



PECB Certified ISO/IEC 38500 IT Governance Manager

Understand the fundamental concepts and principles of IT Governance based on ISO/IEC 38500

Why should you attend?

ISO/IEC 38500 IT Governance Manager training enables you to gain a thorough understanding of the core principles for good governance of IT based on ISO/IEC 38500. During this training course, you will also acquire the necessary knowledge to support an organization to apply and manage the ISO/IEC 38500 Evaluate-Direct-Monitor model.

After becoming acquainted with all the necessary concepts and principles of IT Governance, you can sit for the exam and apply for a "PECB Certified ISO/IEC 38500 IT Governance Manager" credential. By holding a PECB Certificate, you will demonstrate that you have the practical knowledge and skills to manage an IT Governance model.



Who should attend?

- Managers or consultants responsible for ensuring good IT Governance within an organization
- Individuals seeking to gain comprehensive knowledge of the core principles of IT Governance
- IT Governance team members
- Expert advisors involved in IT Governance

Course agenda

Duration: 3 days

Day 1 | Introduction to IT Governance and ISO/IEC 38500

- Course objective and structure
- Normative frameworks for IT Governance
- IT Governance & ISO/IEC 38500
- IT Governance model
- Responsibilities
- Strategy
- Strategic alignment through goal cascading
- Changes in business strategy and barriers to strategic alignment

Day 2 | Principles for the effective, efficient and acceptable use of IT

- Strategic management
- Acquisition
- Manage & report IT investments and cost optimization
- Performance
- Risk management as an integral part of performance
- Context establishment & risk assessment
- Risk treatment, risk communication and monitoring

Day 3 | Outcomes, performance measurement techniques and Certification Exam

- Resource management - Introduction
- Human resource management
- IT resources planning methods
- Outsourcing
- Outcome and performance measurement techniques
- Conformance
- Human behavior
- Applying for certification and closing of the training



Learning objectives

- Understand the core principles of ISO/IEC 38500 and learn how to interpret them
- Learn about the ISO/IEC 38500 Evaluate-Direct-Monitor Model
- Acquire the necessary knowledge to evaluate, direct and monitor the use of IT in an organization
- Understand COBIT 5 and CGEIT

Examination

Duration: 2 hours

The “PECB Certified ISO/IEC 38500 IT Governance Manager” exam fully meets the requirements of the PECB Examination and Certification Programme (ECP). The exam covers the following competency domains:

Domain 1 | Fundamental principles of ISO/IEC 38500

Domain 2 | Evaluate-Direct-Monitor Model of ISO/IEC 38500

Domain 3 | Guidance for IT Governance

For more information about exam details, please visit [Examination Rules and Policies](#).



Certification

After successfully passing the exam, you can apply for the credentials shown on the table below. You will receive a certificate once you comply with all the requirements related to the selected credential.

For more information about ISO/IEC 38500 certifications and the PECB certification process, please refer to the [Certification Rules and Policies](#).

Credential	Exam	Professional experience	IT Governance project experience	Other requirements
PECB Certified ISO/IEC 38500 Provisional IT Governance Manager	PECB Certified ISO/IEC 38500 IT Governance Manager exam or equivalent	None	None	Signing the PECB Code of Ethics
PECB Certified ISO/IEC 38500 IT Governance Manager	PECB Certified ISO/IEC 38500 IT Governance Manager exam or equivalent	Two years: One year of work experience in IT Governance	IT Governance activities: a total of 200 hours	Signing the PECB Code of Ethics

General information

- Certification fees are included on the exam price
- Training material containing over 350 pages of information and practical examples will be distributed
- A participation certificate of 21 CPD (Continuing Professional Development) credits will be issued
- In case of exam failure, you can retake the exam within 12 months for free