

PECB Third-Party Data Processors Register

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Processor / Vendor	Service Type	Purpose	Personal Data Processed	Legal Basis	Location of Processor	Transfer Safeguards	Retention Period
Amazon Web Services (AWS)	Cloud infrastructure & hosting	Hosting websites, storing data, exam application storage (S3 buckets)	Account data, exam records, technical data, certification data	Contractual necessity	United States	EU-US Privacy Framework AES-256 encryption	Various retention periods as per Retention Policy Deleted upon request
Microsoft 365 (Outlook)	Email, collaboration & backup	Email communication, cloud backup, internal collaboration	Email addresses, chat content, support tickets, meeting data	Contractual necessity / Legitimate interests	United States & Global	Encryption at rest & in transit (TLS/SSL, AES, IPSec)	Various retention periods as per Retention Policy Deleted upon request
HubSpot	CRM	Customer support	Name, email, chat content, support tickets	Contractual necessity / Consent	United States	EU-US Privacy Framework SCCs	Support tickets: 3 years Deleted upon request
	Partner management	Partner management & support	Name, email, company details, chat content, support tickets	Contractual necessity / Consent	United States	EU-US Privacy Framework SCCs	Active partners: indefinite Non-active partners: 3-5 years Deleted upon request
Financial Institutions	Payment processing	Processing wire transfers	Name, Surname, Bank account number, invoice	Contractual necessity	Canada United States, Singapore Belgium	EU-US Privacy Framework SCCs Other	Active account: indefinite Invoices: 7 years
Stripe	Payment processing	Processing online payments	Payment/billing information (<i>not stored by PECB</i>)	Contractual necessity	United States	EU-US Privacy Framework	Active account: indefinite
QuickBooks	Accounting	Billing	Invoice	Contractual necessity Legal obligation	United States	EU-US Privacy Framework	Invoices: 7 years
Credly	Digital credentialing & badges	Issuing and authenticating digital badges for certifications	Name, email address, certification scheme details	Consent	United States	EU adequacy decision SCCs	Retained as long as certificate is valid

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ComplyAdvantage	Sanctions screening & monitoring	Screening users against international economic sanctions lists	Name, year of birth, country	Legal obligation Consent	United Kingdom / Global	EU-US Data Privacy Framework SCCs	Active account: indefinite
GoToWebinar	Webinar & virtual events	Hosting webinars and events	Full name, email address, residence (for participation)	Contractual necessity Consent	United States	EU-US Data Privacy Framework	Retained up to 3 years, then archived
Zapier Inc.	Workflow automation	Automating webinar participant enrollment and email preferences	Personal data needed for automation (e.g., name, email)	Contractual necessity	United States	EU-US Data Privacy Framework	Indefinite Deleted upon request
Brevo	Email delivery	Delivering marketing and transactional emails	Email addresses, marketing preferences	Consent	France / European Union	N/A (EEA-based)	Indefinite Deleted upon request
Amazon SES	Email delivery	Delivering transactional and marketing emails	Email addresses	Contractual necessity Consent	United States	EU-US Data Privacy Framework	Indefinite Deleted upon request
Atlassian Jira	Ticketing & project management	Tracking support issues and internal projects	Personal details in tickets (name, email, account-related info)	Contractual necessity	United States / Global	SCCs	Indefinite Deleted upon request
Global Screening	Background screening	Criminal background checks.	Criminal records (via applicant consent)	Consent Legitimate interests	United States / Global	EU-US Data Privacy Framework SCC Other	Active account: indefinite Deleted upon request
ZOHO People	Recruitment and hiring processes	Recruitment and hiring of PECB staff	Name, surname, CV/resume, contact details, education, work experience, interview notes	Legitimate interests Pre-contractual Consent Legal requirements	United States / Global	EU-US Data Privacy Framework SCC Other	Retained up to 3 years Deleted upon request
Lockstep Collect	Debt collection & accounting	Automated notifications for overdue invoices	Customer contact details (trainees), invoice information	Contractual necessity Legitimate interests	United States / Global	EU-US Data Privacy Framework SCCs	Active account: indefinite Deleted upon request
Postal / Shipping Companies	Physical exam material delivery	Shipping hard-copy exam materials to PECB office	Recipient address and tracking information (for hard-copy exams)	Contractual necessity	Various (global)	Limited personal data; tracking only	Until delivery confirmed

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Social Media such as LinkedIn, Facebook, Instagram, X, YouTube,	Customer & Partner management & support	Customer & Partner management & marketing	Name, account details, chat content, photo, video, article, etc.	Consent	Various (global)	EU-US Data Privacy Framework SCC Other	Various retention periods as per Retention Policy

Note: The disclosure obligation is based on the GDPR Articles 13 & 14. This table lists only external third-party service providers (data processors) engaged by PECB. Processing carried out directly by PECB (as Data Controller) through its own systems — such as the PECB Exams application, myPECB platform, PECB Connect, and internal storage (including the PECB office for exam hard-copies) — is described in the main PECB Privacy Statement.