completed within 12 months from the course completion date for instructor-led training, or within 12 months from the purchase date for self-study and eLearning formats.
- Candidates will receive more than 450 pages of comprehensive training materials, including practical examples, exercises, and quizzes.
- An attestation of course completion worth 31 CPD (Continuing Professional Development) credits will be awarded to the candidate.
- If the initial exam is not passed, a free retake may be taken within 12 months of the course completion date. For self-study or eLearning courses, the 12-month period is calculated from the date of purchase.