



PECB CERTIFIED ISO/IEC 38500 IT CORPORATE GOVERNANCE FOUNDATION

BECOME ACQUAINTED WITH THE BEST PRACTICES FOR IMPLEMENTING AND MANAGING A CORPORATE GOVERNANCE OF IT BASED ON ISO/IEC 38500

SUMMARY

This course enables participants to learn about the best practices for implementing and managing a Corporate Governance of IT as specified in ISO/IEC 38500:2008, as well as the best practices for implementing an effective Corporate Governance of IT as delineated by COBIT 5 and CGEIT. This training also helps to understand how ISO/IEC 38500 relates to COBIT 5 and CGEIT.



WHO SHOULD ATTEND?

- ▶ Members of an IT management/governance team
- ▶ IT professionals wanting to gain a comprehensive knowledge of the main processes of Corporate Governance of IT
- ▶ Staff involved in the implementation of a Corporate Governance of IT
- ▶ ISO 38500 auditors who wish to understand the foundation of the Corporate Governance of IT implementation process
- ▶ CxO and Senior Managers responsible for the IT governance of an enterprise and the management of its risks

COURSE AGENDA

DURATION: 2 DAYS

ISO/IEC 38500, Responsibilities, Strategy, Acquisition and Performance

- ▶ Introduction to IT Governance and ISO/IEC 38500
- ▶ Framework for Corporate Governance of IT
- ▶ IT governance model
- ▶ Assigning roles and accountabilities
- ▶ Establish the GEIT project team
- ▶ Strategic alignment of IT-related objectives with enterprise objectives through goal cascading
- ▶ Acquisition -Balancing benefits opportunities, costs, and risks
- ▶ Managing investments through
 - Business case
 - Program management
 - Benefits realization
- ▶ Continuous improvement through the following frameworks:
 - Six Sigma
 - Total Quality Management (TQM)
 - Plan-Do-Check-Act (PDCA)
- ▶ Interoperability of diverse systems and organizations

Risk Management, Resource Management, Conformance, and Human Behaviour

- ▶ Risk management: identification, analysis and treatment of risk (drawing on guidance from ISO 31000)
- ▶ Resource management of
 - Application
 - Infrastructure
 - Information
 - People
- ▶ Effective Human Resource Management and drafting of Human Resource strategies
- ▶ Training, awareness, and communication
- ▶ Outsourcing: onsite, offsite, and offshore
- ▶ Determining measure techniques and measuring performance
- ▶ Governance of conformance to legal requirements and other standards
- ▶ Governance of human behavior and management of organizational and cultural change



LEARNING OBJECTIVES

- ▶ To understand the implementation of a Corporate Governance of IT in accordance with ISO/IEC 38500
- ▶ To understand the relationship between the components of a Corporate Governance of IT, including risk management and compliance with the requirements of different stakeholders of the organization
- ▶ To know the concepts, approaches, standards, methods and techniques allowing to effectively manage the Corporate Governance of IT
- ▶ To acquire the necessary knowledge to contribute in implementing a Corporate Governance of IT as specified in ISO/IEC 38500

EXAMINATION

The “Certified ISO/IEC 38500 Foundation” exam fully meets the requirements of the PECB Examination and Certification Programme (ECP). The exam covers the following competence domains:

1 Domain 1: Principles for good Corporate Governance of IT

2 Domain 2: Evaluate-Direct-Monitor model of ISO/IEC 38500

- ▶ The “Certified ISO/IEC 38500 Foundation” exam is available in different languages (the complete list of languages can be found in the examination application form)
- ▶ Duration: 1 hour
- ▶ For more information about the exam, refer to PECB section on ISO/IEC 38500 Foundation Exam



CERTIFICATION

- A certificate of “PECB Certified ISO/IEC 38500 IT Corporate Governance Foundation” will be issued to participants who successfully passed the exam and comply with all the other requirements related to this credential:

Credential	Exam	Professional Experience	IT Corporate Governance experience	Other Requirements
PECB Certified ISO/IEC 38500 IT Corporate Governance Foundation	PECB Certified ISO/IEC 38500 IT Corporate Governance Foundation Exam	None	None	Signing the PECB code of ethics

For more information about ISO/IEC 38500 certifications and PECB certification process, refer to PECB section on ISO/IEC 38500 Lead Manager

GENERAL INFORMATION

- Certification fees are included in the exam price
- A student manual containing over 500 pages of information and practical examples will be distributed to participants
- A participation certificate of 31 CPD (Continuing Professional Development) credits will be issued to participants
- In case of failure of the exam, participants are allowed to retake the exam for free under certain conditions

For additional information, please contact us at info@pecb.com | www.pecb.com